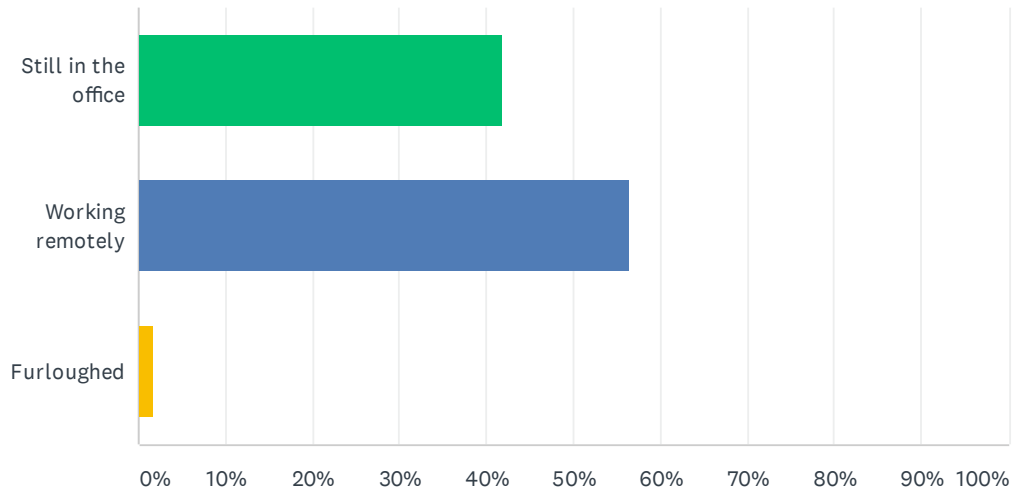


Q1 How are you working during this time of COVID-19?

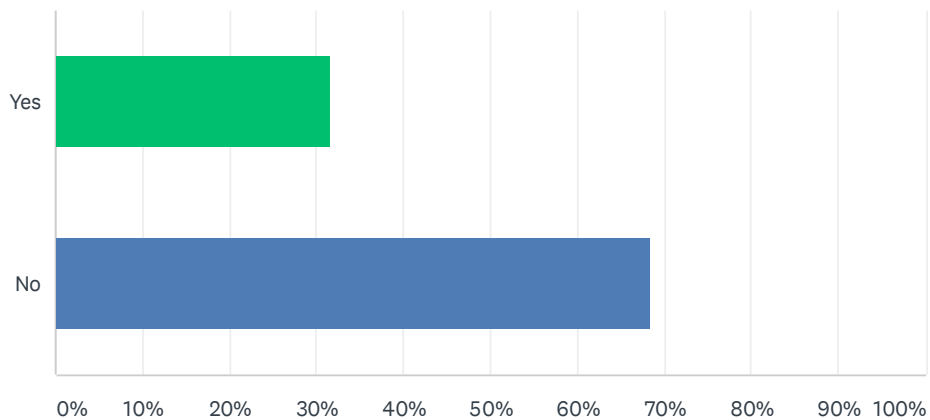
Answered: 557 Skipped: 2



ANSWER CHOICES	RESPONSES	
Still in the office	41.83%	233
Working remotely	56.55%	315
Furloughed	1.62%	9
TOTAL		557

Q2 Is your entire office working remotely? If not, how is your office operating?

Answered: 557 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	31.60%	176
No	68.40%	381
TOTAL		557

Impact of the COVID-19 on IAAO Members

#	NO	DATE
1	we are all still doing our job as normal	4/7/2020 5:15 PM
2	1/2 remote and 1/2 in office	4/7/2020 1:32 PM
3	One staff in office each day to cover phones and swap out files.	4/7/2020 12:00 PM
4	We're rotating shifts. Week in the office, then a week remotely	4/6/2020 10:18 PM
5	Next week we will schedule half Deputy Assessors each day.	4/6/2020 1:37 PM
6	Skeleton Crew	4/6/2020 12:19 PM
7	rotation of staff from in office and from remote	4/6/2020 10:24 AM
8	I have a small office and we are social distancing and rotating staff. We wash hands regularly and wipe all surfaces when we come and go from the office.	4/6/2020 9:07 AM
9	Majority of our office is working remotely from home. We have two employees working in different offices answering the phone lines, and handling the mail and payroll.	4/6/2020 8:04 AM
10	We are staggering. Half of the office works remotely for a few days while the other half is in the office. Then we switch. We are doing this to keep the office operating while limiting the exposure to staff.	4/5/2020 8:59 PM
11	Chief and one manger in office. With rest of staff working remotely	4/3/2020 2:43 PM
12	Our office is working three days per week, and our desks were already about 8 ft apart from each other, so the three of us can work without interfering with our space. Our part time lady will not be coming back until this is over. We monitor one another, and if any symptoms begin, we are to stay home. Our building, however, is closed to the public.	4/3/2020 1:38 PM
13	Closed to the public, but employees are continuing our day to day operations.	4/3/2020 1:16 PM
14	I am in the office, 3 staff members are working remotely.	4/3/2020 12:44 PM
15	Alternating telework days so there is at least one person in the office on a daily basis	4/3/2020 12:36 PM
16	At the office using social distancing and NO in-person service.	4/3/2020 12:32 PM
17	Office is currently completely shut down.	4/3/2020 11:15 AM
18	Office fully staffed but closed to public traffic. Virtually all business conducted electronically. Assessor working remotely due to high risk health group.	4/3/2020 11:07 AM
19	Regular office time for each employee to have one staff member present during regular hours. Office is closed to public. Records provided via email	4/3/2020 9:13 AM
20	still in office. building is closed to public. practicing social-distancing.	4/3/2020 8:27 AM
21	Closed until Governor mandate is lifted	4/3/2020 8:08 AM
22	skeleton crew	4/3/2020 7:51 AM
23	Department who lives in town is in office. I live out of town and working remotely.	4/3/2020 7:39 AM
24	Assessor working; staff furloughed with pay	4/2/2020 9:48 PM
25	We have split time with paid leave so far.	4/2/2020 9:26 PM
26	Entire office split into two teams. One week in the office. One week remote. Rotate week to week.	4/2/2020 6:40 PM
27	Probably 95% of office staff is working remotely. Mail and scanning still have to be done on premise.	4/2/2020 6:27 PM
28	We closed for 2 weeks. On April 6, essential staff will return and other staff will be "on call" at home	4/2/2020 6:21 PM
29	Limited number of staff working each day - most rotating in one day a week to prepare and bring work home	4/2/2020 5:00 PM
30	Alternate days home, days office. staff rotations	4/2/2020 4:53 PM

Impact of the COVID-19 on IAAO Members

31	Only about 12 employees have received the necessary permissions to work remotely	4/2/2020 3:55 PM
32	All staff off except me, the Assessor.	4/2/2020 3:54 PM
33	We are splitting shifts.	4/2/2020 3:07 PM
34	For the most part, however there are a few positions that are unable to work remotely and a few others that must accept hard copy filings which can then be scanned in from a remote location.	4/2/2020 2:55 PM
35	1/2 time in office & 1/2 time from home	4/2/2020 2:18 PM
36	We have half our staff present for one week and then rotate with the other half.	4/2/2020 1:33 PM
37	#1 above - rotating staff with max 10 (25%) in office; allowing Auditors to take account homes (entry into CAMA deferred until a later date	4/2/2020 1:21 PM
38	as directed by BOC	4/2/2020 12:57 PM
39	We are rotating with one person in the office at any one time.	4/2/2020 12:26 PM
40	All staff in the office, with exceptions for some employees with health issues to work from home.	4/2/2020 11:52 AM
41	Our office is closed to the public, the staff has been offered the opportunity to work remotely. Current 40% of the staff is working remotely either on a full time or part time basis.	4/2/2020 11:41 AM
42	Managers and other essential personnel are in the office, but practicing distancing. All who can work from home are.	4/2/2020 11:39 AM
43	There are a few employees working at the office but keeping their distance. Most are working from a remote destination (at home).	4/2/2020 11:38 AM
44	staff at office and others remotely	4/2/2020 11:12 AM
45	1/2 of our staff is working remotely at this time.	4/2/2020 11:02 AM
46	Assessor's & Appraiser's Offices: We have split into teams, working alternate days (one team m-w, the other th/fri, the following week it flips). Appraisers are no longer conducting in-person site visits. All updates are done from the street. Our building is closed to the public and most offices are trying to keep to themselves.	4/2/2020 10:59 AM
47	We have closed our doors to the public. Put out media alerts that we can be reached by phone, computer, etc.	4/2/2020 10:52 AM
48	Only Assessor and Deputy Assessor part time then assessor remotely late afternoons.	4/2/2020 10:47 AM
49	We are working a rotating schedule with two appraisers in the office and two appraisers working from home every other day.	4/2/2020 10:34 AM
50	we are working remotely, but 1 or 2 people go in for part of the day. Our building is closed to public though	4/2/2020 10:17 AM
51	Modified schedule, half on half off. For four weeks, actual time in office will equal 80 hours rather than 1560.	4/2/2020 10:08 AM
52	Rotational staffing with three appraisers at a time and front office staff. The rest are working remotely.	4/2/2020 10:06 AM
53	We are all in the office	4/2/2020 9:55 AM
54	About 90% of my staff are working from home connected to our office through RemotePC app. My administrative team are continuing to work in the office to keep operations coordinated.	4/2/2020 9:40 AM
55	My deputy was sent home last week as she is "high risk" due to the fact that she is expecting a child in a month.	4/2/2020 9:39 AM
56	I have a staff of 7 and we have split into two groups and alternate days in the office and working from home. My field staff will perform drive by inspections on their work from home days.	4/2/2020 9:29 AM
57	We have 5 people still working in office, the remaining 22 people are working remotely.	4/2/2020 9:23 AM
58	3 people are working remotely to provide the essential functions of the office 1) General	4/2/2020 9:22 AM

Impact of the COVID-19 on IAAO Members

Questions 2) Clean & Green & Homestead Questions 3) Mapping & Deed Questions. The rest of the staff are off with pay at this point in time.

59	As the office holder I have been coming in and working and 3 days a week my chief deputy comes in. We have one employee working one day a week on sales disclosures in house and 4 days remoting . I have one employee one day a week working on exemptions and Business Personal Property and 4 days working at home electronic field checks. The rest of our staff is working at home doing electronic field checks for reassessment.	4/2/2020 9:08 AM
60	I brought my computers and printer home, communicating electronically. My clerk has chronic lung issues and was sent home. My fiancé has a compromised immune system as well, staying in the house as much as possible, but working as usual to prepare for the Tentative Assessment Roll.	4/2/2020 9:00 AM
61	We are closed to public and to ensure proper and continued Assessing practices, I am working daily, while staff is broken down to 1 day a week	4/2/2020 8:58 AM
62	We are practicing safe distancing in the office. And working to get as much handled digitally.	4/2/2020 8:55 AM
63	We are split into two teams. One team works in the office, one works from home. Teams alternate weeks.	4/2/2020 8:53 AM
64	Our office has split the office in half and each half works every other week.	4/2/2020 8:52 AM
65	One person in office and other working remotely	4/2/2020 8:47 AM
66	Half of the staff are remote and the other half are strategically spaced within the office.	4/2/2020 8:38 AM
67	My staff is off and I am currently running the office my self. Field work is something I am evaluating so I can have a plan ready as things progress.	4/2/2020 8:31 AM
68	Office closed to the public. Employees working split shifts.	4/2/2020 8:27 AM
69	As of right now - 9am on Thursday 4-2-2020 - we are all still working at the office but the office is closed to foot traffic.	4/2/2020 8:26 AM
70	We rotate days in the office versus days working from home. Team 1 will work M,W,F in office and T,Th at home and Team 2 will do the opposite. The following week schedules will be the reciprocal of the prior week.	4/2/2020 8:25 AM
71	At this time only a third of the office is working remotely.	4/2/2020 8:19 AM
72	some have the ability to work remotely- I am the only assessor , other positions within the municipality do work from home	4/2/2020 8:18 AM
73	myself and I deputy	4/2/2020 8:10 AM
74	We are maintaining one person a day to answer the incoming phone calls.	4/2/2020 8:03 AM
75	A skeleton crew is physically manning the office and others are working from home and field.	4/2/2020 8:03 AM
76	No public access. Rotating staff - half works one week then other half works the next week. Current schedule will last for six weeks.	4/2/2020 7:43 AM
77	staff of 4-5 on daily basis to answer phones and web traffic. Building is closed to public.	4/2/2020 7:43 AM
78	We currently have restricted access for the public. Therefore, we can still come to the office.	4/2/2020 7:42 AM
79	Deputy is working remotely. Assessor and Residential Supervisor taking shifts. the rest of the office is on split shifts: 8-12:25 and 12:30-4:55	4/2/2020 7:28 AM
80	We are on a rotation for going to the office.	4/2/2020 7:23 AM
81	less than 5% of staff on site, others working remotely	4/2/2020 7:20 AM
82	Rotating staff	4/2/2020 7:11 AM
83	Most of our office is still working in-house. We have about 30% working from home.	4/2/2020 6:54 AM
84	Everyone must be in the office at least one day per week, the rest is up to you. Telework if you have work to do from home, otherwise you are expected to be in the office. The office is closed to the public.	4/2/2020 6:38 AM

Impact of the COVID-19 on IAAO Members

85	Real Estate is working remotely, Personal Property is in the office.	4/2/2020 6:37 AM
86	One person is in the office to take phone calls.	4/2/2020 6:35 AM
87	Essential personnel are working in skeleton crews at the office (IT, etc.) to keep the rest of us capable of working remotely.	4/2/2020 6:27 AM
88	Me and one other person come in 2days a week for 3hours. Bldg is closed	4/2/2020 6:16 AM
89	some furloughed, some working remotely, some in office	4/2/2020 6:11 AM
90	Critical personnel including most managers are in the office. All others are working from home.	4/2/2020 5:28 AM
91	Not everyone has the capability to do so. Also someone needs to be at the office to answer phones.	4/2/2020 3:40 AM
92	most remotely, very few in office. public visits by appointment only,	4/2/2020 2:02 AM
93	some are already working from home. However we are mostly setup to work from home. and developing the systems to do it effectively and least amount of impact.	4/1/2020 10:51 PM
94	Only key and essential are working remotely, majority have been sent home,in unpaid status	4/1/2020 9:45 PM
95	Some are working at home when possible. Some are staying in the office to provide coverage with dealing with public on the phone and with other departments.	4/1/2020 8:18 PM
96	We cannot remotely connect to our server. I am producing values on paper. The numbers will need to be input at the office when we can finally work there. The rest of my office is staying safely at home.	4/1/2020 8:16 PM
97	Most remotely, but a few still in the office. No walkins without appointment. New hire started and needs training and education	4/1/2020 8:07 PM
98	We are working half-day in the office and half at-home. Two shifts with alternating personnel so-as not to have more than 10 people in the office at a time, while maintaining the required 6 feet of separation. Only the upper-level employees are able to access CAMA system and confidential records via VPN, so employees need physical access to the office. Our office was not set-up for the situation we are in now. We are conducting meetings with others departments on-line, using web-ex platform.	4/1/2020 7:58 PM
99	We are trying to get to a point where most of our department can effectively work remotely. We are experiencing technical limitations and IT policy limitations that many of our local counties don't seem to have. We will get there in the next few months. Online training has been a great way to keep some of our team members working remotely.	4/1/2020 7:23 PM
100	No outside face to face contact	4/1/2020 7:14 PM
101	Office is closed to the public. May contact me by Phone to set up a meeting only.	4/1/2020 7:12 PM
102	We have supervisors and one or two other staff per department in the office. Any one else who can work from home is doing so. Almost all of our informal appeals are by phone. We have had phone appeals as an option in prior years, now most of the appeals are by phone. We have remote access from our home computers into our work computers through the county firewalls so we can use county servers, software with the data bases.	4/1/2020 7:09 PM
103	Bosses still have to show up to the office in person once a week for paperwork (pick up files, drop off appraisals, print large reports, etc.)	4/1/2020 7:00 PM
104	Some working remotely some days of the week. Some working in the office, mostly clerical staff.	4/1/2020 6:43 PM
105	90% of staff is working remotely with a few managers still working in the office.	4/1/2020 6:25 PM
106	About 50/50 - in office vs. remote	4/1/2020 6:13 PM
107	Split staff, each working every other week	4/1/2020 5:44 PM
108	Only 5 people are allowed in.	4/1/2020 5:42 PM
109	Half staff in office on rotating weeks.	4/1/2020 5:34 PM
110	Administration is in the office full time. Staff is rotating every other day in the office based upon	4/1/2020 5:26 PM

Impact of the COVID-19 on IAAO Members

	6' spacing. Due to lack of laptops staff is training on their days off via emailed assignments.	
111	PREPARING TO	4/1/2020 5:16 PM
112	Portion of staff is onsite; most are working remotely.	4/1/2020 5:03 PM
113	ESSENTIAL WORKERS GO IN ONCE PER WEEK	4/1/2020 5:03 PM
114	Very limited number of people ion site at the time less than ten	4/1/2020 4:56 PM
115	37% remote increasing	4/1/2020 4:55 PM
116	only one individual per day to answer phones and process required paperwork.... Assessing director comes in on Sat and does limited (outdoor only) field work.	4/1/2020 4:45 PM
117	We have some administrative and appraisal staff still in the office but most are remote now. Some management levels are coming in on a rotational basis.	4/1/2020 4:45 PM
118	Some remote some not	4/1/2020 4:44 PM
119	Probably 95% of the office is working remotely. We are the Department of Revenue and we are considered essential by the Governor.	4/1/2020 4:36 PM
120	WE are still open and working in the office.	4/1/2020 4:35 PM
121	our staff is apprx 135, we have no more than 10 in the building at a time. I rotate every three days as the Deputy Chief.	4/1/2020 4:34 PM
122	I have 8 out of 10 working from home. I am here all the time, and I have office staff rotating in a week at a time, one at a time.	4/1/2020 4:30 PM
123	Limited supervisors are working in the office to print documents and manage day to day tasks.	4/1/2020 4:30 PM
124	We have split our staff and alternate every other day in the office. We have installed plexiglass barriers at the counter. The lobby is locked. The limited access to the public.	4/1/2020 4:30 PM
125	64 of our employees are working remotely. 14 are in the office to provide customer service by phone and online, to scan documents, to process payments, and to supervise remote personnel. The office is closed to the public.	4/1/2020 4:27 PM
126	2 at a time in the courthouse only 8-1	4/1/2020 4:18 PM
127	I work remotely and in office by myself.	4/1/2020 4:15 PM
128	A few are in the office. Closed to general public.	4/1/2020 4:13 PM
129	Alternating days. Courthouse closed to public,	4/1/2020 4:07 PM
130	We are using minimal staffing to accommodate the customers. The rest of the office is working remotely except when they need to be in the office for dropping off work done and picking up work that needs to be done. Fortunately for us we had just written a new cama and county wide program that accommodates this by being 95% paperless so office contact is minimal.	4/1/2020 4:07 PM
131	Since we do not have access to our CAMA system from home we are rotating shifts in and out of the office. While at home we are doing training activities online that are not cost prohibitive.	4/1/2020 4:06 PM
132	Only 5 of 11 essentials coming in. No public entry is allowed.	4/1/2020 4:04 PM
133	One of three people are checking emails daily. Phone messages are checked once a week. No data processing or property inspections are being done.	4/1/2020 4:04 PM
134	Some coming to office, some working remote. About 50/50.	4/1/2020 4:00 PM
135	The building is closed to the public and we are on rotating shifts so only a portion are working in the office while the other half work from home.	4/1/2020 4:00 PM
136	Working in the office but closed to the public.	4/1/2020 3:57 PM
137	entire staff (19) is working in office with social distancing in place. Doors are locked to the public	4/1/2020 3:55 PM
138	Few are in the office at the same time. We can work in the office as opposed to working remotely, just need to coordinate with others so we are not all in the office together and can	4/1/2020 3:54 PM

Impact of the COVID-19 on IAAO Members

	maintain distance CDC recommends.	
139	skeleton crew @ 24 hours per week- utilizing Federal Leave.	4/1/2020 3:52 PM
140	Our office is operating under the belief that all employees are essential. While it would be easy to do for much of the staff, no provisions for working remotely have been enacted.	4/1/2020 3:48 PM
141	We have been offered the opportunity to work at home two days a week and the rest of the week in the office. Most of us work a 4/10 schedule so it's two days home and two days in the office.	4/1/2020 3:47 PM
142	All Appraisal staff - real and personal - is working remotely while tax services IE collections and customer care are in the office still.	4/1/2020 3:47 PM
143	Only essential personnel are in the office. All others are working remotely	4/1/2020 3:45 PM
144	We are closed to the public, but working at the office reduced hours.	4/1/2020 3:45 PM
145	some in office and some remotely from home and alternating turns from office and home.	4/1/2020 3:40 PM
146	Laid off field staff but handling phone hearings from the office due to technical competence of the staff.	4/1/2020 3:40 PM
147	Rotating shifts	4/1/2020 3:39 PM
148	12 of 13 are working remotely. One person in office to handle mail and any issues that arise that can't be handled remotely.	4/1/2020 3:36 PM
149	Those that have devices to work from home are working from home .	4/1/2020 3:35 PM
150	Kentucky recommended a 75% Staff Reduction. I am working in the office, but closed to the public and my staff are working remotely.	4/1/2020 3:34 PM
151	Minimal office staff. All who can work remotely are	4/1/2020 3:29 PM
152	Reduced staff- an office of nine has two employees(one deed clerk for stamping deeds, mobile home registration; one appraiser)- and the Assessor. The clerk and appraisers rotate everyday, GIS mapping is shared with Assessor's Office and 911 addressing, both are cross-trained in each others task. Assessor's Office mapper is also a licensed appraiser so job redundancy is covered should other issue arise with appraisal staff	4/1/2020 3:29 PM
153	Social distancing, no field work currently, some staff fearful to come to work	4/1/2020 3:29 PM
154	Most of the office is, except people who do the mail and managers/directors	4/1/2020 3:29 PM
155	About 1/2 in and 1/2 out.	4/1/2020 3:29 PM
156	We are fully staffed and have the social distancing that is being recommended. The appraisers are out in the field measuring new construction completing inspections.	4/1/2020 3:28 PM
157	50% in office, 50% remote, staff switches off weekly	4/1/2020 3:28 PM
158	Still in the office, only employees can come into the courthouse, field visits have stopped as well. Drop boxes were set up at security.	4/1/2020 3:26 PM
159	Clerical staff are working from the office appraisers are working remote	4/1/2020 3:25 PM
160	We have employees both working in the office and remotely at this time. We will be rotating employees in the office in teams when possible.	4/1/2020 3:25 PM
161	Most of us are working remotely, however, we do have a small amount of people at the building that are opening up mail, scanning documents into the system, and a phone bank that is in operation to answer questions from the public as we are closed to the public.	4/1/2020 3:25 PM
162	Most of the staff is working from home. Just enough staff in the office to handle calls.	4/1/2020 3:25 PM
163	Minimal Staff check the mail each day and process tax payments. Code Enforcement is also working in the office.	4/1/2020 3:25 PM
164	Almost like normal, closed to the public.	4/1/2020 3:22 PM
165	I a the only one with access to the municipalities systems	4/1/2020 3:20 PM

Impact of the COVID-19 on IAAO Members

166	4 staff - 1 full time in office, 1 full time working remotely, other 2 staff members rotating hours in the office.	4/1/2020 3:20 PM
167	Most staff are remote, all staff could be	4/1/2020 3:20 PM
168	Head Assessor is working remotely with access to everything. 1 clerk and 1 assistant assessor are not working, just checking emails/voicemails (70+ yrs old and pregnant). 1 assistant assessor and 1 clerk working occasionally at office, home and checking emails/voicemails. Only 1 person in office when in or Head assessor handling majority.	4/1/2020 3:19 PM
169	IN OFFICE. TEAM 'A' ONE WEEK, TEAM 'B' THE NEXT.	4/1/2020 3:18 PM
170	The courthouse is closed to walk-ins. There is a walk-up door with a slide window to get assistance. The offices are taking hourly shifts to man this door. Most people are encouraged to doing business on-line, by mail or using the drop box.	4/1/2020 3:17 PM
171	We are rotating weekly with 1 employee in the office at a time. Closed to the public	4/1/2020 3:17 PM
172	Like any other day	4/1/2020 3:15 PM
173	Those with a medical reason to stay home are, those that do not are in the office.	4/1/2020 3:15 PM
174	Most are working remotely. Just a couple working in the office	4/1/2020 3:14 PM
175	50% Working Remotely	4/1/2020 3:14 PM
176	About half our staff is working in the office which is closed to the public and the other half are just at home not working. We do have 3 employees working remotely from home.	4/1/2020 3:13 PM
177	Those with Risk Factors are working remotely, the rest are practicing the 6' social distancing/space and our offices are closed to the Public	4/1/2020 3:13 PM
178	Rotating shifts	4/1/2020 3:12 PM
179	half in office half remote	4/1/2020 3:12 PM
180	They furloughed all of the Assessor's Office employees with full pay. We are limited to checking our work emails at home in order to stay in tune with changes in State and Federal COVID-19 directives as they affect the City government. City employees, who are furloughed, check their email daily as part of their eligibility for the paid furlough.	4/1/2020 3:12 PM
181	Partial remote.	4/1/2020 3:11 PM
182	I have three employees of my 13 employees working in the office. I am paying the three employees in the office at the over-time rate of pay. The other 13 employees are on paid administrative leave.	4/1/2020 3:11 PM
183	Remainder of the office has been reassigned to the Town Manager's Office and is working phones over there	4/1/2020 3:09 PM
184	Most work remotely. We do come to the office to work appeals by phone only, no face to face appeals.	4/1/2020 3:09 PM
185	Most employees are working on site. We are working on acquiring technology to allow up to three employees to work remotely at a time.	4/1/2020 3:08 PM
186	whole office is still working. we are closed to the public.	4/1/2020 3:08 PM
187	We are on split schedules - partially remote and partially in the office so that no 2 staff members are in at the same time (there are only 2 of us)	4/1/2020 3:08 PM
188	Half in, half out with a rotating schedule	4/1/2020 3:08 PM
189	no public coming in	4/1/2020 3:08 PM
190	We can operate remotely but only one employee is part of the time.	4/1/2020 3:07 PM
191	one in office and all others remotely except to pick up and drop off workload	4/1/2020 3:06 PM
192	Town Hall is closed, but employees are still there. They are seeing public by appointment only. Most transactions can be handled online, which is what the Town Manager is stressing public does.	4/1/2020 3:05 PM

Impact of the COVID-19 on IAAO Members

193	all who are technically able are working from home.	4/1/2020 3:05 PM
194	1 person is working from home 1 person is at home educating his child 3 people are working in the office yet the Town Hall is currently closed to the public	4/1/2020 3:04 PM
195	Approximately 80% of staff working remotely. Offices still open for in-person meetings by appointment but clients are encouraged to use alternative service delivery (email, phone, website). In-person meetings must follow physical distancing guidelines.	4/1/2020 3:03 PM
196	No members of the public are allowed in; however, we are continuing to do our work inside the office and outside with site visits to properties.	4/1/2020 3:03 PM
197	Limited in office and remote	4/1/2020 3:01 PM
198	Some remote, a few are in the office to close the roll.	4/1/2020 3:01 PM
199	Supervisors stay at office, appraisers and others work remotely.	4/1/2020 3:00 PM
200	one or two staff remotely, one to three appraisers on half-days in office	4/1/2020 3:00 PM
201	I go in on Mondays to go through mail, pick up more work if needed, scan and email work to my employees for them to work remotely, do turnovers for any money coming into our office, etc. I am then working remotely from home, Tuesday-Thursday. We are closed on Fridays.	4/1/2020 3:00 PM
202	The public is allowed into the courthouse but not the actual offices. Currently there are tables in the hallway with plexiglass shields set up for us to assist taxpayers.	4/1/2020 3:00 PM
203	Full staff functioning in County Offices. Building closed to public, but office accessible by phone and online.	4/1/2020 2:59 PM
204	Management and some personnel in the office, everybody else is remote.	4/1/2020 2:59 PM
205	One of our 17 is working remotely as she is in the high risk category. Another high risk person is on administrative leave through this week and then her own leave time for 2 additional weeks. The rest of us are all in the office, which is closed to the public. We're using social distance and cleanliness/sanitary practices as recommended by health officials.	4/1/2020 2:59 PM
206	Staff broken into two groups. Group 1 is in the office, group 2 working remotely for one week at a time. Swap week to week.	4/1/2020 2:59 PM
207	Some are social distancing at work, most are remote.	4/1/2020 2:58 PM
208	We have 50% of the workforce in office with at least 6 feet between each person. 50% are working from home. This rotates every 2 weeks. Building is locked so public can't come in, but we are taking phone calls, emails, faxes, etc.	4/1/2020 2:57 PM
209	Closed to the public, but otherwise operations as usual.	4/1/2020 2:57 PM
210	The office is operating with a rotating skeleton crew, with three people in the office each day. Everyone else works from home. I go into the office to work about once every three business days. We are still being paid full-time.	4/1/2020 2:57 PM
211	We are closed to the public but still taking calls. no field work but this may be lifted soon.	4/1/2020 2:56 PM
212	We are on a reduced work schedule. Both staff members and management are working reduced hours on site. Management is working remotely on days not in the office if they have been granted access and have a city issued laptop. At a minimum email is being responded to.	4/1/2020 2:56 PM
213	Half staff in office and half staff is working remotely as needed.	4/1/2020 2:56 PM
214	half staff because so are home with small children	4/1/2020 2:56 PM
215	Half in the office half assigned to home but available. Limited opportunity to work remotely beyond e-mail, Office 365.	4/1/2020 2:55 PM
216	We have some area working split shifts and some working remotely. There are network access issues due to the volume of remote workers throughout the county. The IT department is working to resolve them.	4/1/2020 2:55 PM
217	public access is by appointment only.	4/1/2020 2:55 PM
218	99% working from home. A few Admin Staff and TPP Appraisers are working from office. Need	4/1/2020 2:54 PM

Impact of the COVID-19 on IAAO Members

to receive, open and distribute mail specifically for Exemptions, Tangible and other mailings that are due back in March and April.

219	we are still in the office 3 days a week and at home working 2 days - we make sure at least one Assessor is in the office	4/1/2020 2:54 PM
220	Support staff and their supervisors are in the office. Some "analytic appraisers" are also in the office.	4/1/2020 2:54 PM
221	Department Head and one Deputy	4/1/2020 2:54 PM
222	We are actually working some days and part days in the office and some days and part days remotely. So, this answer amends question 1, as well. Some divisions and sections are operating differently than the rest.	4/1/2020 2:53 PM
223	Out of staff of 8 all field appraisal staff remoting and two front staff in office.	4/1/2020 2:53 PM
224	There are just the two of us in the office. We are staggering work hours so that the office is covered through phones & emails. The doors to the Court House are locked. We are not set up to work remotely.	4/1/2020 2:53 PM
225	We are a staff of 3 - 1 person per day is covering the office while the other 2 work remotely on a rotating schedule	4/1/2020 2:52 PM
226	Each day changes. We worked 50% staff for a few days, then sent everyone home for a few days. Now we are back in the office with the prescribed social distancing of 6'. We are closed to the public.	4/1/2020 2:52 PM
227	Most are remote some are inside a building that is closed to the public.	4/1/2020 2:52 PM
228	Some office work, some remote work.	4/1/2020 2:52 PM
229	We are required to report the County Property Tax daily	4/1/2020 2:51 PM
230	Some employees have reports that they are reviewing to work from home. Only the department head has remote access.	4/1/2020 2:51 PM
231	all here	4/1/2020 2:51 PM
232	Part working remotely. Part working in office. Courthouse closed to public.	4/1/2020 2:50 PM
233	Everyone has the ability to work remotely. However, some managers are working in the office occasionally; employees can work in the office occasionally, if needed, with supervisor approval. When in the office, physical distance of 6' is adhered to, and all employees are expected to work remotely.	4/1/2020 2:49 PM
234	All in office	4/1/2020 2:49 PM
235	Assessor is in the office daily. We rotate a day and work other four days remotely for now.	4/1/2020 2:49 PM
236	We are working in the office. The offices are closed to the public.	4/1/2020 2:49 PM
237	Buildings are closed to the public, but office staff is still there to take calls. Others work remotely, but come in the office 1 to 2 days a week.	4/1/2020 2:47 PM
238	we are coming in on a scattered schedule as needed but closed to the public. there are some tasks that cannot be done remotely.	4/1/2020 2:47 PM
239	Director and Deputy Director stagger work days, appraisers are also starting this process.	4/1/2020 2:46 PM
240	had a few days of no face to face contact and all business was conducted by phone, mail, email while trying to get new things in place when we had a case diagnosed in our area; then had temporary plexiglass installed at one station of the three where normally have face to face contact and re-opened that station; permanent glass installation is ordered and hope it will be installed soon at all three stations; have eliminated direct contact with the public, reduced direct contact with paperwork when possible; temperatures being taken before entering the courthouse, sanitizing, hand gel and hand washing often	4/1/2020 2:46 PM
241	All staff working in office but building is closed to the public	4/1/2020 2:45 PM
242	Out of a staff of 54, only 4 are in the office with others only stopping by to pick up more work.	4/1/2020 2:45 PM

Impact of the COVID-19 on IAAO Members

243	Office staff of 65. About 15 working out of the office and the rest from remotely from home.	4/1/2020 2:44 PM
244	We have a skeleton crew of less than 10 people in the office.	4/1/2020 2:44 PM
245	2 days in the office (staggard schedule) 3 days at home working or on-call of EOC.	4/1/2020 2:44 PM
246	Our office is in a County Courthouse and the doors remain locked and business is being done by phone, email, mail. Visitors will be let in if absolutely necessary if they pass a list of questions and temperature is normal. Our office has had no visitors yet.	4/1/2020 2:43 PM
247	80%	4/1/2020 2:42 PM
248	Some staff are in the office - the staff that needs office resources (access to confidential materials or access to computer software like SPSS or NCSS). Staff that can work remotely (meaningful work) are doing so. Office Managers are rotating in or out of the office depending on if their staff is in the office or not.	4/1/2020 2:42 PM
249	20% in office with rotation in and out.	4/1/2020 2:41 PM
250	Public is not allowed in the building.	4/1/2020 2:41 PM
251	We have the option to work remotely. as a county government it was important to keep the offices functioning, in most offices there is only one person physically there, with others available remote.	4/1/2020 2:41 PM
252	about 50% remotely	4/1/2020 2:40 PM
253	Small county 1/2 staff (4) each day at present . Answer questions take phone payments drop box outside	4/1/2020 2:40 PM
254	in office.....	4/1/2020 2:40 PM
255	Some in office, some remotely	4/1/2020 2:39 PM
256	ability to work remotely but most working in office at present	4/1/2020 2:39 PM
257	We are all fully staffed and working in office regular hours	4/1/2020 2:39 PM
258	Key personnel are working remotely. Others are on Admin time for 2 weeks while office is closed.	4/1/2020 2:39 PM
259	All working with a social distancing of 6 feet.	4/1/2020 2:38 PM
260	We go in two or three times a week.	4/1/2020 2:38 PM
261	Some people cannot work remotely due to the nature of their work. Even though we have confirmed cases of Covid-19 in employees in several County buildings; buildings are still open. Mostly closed to the public but still open	4/1/2020 2:38 PM
262	Principal Assessor working majority of time in the office. Staff rotates time to come and pick up paperwork to process at home. Prepping all inspections by priority, mapping out and reviewing building inspectors reports for level of construction completeness to help in new growth estimates.	4/1/2020 2:38 PM
263	Doors to courthouse are locked, access to office by appointment only	4/1/2020 2:38 PM
264	Still here doors locked to public available by appointment only	4/1/2020 2:37 PM
265	Approximately 1/3 of office is now working remotely.	4/1/2020 2:37 PM
266	We are maintaining a skeleton crew to handle the mail, creating appeal packets and answering the majority of the in coming calls.	4/1/2020 2:37 PM
267	I work from home, so the office is closed to the public to meet the gov't requirements but I am the only employee so able to continue to work and answer taxpayer calls.	4/1/2020 2:37 PM
268	All non-essential employees are working from home remotely but essential employees are still in the office.	4/1/2020 2:37 PM
269	Staff rotation every other day in office and work at home.	4/1/2020 2:37 PM
270	Some staff still working in office most working remotely	4/1/2020 2:36 PM

Impact of the COVID-19 on IAAO Members

271	half working remotely	4/1/2020 2:36 PM
272	Doing weekly rotations with staff in the office and remotely working from home.	4/1/2020 2:36 PM
273	Upper management does not trust employees to work at home. Although processes are very dated, with the use of paper forms and folders, employees should be able to minimize access to the office to a greater extent than they are currently allowed.	4/1/2020 2:36 PM
274	At the moment, no one is working remotely; as I work in IT, we are now prepping newly purchased laptops and phones for remote use if we are so instructed to implement in the future. We are currently working half-shifts (half the staff one week, the other half the next), with employees spaced apart from each other. A good many of the county's other departments are currently at home under the Judge's order; only "essential" people are to be in the building. We have been closed to the public for going on 3 weeks now.	4/1/2020 2:35 PM
275	The entire staff is working out of the office. No one is working remotely	4/1/2020 2:35 PM
276	ALL STAFF WORKING IN OFFICE. NO PUBLIC FOOT TRAFFIC ALLOWED. ENCOURAGE PUBLIC TO CALL, EMAIL OR MAKE APPOINTMENT BEFORE COMING INTO OFFICE.	4/1/2020 2:35 PM
277	Our office is fully staffed - working by appointment only in the office - and normal procedure in the field.	4/1/2020 2:34 PM
278	2/3 of the office are working from home and 1/3 are working in office which is closed to the public.	4/1/2020 2:34 PM
279	union clerks are working from home and non union dept heads are working in the office.	4/1/2020 2:34 PM
280	Assessor, Admin Deputy still in office. All other staff working remotely	4/1/2020 2:34 PM
281	working from home at MPAC	4/1/2020 2:33 PM
282	We have the option to work remotely or in the office. I choose to do some of both.	4/1/2020 2:33 PM
283	Skeleton crew on rotation based on volunteer excluding those who are "high risk" or have "high risk" individual at home.	4/1/2020 2:33 PM
284	No longer working in the government sector. I moved to Banking/Finance five years ago. We are on a rotating basis with some working remotely.	4/1/2020 2:33 PM
285	80% of our staff is working remotely, and the 20% are primarily register of deed's employees who are processing mail, forms, etc.	4/1/2020 2:33 PM
286	We rotate working in office. Everyone has 3 days at home.	4/1/2020 2:33 PM
287	Reduced staff with exception of 1 week since someone in office tested positive and they are doing a deep cleaning.	4/1/2020 2:32 PM
288	About 2/3rds of the staff is working remotely, while we are rotating some of the staff a couple of days each in the office.	4/1/2020 2:32 PM
289	Split staff. Odd & even days. 1/3 of office in field for 3 weeks.	4/1/2020 2:32 PM
290	rotating shifts in office	4/1/2020 2:32 PM
291	We are all still working in the office but we are unable to complete inspection or allow any members of the public into our building.	4/1/2020 2:32 PM
292	The majority of the office staff is teleworking and the remainder are in the office or on leave.	4/1/2020 2:32 PM
293	zoom app & forwarding calls	4/1/2020 2:31 PM
294	Some are working remotely and some are not. We're getting the job done but modifying our practices.	4/1/2020 2:31 PM
295	Our office is combined Assessing/ Collections/ Land Records. We have kept 2 or 3 from each division in the office and the rest are working from home. We have closed the office to the public, the staff in office handle the mail, phones etc.	4/1/2020 2:31 PM
296	We have high-risk employees working remotely	4/1/2020 2:31 PM
297	Assessor staff can work at 25% capacity from home and clerical staff can't work from home.	4/1/2020 2:31 PM

Impact of the COVID-19 on IAAO Members

	Assessor and Clerical staff go into the office in small waves to gather and accomplish work	
298	I work in the office. Some of my co-workers with health issues are working from home.	4/1/2020 2:31 PM
299	Office is closed to the public and the employees inside are social distancing.	4/1/2020 2:31 PM
300	Only essential personnel are allowed access to offices.	4/1/2020 2:31 PM
301	rotating staff	4/1/2020 2:31 PM
302	Everyone except the Assessor is working in the office.	4/1/2020 2:30 PM
303	All assessor staff were sent home and told to return to work on 4/20. No one is working.	4/1/2020 2:30 PM
304	We have staff who are working remotely full time and part time. We also have staff that are inhouse working alternate schedules for social distancing purposes. The office is closed to the public.	4/1/2020 2:29 PM
305	Office of ten doing half staff week by week. Five work at home and 5 go to office and we switch every week.	4/1/2020 2:29 PM
306	operating very minimal. the public is not welcome into the bldg.	4/1/2020 2:29 PM
307	Office is closed to the public. Exceptions can be made on a case by case basis. We do not have an appraiser on staff, one is contracted and has been advised not to enter occupied property but can continue to field reviews.	4/1/2020 2:29 PM
308	We are on a skeleton crew of "essential" personnel.	4/1/2020 2:29 PM
309	We are still working but our office is closed to all public, face to face meetings and counter assistance	4/1/2020 2:29 PM
310	We have split the office into groups. Each group will rotate weeks between "on call" and reporting to the office.	4/1/2020 2:29 PM
311	Others are in the office	4/1/2020 2:29 PM
312	City Center closed to public. Staff is staggering work schedules; rotating 1 staff person in the office, typically 1 day a week in office per employee.	4/1/2020 2:28 PM
313	The Town hall is closed to the public. We are conducting business via phone and electronically when possible. By appointment if necessary.	4/1/2020 2:28 PM
314	Three staff are still in the office, one is working remotely, and one has to provide daycare for a child.	4/1/2020 2:28 PM
315	All who can are teleworking. Rest are social distancing.	4/1/2020 2:27 PM
316	We divided into 3 teams. One team is in the office a day, then works remotely for two.	4/1/2020 2:27 PM
317	still in office no field visits, getting ready to implement working from home 2 days a week.	4/1/2020 2:27 PM
318	I am an assistant county counselor who represents the county appraiser in BOTA tax appeals and advises the appraiser and other county departments regarding valuation, classification, assessment, and taxes.	4/1/2020 2:27 PM
319	Half my staff is in the office, the other half is working from home.	4/1/2020 2:27 PM
320	We are alternating days. There is never more than 1 person in the office at a time. The days we are not in the office we are working remotely.	4/1/2020 2:27 PM
321	one person per day is coming into the office to get things like mail or other things that may need to be taken care of.	4/1/2020 2:27 PM
322	Some of us are working remotely. Some are on reduced hours.	4/1/2020 2:26 PM
323	Our entire office is still on site.	4/1/2020 2:26 PM
324	Staff has alternate work schedules, one week in the office and one week at home working remotely	4/1/2020 2:26 PM
325	We decided to reduce staff. We work a four day work week. Two days the team works from home and 2 days from work. The administrative team works Monday and Wednesday and the	4/1/2020 2:26 PM

Impact of the COVID-19 on IAAO Members

Appraisal team works Tuesday and Thursday. They also have the flexibility if they feel they are at risk to stay at home and work but the 2 days at home they will use sick or vacation time.

326	Department Head reporting only	4/1/2020 2:26 PM
327	we are on skeleton crew, so work part of the week at home and part at the office	4/1/2020 2:26 PM
328	As the City Assessor I come in each day for half a day and work remotely for the other half. Everyone else comes in 4 Hours per week on a staggered basis and work remotely for the rest of the work week.	4/1/2020 2:26 PM
329	About 20% working remotely, the balance working split shifts - morning or afternoon	4/1/2020 2:26 PM
330	80% are working remotely	4/1/2020 2:26 PM
331	Half staff rotating weekly. Half staff works this week and the other half works next week	4/1/2020 2:26 PM
332	open by appointment only. appraisers still visiting new construction	4/1/2020 2:26 PM
333	There are a few older people that don't have internet or computers at home. They are in the office. it's only about 5 though	4/1/2020 2:25 PM
334	We are in half staff operations.	4/1/2020 2:25 PM
335	Limited scope of work. Regular review work has been put on hold and work in the office is beginning to slow with no traffic in the office	4/1/2020 2:25 PM
336	an 80% working from home and less than 9 staff in office	4/1/2020 2:25 PM
337	Only those with certain circumstances are working remotely. Those who are not at high risk for complications due to COVID 19 and/or do not have children that are home from school without available childcare are working in the office.	4/1/2020 2:25 PM
338	Those that need to work from office are working shorter shifts to accommodate social distancing and fewer that 10 people in the office at once. Also had the entire office sanitized before work in office started, wipe everything down everyday when finished.	4/1/2020 2:25 PM
339	Alternating days and sometimes partial days in office and teleworking from home	4/1/2020 2:25 PM
340	Some essential staff still in office	4/1/2020 2:25 PM
341	Of 23 employees, we have maintained 5 in office with the rest teleworking	4/1/2020 2:24 PM
342	We are still coming into the office as we are considered essential government infrastructure employees.	4/1/2020 2:24 PM
343	A certain number are going into the office every day. No one with conditions that make them more susceptible are allowed in until the thirty stay at home order issued by the County Executive is lifted.	4/1/2020 2:24 PM
344	Rotating employees and working from home on days out of the office.	4/1/2020 2:24 PM
345	Only supervisors and one person per office	4/1/2020 2:24 PM
346	Taking turns in office. Working from home. And possibly spreading the virus to the community while doing field work.	4/1/2020 2:24 PM
347	very few at the office, majority of the employees are working remotely	4/1/2020 2:24 PM
348	Following 6' social distancing guidelines and some employees working remotely.	4/1/2020 2:24 PM
349	Only one employee in the office at a time. All staff on a 3 week rotating schedule. Office closed to the public.	4/1/2020 2:24 PM
350	Supervisors are in the office handling things that cannot be done remotely. Field appraisers and data clerks are working remotely using scanned documents to review and analyze.	4/1/2020 2:23 PM
351	Business as usual with the exception of trying to maintain at least six feet of distance (not always happening). Nurses have been stationed at the main entrances to check each person's temperature when they arrive.	4/1/2020 2:23 PM
352	We have about 50% working on and off remotely	4/1/2020 2:23 PM

Impact of the COVID-19 on IAAO Members

353	Onsite.	4/1/2020 2:23 PM
354	The courthouse is locked to the general public unless they make an appointment and pass screening questions. We are working from home on Fridays.	4/1/2020 2:23 PM
355	skeleton crew	4/1/2020 2:23 PM
356	Only operating in the office when we need to be there or for field work. Otherwise working remotely	4/1/2020 2:23 PM
357	All working out of office as normal with doors locked to the public.	4/1/2020 2:23 PM
358	two person staff is alternating days in the office during regular hours; dept head is working remotely from home due to immune system issues.	4/1/2020 2:22 PM
359	Staffing in office is minimal and some staff is one week in office and other week teleworking.	4/1/2020 2:22 PM
360	I'm working both remotely & coming in. Alone.	4/1/2020 2:22 PM
361	TWO REMAIN IN THE OFFICE - REMAINDER ARE WORKING FROM HOME.	4/1/2020 2:22 PM
362	Only I am, others are just stay at home.	4/1/2020 2:22 PM
363	Most employees are working remotely, a limited number of essential employees are staffing offices.	4/1/2020 2:22 PM
364	minimal staffing with remote work as possible.	4/1/2020 2:22 PM
365	We only have 2 FT employees - we are alternating days	4/1/2020 2:22 PM
366	1/2 in and 1/2 out	4/1/2020 2:21 PM
367	About 60% are still here	4/1/2020 2:21 PM
368	There are a select few still in the office	4/1/2020 2:21 PM
369	Some at Harris CAD are working from the office if they have a job that cannot be performed remotely.	4/1/2020 2:21 PM
370	Some remotely, most still in office	4/1/2020 2:21 PM
371	Split Shifts, Half working mornings and half working afternoons. Some employees are working remotely.	4/1/2020 2:21 PM
372	All staff except me, the county assessor. I am part of our emergency mgmt. team.	4/1/2020 2:20 PM
373	In the office	4/1/2020 2:20 PM
374	Most are at home with 1 person staffing the office.	4/1/2020 2:20 PM
375	10 MEN OR LESS SHIFTS ROTATING ONE WEEK ON, ONE WEEK OFF WHILE STILL GETTING PAID BOTH WEEKS, MAINTAINING IN-OFFICE SOCIAL DISTANCING. CLOSED TO THE PUBLIC FOR IN OFFICE TRANSACTION	4/1/2020 2:20 PM
376	Sent home nonessential staff	4/1/2020 2:20 PM
377	Split shift within office. 1/2 staff is working while other 1/2 is stay at home for the week. Next week, we will switch places.	4/1/2020 2:20 PM
378	Most remotely with some in office.	4/1/2020 2:20 PM
379	20% still working in the office, 80% working remotely.	4/1/2020 2:20 PM
380	We have closed our doors to the public, but still conducting business through email, phone and dropbox	4/1/2020 2:19 PM
381	We have one or two appraisers working in the office, out of 25. The others come in once a week to drop work off, and pick up work.	4/1/2020 2:19 PM

Q3 Do you believe your jurisdiction had/has the resources to support a work from home environment? Please explain.

Answered: 545 Skipped: 14

ANSWER CHOICES	RESPONSES	
Yes	69.72%	380
No	31.56%	172

Impact of the COVID-19 on IAAO Members

#	YES	DATE
1	We've supported telework to some extent for several years.	4/7/2020 6:52 PM
2	We're very compatible with remote teleworking due to a high level technology investments.	4/7/2020 3:08 PM
3	has not been a problem	4/7/2020 1:32 PM
4	Using Remote Software to access office PC's	4/7/2020 12:00 PM
5	We needed to provide laptops to the employees which we were able to do	4/7/2020 9:01 AM
6	All employees are equipped with the necessary technology to work remotely and learn virtually.	4/7/2020 7:16 AM
7	Somewhat	4/7/2020 4:46 AM
8	We are doing so.	4/6/2020 10:18 PM
9	Flexible working, including working from home was established approximately five years ago with ongoing uptake. ICT is in place to support working from home	4/6/2020 8:17 PM
10	Laptops, hotspots, and cell phones	4/6/2020 12:19 PM
11	All have VPN and City issued laptops	4/6/2020 12:15 PM
12	x	4/6/2020 10:24 AM
13	Some functions can be done remotely but not all.	4/6/2020 9:07 AM
14	Our office purchased laptops and borrow laptops from our local public school.	4/6/2020 8:04 AM
15	all assessors have been issued cars and remote links	4/6/2020 6:46 AM
16	I am able to access everything from home that I would in the office due to the technology that has been provided.	4/5/2020 9:31 AM
17	Each employee has been given a computer with all necessary apps to do so with internet service on it.	4/3/2020 2:43 PM
18	N/A	4/3/2020 1:50 PM
19	I do not believe the entire office could be set up to work from home. The employees working hard on our deadline to send out valuation notices, in addition to department heads and supervisors would have that capability.	4/3/2020 1:16 PM
20	they have been home for 1 to 2 weeks and have access to most programs and documents.	4/3/2020 12:44 PM
21	We had telework options available, however system was not prepared for the large number of people moving to teleworking. VPN is hard to connect to.	4/3/2020 12:36 PM
22	We have the resources but lack direction from the KY Dept. of Revenue.	4/3/2020 12:32 PM
23	Yes, but it took them a week to get us all off-site	4/3/2020 12:28 PM
24	For many of our work objects yes, but field work has been suspended of course	4/3/2020 11:45 AM
25	We can fully work from home at our discretion, so this is not having an enormous impact on our operations, other than field work.	4/3/2020 11:15 AM
26	If additional VPN technology is used.	4/3/2020 11:07 AM
27	To a certain extent but we must engage in person as well	4/3/2020 9:13 AM
28	Yes	4/3/2020 9:09 AM
29	we could telecommute, but we're not	4/3/2020 8:27 AM
30	we routinely work from home periodically	4/3/2020 7:51 AM
31	Not to the degree that was / is needed for everyone to work remotely as effectively as they could.	4/3/2020 7:04 AM
32	Computers at home	4/2/2020 9:48 PM

Impact of the COVID-19 on IAAO Members

33	catching up on paperwork	4/2/2020 9:06 PM
34	a few employees have technological barrier	4/2/2020 8:13 PM
35	Massive undertaking. Home computers cleaned and converted to RDP, existing field Surface Pros given to others, retired laptops and desktop put back into service. Amazing what our I.T. staff have been able to accomplish	4/2/2020 6:40 PM
36	Yes. We've been leading mobile for eight years.	4/2/2020 6:27 PM
37	Limited but improving - could be more permanent option	4/2/2020 5:00 PM
38	Because the municipality has an employee based IT dept, they were able to respond swiftly	4/2/2020 4:53 PM
39	Remote access to email and voicemail.	4/2/2020 3:54 PM
40	yes, we are currently doing just that for a majority of the positions.	4/2/2020 2:55 PM
41	In a minimal capacity	4/2/2020 2:18 PM
42	Yes. Working from home has been supported for years in BC. We have the technology, support systems and experience.	4/2/2020 2:03 PM
43	Our IT set up all employees to connect to their desktop computers remotely. We purchased a few emergency cell phones for designated staff to handle phone contacts. It was a bit challenging for few days, but running much smoother now.	4/2/2020 12:58 PM
44	yes	4/2/2020 12:57 PM
45	We work in a technical advanced work environment that made working from home an exceptionally easy transition.	4/2/2020 12:14 PM
46	Somewhat.	4/2/2020 11:52 AM
47	Yes, only issue hardware (computers) and access (wifi) for some staff.	4/2/2020 11:41 AM
48	We do and are	4/2/2020 11:39 AM
49	There are learning curves and room for some technical improvement. Mostly it is business as usual.	4/2/2020 11:38 AM
50	Had a home office can go in if needed.	4/2/2020 11:29 AM
51	Naturally, we will eventually need to verify data in the field, but for the most part we can facilitate a work from home environment with some minor tweaks.	4/2/2020 10:55 AM
52	Vendors and Town IT has been great.	4/2/2020 10:47 AM
53	I have a laptop computer and access to our network thru our VPN. I can easily work from home.	4/2/2020 10:34 AM
54	Everyone has a cellphone and laptop, we have contemporary tech systems.	4/2/2020 10:24 AM
55	Yes	4/2/2020 10:17 AM
56	We quickly acquired the technology to remotely access office computers (and thus assessing software) and it is working reasonably well.	4/2/2020 10:07 AM
57	We have the capability of accessing all of our data from home. Each appraiser has a table for their main computer and we just took that home and access the network through VPN.	4/2/2020 10:06 AM
58	We have tablets, VPN connection and an online CAMA system.	4/2/2020 10:04 AM
59	We have laptops and extra monitors.	4/2/2020 9:51 AM
60	Our county has an in-house I.T. dept to manage remote desktop services and most of our workflow is digital.	4/2/2020 9:40 AM
61	I was able to rent laptops from a local technology training center to deploy with employees that did not have the proper equipment/connections at home.	4/2/2020 9:40 AM
62	All staff have laptops that can remote in to their desktop and the ability to forward phones or check messgaes.	4/2/2020 9:29 AM
63	We've had to use use our personal computers but it was fairly easy to get everyone setup.	4/2/2020 9:23 AM

Impact of the COVID-19 on IAAO Members

64	using Microsoft Surface Pro tablets & our website	4/2/2020 9:22 AM
65	The Town has rented lap tops and has internet connection to allow working from home available.es to	4/2/2020 9:20 AM
66	Yes with remote access software to the work desktop.	4/2/2020 9:08 AM
67	For a short period of time	4/2/2020 9:08 AM
68	Call forwarding and remote access into my computer. The only thing not getting done is inspections.	4/2/2020 9:07 AM
69	We are very Rural, email, text and phone allow us to work	4/2/2020 9:00 AM
70	Some offices in the courthouse are unable to work from home. My office (Tax Director) is waiting from either state mandated order or commissioners approval.	4/2/2020 8:55 AM
71	Our IT is working hard to make sure we have what we need. However, not enough resources for everyone to work from home but enough to keep all of our essential functions moving along.	4/2/2020 8:53 AM
72	For approximately 7 years, our jurisdiction has provided tools to work remotely. I have not needed to work in the office for many years.	4/2/2020 8:50 AM
73	i have a laptop to access my work & I have access to work phone	4/2/2020 8:47 AM
74	we already had VPN capabilities and all calls are being routed to employee's cell phone	4/2/2020 8:47 AM
75	Some but there are things that must be done in the office also	4/2/2020 8:31 AM
76	yes	4/2/2020 8:19 AM
77	partially ready, The remaining 2/3rd's are likely to be added.	4/2/2020 8:19 AM
78	Yes	4/2/2020 8:10 AM
79	YEs, we have taken the steps for all employees to work remotely	4/2/2020 8:03 AM
80	Yes, resources have been available for several years.	4/2/2020 7:59 AM
81	We have Town equipment with VPN access to servers	4/2/2020 7:43 AM
82	A few employees have been given laptops to work from home. Could easily implement a remote access platform if needed.	4/2/2020 7:43 AM
83	As the Assessor, I have everything setup to where I can work from home. We are now offering online assessments.	4/2/2020 7:42 AM
84	Yes, we already had several employees set up to work from home (approximately 10%).	4/2/2020 7:39 AM
85	Wedid have to acquire some equipment, but we are at full staff at home.	4/2/2020 7:35 AM
86	The wotking I am doing is on the computer and can be done on a laptop if the appropriate software(Vision, pictometry, Access, Excel, Clerk of the Court website). Any calls I make can be done from the office cell phones, we have 4.	4/2/2020 7:28 AM
87	all staff able to log in remotely and work from home	4/2/2020 7:20 AM
88	We have the ability to log into our office computers remotely.	4/2/2020 6:54 AM
89	For the most part; older tech has been a challenge - CAMA system not built for remote work	4/2/2020 6:47 AM
90	Most of our staff teleworks normally.	4/2/2020 6:35 AM
91	I work at the state level and we have the network to support it.	4/2/2020 6:27 AM
92	somewhat, depends on employee's personal computer situation	4/2/2020 6:11 AM
93	Our staff have laptops instead of desktop computers and we're using Direct Access so that they can get into the network.	4/2/2020 5:28 AM
94	Assuming everyone has good internet at home.	4/2/2020 3:40 AM
95	vpns have been assigned.	4/2/2020 2:02 AM

Impact of the COVID-19 on IAAO Members

96	We have a full IT department and internet availability is high for most employees residences	4/1/2020 11:52 PM
97	Absolutely, our organisations have been developing it up over last 2 years.	4/1/2020 10:51 PM
98	We responded early on in February and considered worst case scenario so were prepared when Governor ordered shelter in place	4/1/2020 9:45 PM
99	Yes. Supplied with extra monitors, wireless keyboards and mouse	4/1/2020 8:32 PM
100	With that said, we are using our personal computers.	4/1/2020 8:18 PM
101	some can, others are trying to keep the a data current for when workers return.	4/1/2020 8:07 PM
102	Yes	4/1/2020 7:38 PM
103	Yes, we have the resources, but the policy is not flexible.	4/1/2020 7:23 PM
104	For computer work, mostly yes. For field work, we are only doing drive by reviews of building permits. Commercial building permit site inspections for senior housing are on hold for now.	4/1/2020 7:09 PM
105	But they have a clock punchers mentality and want to see the employees working.	4/1/2020 7:00 PM
106	Single employee office and have internet access.	4/1/2020 6:59 PM
107	We have access to remote log in and cloud applications	4/1/2020 6:52 PM
108	Full access to work computer online.	4/1/2020 6:43 PM
109	The majority of our staff was already equipped to work from home.	4/1/2020 6:41 PM
110	Remote computer access via VPN	4/1/2020 6:35 PM
111	Mostly	4/1/2020 6:25 PM
112	We have either toughpads or laptops all with VPN keys, servers are virtualized and we were already using office 365, sharepoint teams/skype	4/1/2020 6:24 PM
113	Connected by VPN	4/1/2020 6:13 PM
114	Don't know. Not an assessor.	4/1/2020 5:54 PM
115	We have laptops, and we have cars for field work.	4/1/2020 5:42 PM
116	good reserves	4/1/2020 5:41 PM
117	Good equipment and full connectivity.	4/1/2020 5:34 PM
118	Property inspections are on hold, but we have access to our database etc. Holding Board meetings to act on abatement application may be challenging	4/1/2020 5:11 PM
119	SORT OF	4/1/2020 5:03 PM
120	some learning curve but IT resources are sufficient to support remote access to assessing system and Zoom for meetings	4/1/2020 4:45 PM
121	We are revising processes and (slowly) building our infrastructure to accommodate a completely remote workforce, but we are not there at this minute.	4/1/2020 4:45 PM
122	we were able to use connect wise to access our computers at work and also check messages. We can help out the tax payers in whatever their needs are.	4/1/2020 4:45 PM
123	We do a lot of work electronically and already and had technology available that made the switch to working from fairly seamless	4/1/2020 4:44 PM
124	Online	4/1/2020 4:44 PM
125	We do until the appeals season arrives	4/1/2020 4:36 PM
126	For most of our work	4/1/2020 4:36 PM
127	Our IT department is setting things up for that to happen.	4/1/2020 4:35 PM
128	Not to begin with, but that changed fast. They did a great job supporting employees that needed to work from home.	4/1/2020 4:30 PM

Impact of the COVID-19 on IAAO Members

129	Yes. We can all work remotely	4/1/2020 4:30 PM
130	Yes. Most functions are computerized.	4/1/2020 4:27 PM
131	excellent network makes it seamless	4/1/2020 4:24 PM
132	We are taking online educational classes from several sources.	4/1/2020 4:20 PM
133	I have great equipment	4/1/2020 4:15 PM
134	We are using VM Ware and VPN	4/1/2020 4:13 PM
135	For assessor office, yrs	4/1/2020 4:07 PM
136	yes we have been working towards this for over a year.	4/1/2020 4:07 PM
137	we have issued laptops that allows us to work from home and a good it support system .	4/1/2020 4:06 PM
138	They have telework capabilities, and in some cases, hardware provided.	4/1/2020 4:00 PM
139	Technology is a great thing!	4/1/2020 4:00 PM
140	We are all working from home part time.	4/1/2020 4:00 PM
141	we could, but so much of what we are required to do at this time comes in the mail	4/1/2020 3:55 PM
142	We already had laptops for our office computers	4/1/2020 3:54 PM
143	Appraisers already use field devices. This would be no different.	4/1/2020 3:48 PM
144	It's just going to take some time to set up.	4/1/2020 3:47 PM
145	Currently yes. The only potential problem is with remote access to our servers. We have equipped our Appraisal team with VPNs but had not thought to do this for the entire office until the epidemic.	4/1/2020 3:47 PM
146	Yes, through a variety of systems apps & website apps	4/1/2020 3:45 PM
147	yes if everyone has a computer at home	4/1/2020 3:40 PM
148	All computers setup for remote access	4/1/2020 3:40 PM
149	Limited. Work-arounds have been developed to make it work.	4/1/2020 3:39 PM
150	See above	4/1/2020 3:36 PM
151	Yes, but we are strained.	4/1/2020 3:34 PM
152	Technology, that's the key factor	4/1/2020 3:31 PM
153	Long established work from home for some functions. Only those functions like public contact are office based now.	4/1/2020 3:29 PM
154	We definitely do. We did not have access to the phone system initially, but that has been resolved. Some have phone through the laptop provided through work.	4/1/2020 3:29 PM
155	We have the ability to remote into our office machines.	4/1/2020 3:29 PM
156	X	4/1/2020 3:28 PM
157	we already have set-up our entire staff to work remotely, though we cannot perform all functions of the office	4/1/2020 3:28 PM
158	For Appraisers	4/1/2020 3:25 PM
159	Many of the analysts and appraisers have access to a personal computer or assigned laptop. We also have monitors that we can loan out to people.	4/1/2020 3:25 PM
160	Yes	4/1/2020 3:25 PM
161	As the oversight agency we can do most of our work remotely	4/1/2020 3:24 PM
162	They have computers and resources to work remotely	4/1/2020 3:22 PM
163	we were pretty much set to go	4/1/2020 3:21 PM

Impact of the COVID-19 on IAAO Members

164	for the most part- we need upgrades to work faster	4/1/2020 3:20 PM
165	We have being trying to get aporval for a work at home for 3 years and we were ready for this when it hit.	4/1/2020 3:20 PM
166	We are currently remoting in through a VPN with one person scanning in paperwork for review and taking care of daily responsibilities	4/1/2020 3:17 PM
167	Yes	4/1/2020 3:15 PM
168	we can work from home but the but its not very efficient	4/1/2020 3:15 PM
169	For the most part it is working ok	4/1/2020 3:14 PM
170	Somewhat, but it has been a difficult transition.	4/1/2020 3:14 PM
171	Had a good plan in place, due to extreme weather potential	4/1/2020 3:13 PM
172	State agency	4/1/2020 3:13 PM
173	We are primarily doing just that	4/1/2020 3:13 PM
174	access remote	4/1/2020 3:12 PM
175	Yes processing tax documents and decisions can be done by computer	4/1/2020 3:12 PM
176	Not set-up for it, but in a week we figured out how to get everyone working from home.	4/1/2020 3:11 PM
177	Possibly	4/1/2020 3:11 PM
178	We do,as it is already in place.	4/1/2020 3:11 PM
179	We are fortunate to work in a county whose IT capabilities are such that setting up and handling the remote desktop applications went very smoothly.	4/1/2020 3:09 PM
180	I have full capability for remote access	4/1/2020 3:08 PM
181	However, some are required to use personal laptops. Managing paper documents has proven difficult as well	4/1/2020 3:08 PM
182	yes	4/1/2020 3:07 PM
183	remote access to systems and networks and IT support	4/1/2020 3:06 PM
184	Yes. Many aspects are available online for the public. Approximately 18 employees currently working from home.	4/1/2020 3:05 PM
185	We operate by virtual (cloud) server so we can work at home or the office.	4/1/2020 3:03 PM
186	Yes, but barely. Resources are strained.	4/1/2020 3:03 PM
187	Most staff now have VPN which allows staff to work from home.	4/1/2020 3:03 PM
188	VPN for remote access available	4/1/2020 3:03 PM
189	With some effort	4/1/2020 3:01 PM
190	Our IT folks are slowly getting us remote access.	4/1/2020 3:01 PM
191	it has many options, but was designed for a smaller amount of users	4/1/2020 3:00 PM
192	Yes, since other staff is working remotely	4/1/2020 3:00 PM
193	Mostly, but there are certain people that have to go in occasionally.	4/1/2020 3:00 PM
194	Yes, but not for all employees. Never had a demand like this.	4/1/2020 3:00 PM
195	yes	4/1/2020 2:59 PM
196	Our Information Technologies dept has assured us they can provide the resources we need.	4/1/2020 2:59 PM
197	sharing remote devices	4/1/2020 2:59 PM
198	Yes, partially. We had to allow some staff to take there work equipment home.	4/1/2020 2:58 PM

Impact of the COVID-19 on IAAO Members

199	We are using Citrix on personal pc's and VPN on laptops to access network	4/1/2020 2:58 PM
200	yes. We all have access to all our files and systems virtually. We had already commenced teleworking options about 5 or 6 years ago now.	4/1/2020 2:57 PM
201	Somewhat. IT has expressed that they cannot accomodate enough remote access (and equipment for those that dont have home computers) for all county employees to work from home.	4/1/2020 2:57 PM
202	yes but since our system has info such as dmv and social security numbers it is unlikely that people will be allowed to work from home .	4/1/2020 2:56 PM
203	Our IT Dept is not confident that they can support all county staff can be working remotely at the same time. But, it has been sufficient for our office so far.	4/1/2020 2:56 PM
204	Lap tops are available to take home and routed to our PC at work	4/1/2020 2:55 PM
205	We are up and fully functional from home.	4/1/2020 2:54 PM
206	we have 3 Assessors in our office, we each have a work laptop and can access remotely. They are working with us to make this happen	4/1/2020 2:54 PM
207	They have been working toward it for a long time with the goal of being a Feb 2021 roll out.	4/1/2020 2:54 PM
208	Some parts have county-issued devices and some don't.	4/1/2020 2:53 PM
209	Yes, but oblique imagery would be huge help for appraisal staff	4/1/2020 2:53 PM
210	We have limited data access	4/1/2020 2:53 PM
211	We only had to purchase one additional laptop.	4/1/2020 2:52 PM
212	Yes.	4/1/2020 2:52 PM
213	We utilize laptops to assist in remote work. We can forward our office phones to our mobile phones.	4/1/2020 2:52 PM
214	Yes. We have for years now	4/1/2020 2:51 PM
215	Only a limited amount of people	4/1/2020 2:51 PM
216	With covid-19 restrictions requiring working remotely, our Assessor's office has been catapulted into the 21st century. Technologically, this is a good thing.	4/1/2020 2:49 PM
217	I believe it has the potential to.	4/1/2020 2:49 PM
218	Yes. For certain positions but not all.	4/1/2020 2:49 PM
219	90% of staff has connectivity to the network	4/1/2020 2:48 PM
220	Most managers and supervisors already had telecommuting capabilities	4/1/2020 2:47 PM
221	adapting quickly	4/1/2020 2:47 PM
222	remote desktop	4/1/2020 2:46 PM
223	Yes, we have rallied to put items and technologies in place.	4/1/2020 2:46 PM
224	We have the resources to have most people working from home on a temporary basis. We would need more resources for long term remote work.	4/1/2020 2:45 PM
225	Yes. Many have their own laptops or tablets and can use them at home. If not, they take their county issued tablet home and VPN	4/1/2020 2:44 PM
226	Previously allowed telecommuting for several years now	4/1/2020 2:44 PM
227	I am a vendor so we have been on the cloud environment for sometime.	4/1/2020 2:44 PM
228	new VPN accounts had to be set up	4/1/2020 2:44 PM
229	We are currently working remotely and they were able to implement that very quickly given no one in our office was setup to telework prior to the stay at home order.	4/1/2020 2:44 PM
230	yes	4/1/2020 2:43 PM

Impact of the COVID-19 on IAAO Members

231	Remote connection to our desktops at work	4/1/2020 2:43 PM
232	we have adequate technology	4/1/2020 2:42 PM
233	SharePoint, Office 365, Remote desktop connection, Skype video or voice calling - these cover all that we need.	4/1/2020 2:42 PM
234	We have a work from home program set up already. We just moved to 100% work from home.	4/1/2020 2:42 PM
235	Yes we had resources for those who preferred to work from home.	4/1/2020 2:41 PM
236	Some have already been setup.	4/1/2020 2:41 PM
237	Connection to work computer via screen sharing	4/1/2020 2:41 PM
238	yes, utilizing assessment technology that we implemented 6yrs ago	4/1/2020 2:40 PM
239	I have and can, but the selectmen will only give you a two week work from home.	4/1/2020 2:40 PM
240	We are not an assessment office ... otherwise yes	4/1/2020 2:39 PM
241	Yes we have had the capability of performing many of our responsibilities remotely	4/1/2020 2:39 PM
242	partially, still a work in progress	4/1/2020 2:39 PM
243	somewhat minus the recording of deeds	4/1/2020 2:39 PM
244	We serve as oversight for all assessors in the state. Our staff has been given the tools and capabilities to work from home.	4/1/2020 2:38 PM
245	We had remote desktop prior to event and are in a hearing phase which works by phone	4/1/2020 2:38 PM
246	Yes	4/1/2020 2:37 PM
247	Our computer support is excellent Town would prefer not to have us home	4/1/2020 2:37 PM
248	Remote access software was purchased.	4/1/2020 2:37 PM
249	We have 68 staff members out of 84 members working remotely from their homes.	4/1/2020 2:37 PM
250	Yes, we have remotes for all staff	4/1/2020 2:37 PM
251	Been that way for 20 years	4/1/2020 2:37 PM
252	We are all able to work from home given a complete shutdown. New laptops would be preferred but being a time sensitive issue we were able to get desktop towers for employees to take to use.	4/1/2020 2:37 PM
253	We have been issued laptops to work at home.	4/1/2020 2:37 PM
254	Yes, my group has been able to work from home for years	4/1/2020 2:36 PM
255	but limited, only one of 3 has access to CAMA	4/1/2020 2:36 PM
256	yes we have the technology to support many on a vpn	4/1/2020 2:36 PM
257	somewhat but not for everyone and we are still trying to get setup to do so	4/1/2020 2:36 PM
258	I have already revised some processes to facilitate more telework. However, upper management requires most employees to come in 2-3 times per week, full day.	4/1/2020 2:36 PM
259	Per my response to question #2.	4/1/2020 2:35 PM
260	our front desk that deals with public is hard to be remote. Also, our clerks having a hard time assigning them work	4/1/2020 2:35 PM
261	Most of us with internet are able to continue our duties as normal.	4/1/2020 2:34 PM
262	Able to VPN into their office computers, but need online access for the public which we don't have yet.	4/1/2020 2:34 PM
263	we are all set up for remote access	4/1/2020 2:34 PM
264	Barely. The solution made available 1 or so in. slow, needs to be continuously improved.	4/1/2020 2:34 PM

Impact of the COVID-19 on IAAO Members

265	We are remotely logged in to our computers at the office. Everything we need is at our disposal.	4/1/2020 2:33 PM
266	Yes as we have had staff connected to access emails, retrieve phone messages and they have followed up with those taxpayers who have left messages. During this time field deputies are working on organizing the documents for field work. I have postponed field work at this time	4/1/2020 2:33 PM
267	MPAC was prepared everyone to work remotely	4/1/2020 2:33 PM
268	Yes. Our IT department did whatever necessary to allow my office to work remotely.	4/1/2020 2:33 PM
269	We are the state DOR and have laptops and remote access	4/1/2020 2:33 PM
270	We have been set up to work remotely for about the last ten years	4/1/2020 2:33 PM
271	Yes, adequate technology and training	4/1/2020 2:33 PM
272	We had building capacity almost daily as we adjust to the new "normal"	4/1/2020 2:32 PM
273	They gave me anything I needed	4/1/2020 2:32 PM
274	Partially. Could not do it 100% for prolonged periods of time.	4/1/2020 2:32 PM
275	Our CAMA system plus internal + external documentation can be accessed remotely	4/1/2020 2:32 PM
276	Yes, we are setup to work from home if it becomes necessary.	4/1/2020 2:32 PM
277	We have ample laptops and good IT support.	4/1/2020 2:31 PM
278	Yes. Pretty much the entire assessing staff already had Tablets and Laptops. The county had multiple hotspots on hand for anyone without internet. We also had remote desktops set up so anyone could also use their personal computer. Telework has been an option for supervisors for years. Just had to adjust to incorporate everyone else.	4/1/2020 2:31 PM
279	Yes, but it's starting to show signs of overload	4/1/2020 2:31 PM
280	Yes. This office has tablets that some workers are using at home. We may not have enough for all workers now but it should be considered for the future.	4/1/2020 2:31 PM
281	They have setup work from home for essential employees	4/1/2020 2:31 PM
282	Business ContinuityPlan	4/1/2020 2:31 PM
283	The Assessor's Office has the resources to provide laptops for the Mapping Department to work from home.	4/1/2020 2:30 PM
284	Our entire office of approx 140 people have been working remotely since 3/18.	4/1/2020 2:30 PM
285	IT & managerial support	4/1/2020 2:29 PM
286	Town-issued laptops for use at home with remote access capability to our real and personal propt cama systems and to our financial systems	4/1/2020 2:29 PM
287	We all have laptops	4/1/2020 2:29 PM
288	partially	4/1/2020 2:29 PM
289	We are using chrome books to VM to our desk.	4/1/2020 2:29 PM
290	We have the required software and hardware to do the work remotely, but we are having some issues due to this sudden transition	4/1/2020 2:29 PM
291	We are doing it with aprox.. 3 day deployment time	4/1/2020 2:29 PM
292	we could with minimal additions and IT help	4/1/2020 2:29 PM
293	Mostly. Working on virtuel meetings etc.	4/1/2020 2:28 PM
294	Yes, we've invested much in telework and remote work over the last few years.	4/1/2020 2:28 PM
295	We have had vpn capability, but needed to upgrade devices to support increased traffic.	4/1/2020 2:28 PM
296	Laptops have been provided	4/1/2020 2:28 PM
297	Laptops/surfaces, VPN access, web aerial/oblique imagery	4/1/2020 2:28 PM

Impact of the COVID-19 on IAAO Members

298	We already had flexible work options in place. The biggest challenge will be our phone system and physical requirements. Property inspections are halted for the time being.	4/1/2020 2:28 PM
299	Are actually doing this.	4/1/2020 2:27 PM
300	Most people were prepared, but tablets were not available for all	4/1/2020 2:27 PM
301	I have worked from home before when Husband was Extremely ill	4/1/2020 2:27 PM
302	I only need internet and a cell phone	4/1/2020 2:27 PM
303	Overall, yes, but this is from the county counselor's perspective.	4/1/2020 2:27 PM
304	Yes, we transitioned to work-from-home in 2018.	4/1/2020 2:27 PM
305	It isnt ideal, we had to take full workstations home because we dont have laptops or tablets for the appraisal staff.	4/1/2020 2:27 PM
306	remote access to office computer set up	4/1/2020 2:27 PM
307	Yes, we have things set up in a fashion to maintain. It will be harder for inspections to me done, abatements to be researched though.	4/1/2020 2:27 PM
308	vpn for all staff and since we do a lot of data entry it was easy to convert to working at home.	4/1/2020 2:27 PM
309	We have participated in working remotely for many years, not to this level, though it is very outreaching and connected.	4/1/2020 2:26 PM
310	We have mobilized our office staff through VPN connections	4/1/2020 2:26 PM
311	My company has provided each of its employees with laptop PC's, and has the infrastructure to handle the remote connections.	4/1/2020 2:26 PM
312	We are all equipped with laptops and the technology to work at home.	4/1/2020 2:26 PM
313	Yes Many of our staff have been teleworkin 1 to 2 days already.	4/1/2020 2:26 PM
314	Our jurisdiction has purchased more equipment to support	4/1/2020 2:26 PM
315	VPN and "J"-Link from vendor allows another way to continue to work from home	4/1/2020 2:26 PM
316	We have been ahead of the technology curve for many years and it is paying off during this critical time.	4/1/2020 2:26 PM
317	I have worked remotely in the past	4/1/2020 2:26 PM
318	remote access has been given as needed	4/1/2020 2:26 PM
319	WE ARE ALL CAPABLE, NOT ALL HAVE ACCESS	4/1/2020 2:26 PM
320	yes, we all have laptops and a vpn connection	4/1/2020 2:26 PM
321	ye	4/1/2020 2:26 PM
322	We are set up with VPN access	4/1/2020 2:25 PM
323	We have remote access to desktops, eFAX, email, text. We have phone system that forwards office calls to group of cell phones, and customers can leave voicemails after hours.	4/1/2020 2:25 PM
324	not a jurisdiction, independent fee appraiser	4/1/2020 2:25 PM
325	If connected to CAMA system, then possible	4/1/2020 2:25 PM
326	Setting up a dependable remote connection is a work in process, but should be finished after a week's worth of working on it.	4/1/2020 2:25 PM
327	resources are thin but most needs are met	4/1/2020 2:25 PM
328	if no personal home computer, county has provided laptops	4/1/2020 2:25 PM
329	Most files and programs can be accessed remotely	4/1/2020 2:25 PM
330	Tablets, CAMA System	4/1/2020 2:25 PM
331	Using laptops and tablets as our desk computers. Running VPN to connect back to county	4/1/2020 2:24 PM

Impact of the COVID-19 on IAAO Members

	network	
332	We had a practice when the county courthouse was out of service do to a water main break for a few weeks last year.	4/1/2020 2:24 PM
333	Remote log-in	4/1/2020 2:24 PM
334	We have the technology to support remote work	4/1/2020 2:24 PM
335	For the most part yes but there are always tasks that you need to be in the office for.	4/1/2020 2:24 PM
336	yes I do because all the information is available remotely	4/1/2020 2:24 PM
337	Yes we have had the technology in place for a few years to work remotely	4/1/2020 2:24 PM
338	Everyone set up with remote access and some given laptops.	4/1/2020 2:24 PM
339	Deployed laptops with VPN access to network	4/1/2020 2:24 PM
340	yes	4/1/2020 2:23 PM
341	we have the technolog to work from home	4/1/2020 2:23 PM
342	We have tablet PCs and VPN access to the network	4/1/2020 2:23 PM
343	Staff has tablet PC and the ability to remote to their desktops	4/1/2020 2:23 PM
344	We have VPN available and enough hardware	4/1/2020 2:23 PM
345	We have a strong IT staff and most people have home setups adequate to VPN into.	4/1/2020 2:23 PM
346	yes	4/1/2020 2:23 PM
347	not all staff may work from home but as many as we needed	4/1/2020 2:23 PM
348	laptops are provided	4/1/2020 2:23 PM
349	Yes, I am currently working from home using remote access on my personal laptop using a VPN	4/1/2020 2:22 PM
350	We have robust programs and can easily work remotely while still being able to go into the field as well as the office as needed(i.e. to upload photos, etc.) however it is closed to the public.	4/1/2020 2:22 PM
351	Laptops and VPN's were issued to all staff. Cloud phones were issued to call taking staff to answer office phone lines remotely.	4/1/2020 2:22 PM
352	We have remote access to our work stations	4/1/2020 2:22 PM
353	Tech staff has done a great job to help with this	4/1/2020 2:22 PM
354	IT HAS PROVIDED THOSE WORKING REMOTELY WITH EQUIPMENT NEEDED TO BE ABLE TO USE COMPUTERS AT HOME FOR WORK.	4/1/2020 2:22 PM
355	Not initially, seemed like our state's response was cobbled together at the last minute.	4/1/2020 2:22 PM
356	Technologically, very minimal expense would get us to 100% remote capacity with no loss of function	4/1/2020 2:21 PM
357	Yes. We have vpn access with our calls forwarded to cell phones email access as well with all info online such as field cards erc	4/1/2020 2:21 PM
358	Yes, our entire staff is teleworking	4/1/2020 2:21 PM
359	yes - VPN	4/1/2020 2:21 PM
360	But not as efficient	4/1/2020 2:21 PM
361	yes	4/1/2020 2:21 PM
362	Mostly	4/1/2020 2:21 PM
363	Mostly. The only exception is for employees that do not have wi-fi access	4/1/2020 2:21 PM
364	quick thinking when this hit in Dec and they got all staff vpn	4/1/2020 2:21 PM

Impact of the COVID-19 on IAAO Members

365	As a CAMA software vendor, our office's IT dept has supplied our staff with the needed resources to work remotely	4/1/2020 2:20 PM
366	We are managing. There is definetly hiccups being rural.	4/1/2020 2:20 PM
367	we were able to work remotely for a few years	4/1/2020 2:20 PM
368	Remote connections, laptops, etc.	4/1/2020 2:20 PM
369	Other than in person discussion and the walk in traffic all other work can be completed from home.	4/1/2020 2:20 PM
370	Largely yes	4/1/2020 2:20 PM
371	if we can get enough laptops and everyone an internet connection	4/1/2020 2:20 PM
372	Yes, but not on a long term basis	4/1/2020 2:20 PM
373	Our CAMA is designed to operate in the cloud and not on physical servers located in any one place	4/1/2020 2:20 PM
374	Most of our staff work from home normally.	4/1/2020 2:20 PM
375	I am able to access everything on my work computer from home.	4/1/2020 2:20 PM
376	Yes, full connectivity ot the office network and e-mail.	4/1/2020 2:20 PM
377	Our IT division recently made some changes that allow for this	4/1/2020 2:19 PM
378	Yes	4/1/2020 2:19 PM
379	We implemented remote data collection in 2017 and that allowed us to instantly make the transition	4/1/2020 2:19 PM
380	We have VPN set up for everyone	4/1/2020 2:19 PM

Impact of the COVID-19 on IAAO Members

#	NO	DATE
1	we are a small community	4/7/2020 5:15 PM
2	Only the Assessor has remote capability.	4/6/2020 1:37 PM
3	Our department has worked diligantly over the past 10 years to digitize our records and operations. The other governmental offices (zoning, deeds, treasurer, auditor, etc.) have not and therefore are not able to work remotely.	4/5/2020 8:59 PM
4	Not applicable, private industry	4/5/2020 12:50 PM
5	Mostly yes, but some technical difficulties with people using some personal equipment.	4/3/2020 4:37 PM
6	I think it can be done, as far as real estate is concerned, but with the confidential information we deal with when we assess personal property, the Commissioner does not see it as possible unless DMV were to give their consent.	4/3/2020 1:38 PM
7	We have no means to connect to CAMA system.	4/3/2020 11:15 AM
8	lack of internet service	4/3/2020 8:08 AM
9	no...but they made it happen by acquiring laptops and the necessary licensing.	4/3/2020 7:39 AM
10	There is no remote access	4/2/2020 9:26 PM
11	We do not have remote access to our CAMA	4/2/2020 6:21 PM
12	Not for everyone	4/2/2020 3:55 PM
13	Not enough laptops, nor do we have cell phones other than personal.	4/2/2020 3:07 PM
14	No access to software for employees	4/2/2020 2:48 PM
15	We do not have enough portable computers (laptops) for the entire office. We have not determined yet which employees have access to the internet or has the appropriate technology.	4/2/2020 1:33 PM
16	Limited staff with I-Pads; county IT controlling security interest over office remote ability	4/2/2020 1:21 PM
17	wifi/celluar connection is weak	4/2/2020 12:54 PM
18	No. We do not have enough lap tops.	4/2/2020 12:26 PM
19	Lap tops RMMS	4/2/2020 11:12 AM
20	No as a county we are not prepared technologically.	4/2/2020 11:02 AM
21	No. Our office is still operating with 1980's-based DOS programs...	4/2/2020 10:59 AM
22	On top of the COVID19 we are still working thousands of properties that were flooded during Hurricane Florence. The properties continue to require site visits to update records for complete repair work or incomplete status. Also, not everyone has the equipment (computer with two monitors) at home to be able to remote into our system and continue to be productive.	4/2/2020 10:52 AM
23	Not enough laptops to send home; files need to be in hand as well	4/2/2020 10:16 AM
24	There has not been an effort to support work at home.	4/2/2020 10:08 AM
25	Not at this time	4/2/2020 9:55 AM
26	BOS will not put plan in place. Neither the assessor nor the deputy have internet at home other than cell phones. If we would be completely shut down, we would try to assist people over our phones by getting on our website to get the information and then calling the person back.	4/2/2020 9:39 AM
27	They do not have the infrastructure nor do they allow outside connections to their network	4/2/2020 8:58 AM
28	We do not have near enough PC's to work remotely; and don't trust the security of people using their own PC.	4/2/2020 8:52 AM
29	To work at home in our County, the IT services wanted a county computer at home and at the office. So each employee essentially needed two computers. They would not permit an employee to VPN from a personal home computer due to cyber security issues.	4/2/2020 8:38 AM
30	Lack of technology	4/2/2020 8:27 AM

Impact of the COVID-19 on IAAO Members

31	we still have paper everything and CAMA software not web based	4/2/2020 8:26 AM
32	While they have been able to give everyone access to log in remotely from home, much of the staff does not have internet or devices to use at home and we do not have an influx of devices and mobile hot spots to send home with staff.	4/2/2020 8:25 AM
33	Not for everyone- some can	4/2/2020 8:18 AM
34	county is in a financial bind	4/2/2020 8:10 AM
35	Halfway, we can do some functions remotely.	4/2/2020 8:03 AM
36	not all staff can log into our system from home	4/2/2020 7:43 AM
37	I also say no due to routing of the phone calls and the county doesn't have the funds to purchase laptops so that my employees can work from home.	4/2/2020 7:42 AM
38	Everyone does not have home internet	4/2/2020 7:23 AM
39	Internet for some employees	4/2/2020 7:11 AM
40	Not everyone has laptops/portable devices, and our CAMA system lives on a server, so without a County laptop, you're not getting into the system.	4/2/2020 6:38 AM
41	Personal Property doesn't have the option of taking all the assessments home for data entry.	4/2/2020 6:37 AM
42	IT will not let us in unless we are already using a laptop that is connected. Only 2 in my office out of 10 employees	4/2/2020 6:16 AM
43	We should be able to connect remotely and have more than 1 old lap top	4/1/2020 8:16 PM
44	Not at this time. Some employees in rural areas with sketchy internet. Few are trained (or have the technical capacity) to work in an on-line environment. In addition, previous management has maintained a paper-work heavy management system (printed paper) which is not conducive to remote work-sharing processes.	4/1/2020 7:58 PM
45	No way to call in	4/1/2020 7:14 PM
46	Can't bring all the material home.	4/1/2020 7:12 PM
47	Not enough VPNs	4/1/2020 5:44 PM
48	Tech issues limit implementation	4/1/2020 5:34 PM
49	Our county was not prepared for something like this. Our Assessor is the only one in our office that has a work issued laptop so she is able to tunnel into our systems remotely and actually be able to take care of our normal, everyday work. The rest of our office is trying to work by taking online courses offered by the county, reviewing policy/manuals, watching youtube videos on our software, ect. If the county was able to purchase laptop or chromebooks to distribute then we could all be able to tunnel into our systems and still be able to complete work from our office.	4/1/2020 5:27 PM
50	We do not have 40+ county computers that can be taken home	4/1/2020 5:26 PM
51	NOT PREPARED WITH IT SERVICES	4/1/2020 5:16 PM
52	We do not have enough computer to take home.	4/1/2020 4:56 PM
53	need more training, speed, hardware	4/1/2020 4:55 PM
54	we do not have take home computers for everyone and some do not have home computers.	4/1/2020 4:34 PM
55	Lack of funds prevents the acquisition of needed computers.	4/1/2020 4:33 PM
56	We do not have the equipment/technology in place to work from home.	4/1/2020 4:30 PM
57	need more laptops and monitors for mapping staff	4/1/2020 4:22 PM
58	All staff to work from home efficiently would need to VPN in with Remote Desktop. We have a lack of laptops approved from IT and also a lack of licences for remote desktop.	4/1/2020 4:06 PM
59	Must have computer access.	4/1/2020 4:04 PM
60	Most of the needed equipment and necessary files are in the office	4/1/2020 4:04 PM

Impact of the COVID-19 on IAAO Members

61	lacking the technology	4/1/2020 3:57 PM
62	No but the administration has made tremendous strides in a very short time to get us all the technology and access we need. I am thankful for their work and tireless efforts.	4/1/2020 3:54 PM
63	Cost around \$5000 per employee to work from home	4/1/2020 3:52 PM
64	LITTLE REMOTE ACCESS TO COMPUTERS. AND, THERE IS FIELD WORK TO BE DONE.	4/1/2020 3:48 PM
65	Some items still have to be done at office.	4/1/2020 3:45 PM
66	and no but it is getting worked on so it can happen if needed	4/1/2020 3:40 PM
67	not enough vpn availability	4/1/2020 3:36 PM
68	Not totally only about 25%	4/1/2020 3:35 PM
69	No	4/1/2020 3:29 PM
70	Technology is a problem	4/1/2020 3:29 PM
71	It is a bit of a challenge to do necessary tasks that relate to my job remotely.	4/1/2020 3:26 PM
72	We only have 2 laptops available with that capability and we have 9 employees	4/1/2020 3:26 PM
73	For Clerical	4/1/2020 3:25 PM
74	About half of our staff have mobile computers and about a quarter of our staff do not have reliable internet or cell data service available at home.	4/1/2020 3:25 PM
75	We did not have enough printers/laptops. I am using my personal laptop and printer.	4/1/2020 3:25 PM
76	Not enough connections to the systems	4/1/2020 3:20 PM
77	Half staff is set up to work remotely, half is not.	4/1/2020 3:20 PM
78	Only 1 in office has complete access	4/1/2020 3:19 PM
79	NO. BUT WORKING ON IT.	4/1/2020 3:18 PM
80	The software we have isn't accessible on-line.	4/1/2020 3:17 PM
81	A lot of department files are only accessible in the office itself, either because they are on paper, or only accessible through the office intranet.	4/1/2020 3:16 PM
82	Do not have enough laptops and some jobs are not designed to work remotely.	4/1/2020 3:13 PM
83	not all position can work from home (customer services)	4/1/2020 3:12 PM
84	Not all of the City Assessor's resources are digital, so it would be difficult perform work, especially my work at a cartographer, without those hard-copy resources, e.g., maps, archived notes and records, readily available.	4/1/2020 3:12 PM
85	We did not have any resources in place. The only person accessing their desktop remotely was me. It has been a scramble trying to set things up.	4/1/2020 3:09 PM
86	Most employees who work from home will be using their own computers, cell phones, and office supplies	4/1/2020 3:08 PM
87	My assistant only has email and manual process access remotely	4/1/2020 3:08 PM
88	finance	4/1/2020 3:08 PM
89	not entirely as we are dealing with old technology	4/1/2020 3:05 PM
90	For some staff it is possible to work from home but there aren't enough lap tops to support this.	4/1/2020 3:04 PM
91	no	4/1/2020 3:00 PM
92	We are in the process of converting our CAMA system and have a dated system with limited remote capabilities.	4/1/2020 2:59 PM
93	We are developing them on the fly	4/1/2020 2:59 PM

Impact of the COVID-19 on IAAO Members

94	Not enough laptops and not every employee has high speed internet from home. Also, printing from home is troublesome for some.	4/1/2020 2:57 PM
95	Our IT department can not handle tha, nor do we have the required equipment to do that.	4/1/2020 2:57 PM
96	Limited access to only those who have municpal laptops	4/1/2020 2:56 PM
97	our office does not have the ability to allow that some work from home	4/1/2020 2:56 PM
98	Can't connect from home computers and not enough employer owned laptops; possibly not enough capacity in the system if we had more laptops.	4/1/2020 2:55 PM
99	Some resources but not fully capable	4/1/2020 2:55 PM
100	Some may not have internet access	4/1/2020 2:54 PM
101	Some people have to use their home computers. It has been a scramble to get everyone access.	4/1/2020 2:53 PM
102	I wouldn't have access to most of the programs I need.	4/1/2020 2:53 PM
103	Some equipment and connectivity issues. Fieldwork is suspeded.	4/1/2020 2:53 PM
104	Budget constraints are already being put in place. There is no extra money to invest in the computers and software needed for a work at home situation.	4/1/2020 2:52 PM
105	no we have IT issues	4/1/2020 2:51 PM
106	Lacking laptops/VPN for some staff.	4/1/2020 2:50 PM
107	working on it	4/1/2020 2:49 PM
108	not entirely. some records are not electronically avaiable	4/1/2020 2:47 PM
109	not the equipment nor the access to all needed to do our jobs entirely from home	4/1/2020 2:46 PM
110	We do not have the resources and our Board does not support the idea.	4/1/2020 2:45 PM
111	They had about 7 laptops for scores of employees that needed to work from home	4/1/2020 2:44 PM
112	Not for our office as our two main programs are at limited license.	4/1/2020 2:43 PM
113	having to use personal equipment and internet service	4/1/2020 2:40 PM
114	Banking/deposits	4/1/2020 2:40 PM
115	VPN is not robust enough	4/1/2020 2:39 PM
116	limited budget	4/1/2020 2:38 PM
117	can not operate remotely because of security concerns	4/1/2020 2:38 PM
118	After a major power outage less than a year ago contingency plans were not implemented	4/1/2020 2:38 PM
119	not completely. tablets not laptops. slow connection speeds	4/1/2020 2:38 PM
120	not entirely. We're still use paper documents along with our records system. Confidential files cannot be removed from the office.	4/1/2020 2:38 PM
121	we don't have the equipment or ability to monitor work	4/1/2020 2:35 PM
122	NO	4/1/2020 2:35 PM
123	We have been told that they do not.	4/1/2020 2:34 PM
124	The local jurisdiciton is not set up with the ability to work remotely. The ability to work remotely requires a great deal of trust, both ways, and an ability to accept change not currently existing in our local jurisdictions leadership.	4/1/2020 2:33 PM
125	Not everyone has remote access	4/1/2020 2:33 PM
126	Definitely not - no laptops, security issues	4/1/2020 2:32 PM
127	dated cama software, limited IT dept. resources	4/1/2020 2:32 PM

Impact of the COVID-19 on IAAO Members

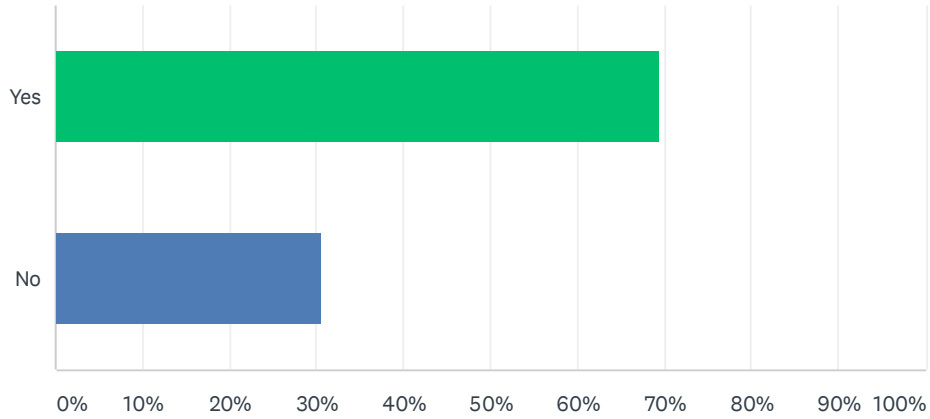
128	Telework infrastructure does not support the demand. New procedure needed to be created and implemented very quickly to allow appraisers to telework.	4/1/2020 2:32 PM
129	Only the Assessor had the original capability, however, Assessor worked with IT and was able to connect the entire office with work from home capabilities after it was clear we were to social distance for an extended period of time.	4/1/2020 2:32 PM
130	we are having issues with our server connections	4/1/2020 2:31 PM
131	Previous to COVID, no we did not have the resources	4/1/2020 2:31 PM
132	Laptops aren't preassigned and no access to CAMA	4/1/2020 2:31 PM
133	lack of resources	4/1/2020 2:31 PM
134	No, most of us really can't work from home due to the extensive access we need to resources in the physical office, and contacts we routinely need in the field.	4/1/2020 2:30 PM
135	Not as it pertains to hearings.	4/1/2020 2:29 PM
136	As far as handling informal appeals, yes. All other work has to be done in house	4/1/2020 2:29 PM
137	We have one laptop, and no way to securely access our network remotely.	4/1/2020 2:29 PM
138	We do not have the resources to work from home.	4/1/2020 2:29 PM
139	using our own equipment	4/1/2020 2:29 PM
140	We do not have laptops or 'dial' in ability	4/1/2020 2:28 PM
141	No, not for everyone. The town has limited laptops and VPN connections.	4/1/2020 2:28 PM
142	NEVER BEEN SET UP EVEN AFTER ASKING REPEATEDLY OVER THE YEARS	4/1/2020 2:28 PM
143	Low bandwidth on servers. Employees using their own computers.	4/1/2020 2:26 PM
144	For the whole jurisdiction, We do not have enough devices or security to facilitate work from home.	4/1/2020 2:26 PM
145	The Internet in our rural jurisdictions is not helpful. It is very difficult to work from home	4/1/2020 2:26 PM
146	not all work can be done remotely, so is done on the days in the office	4/1/2020 2:26 PM
147	Not as this time but we do not have to be far away.	4/1/2020 2:26 PM
148	We can only support about 20% due to tech limitations	4/1/2020 2:26 PM
149	Not enough computers for all, but I find hard to beleive some of thee folks have no computer or internet access at home.	4/1/2020 2:26 PM
150	no	4/1/2020 2:26 PM
151	we do not have the hardware for staff to work remotely or workfiles are located in the offices	4/1/2020 2:26 PM
152	don't know	4/1/2020 2:25 PM
153	We are unable to work from home due to software and computer restraints	4/1/2020 2:25 PM
154	Not for everyone, too much expense	4/1/2020 2:25 PM
155	System did not anticipate large number of employees on VPN network.	4/1/2020 2:25 PM
156	Not really, staff is utilizing there own computers	4/1/2020 2:24 PM
157	We do not have the equipment & some staff do not have internet service.	4/1/2020 2:24 PM
158	Scrapped together a remote workstation at the last minute. No training. And difficult to use.	4/1/2020 2:24 PM
159	My understanding is that there are not enough laptops.	4/1/2020 2:23 PM
160	Currently no method to access server remotely	4/1/2020 2:23 PM
161	Definitely not. We have to lug our desktop computers home. And any needed paperwork.	4/1/2020 2:23 PM
162	Not many offices could access any office software on computers from home	4/1/2020 2:23 PM

Impact of the COVID-19 on IAAO Members

163	minimal interaction with anything hosted on town's server; only emails fully operational	4/1/2020 2:22 PM
164	Can't access certain information. (Folders, for example)	4/1/2020 2:22 PM
165	not to my cama unfortunately	4/1/2020 2:22 PM
166	a work from home environment leaves a lot to be desired	4/1/2020 2:22 PM
167	we don't have remote access to programs/phones	4/1/2020 2:22 PM
168	It took quite a while for them to set up work from home as they were unprepared	4/1/2020 2:21 PM
169	No capability to access server	4/1/2020 2:21 PM
170	Not enough mobile devices. VPN connections are not allowed for personal devices.	4/1/2020 2:21 PM
171	No	4/1/2020 2:20 PM
172	As Assessor I can, but not my staff.	4/1/2020 2:20 PM

Q4 Do you feel you have the resources needed to perform requested work tasks at home? If not, please explain.

Answered: 554 Skipped: 5



ANSWER CHOICES	RESPONSES	
Yes	69.49%	385
No	30.51%	169
TOTAL		554

Impact of the COVID-19 on IAAO Members

#	NO	DATE
1	my work is in the field	4/7/2020 5:15 PM
2	Duel monitors are necessary to perform assessment revalues.	4/6/2020 1:37 PM
3	Some function can be done remotely but not all. Our tax system can be accessed through the internet as well as our aerials.	4/6/2020 9:07 AM
4	We have been able to work remotely but are using personal computers at home to do so. Ideally, we would have technology such as laptops and hot spots we could check out.	4/5/2020 8:59 PM
5	Not enough lead time. They did not communicate that the intent was to have us leave in such a short timeframe	4/3/2020 12:28 PM
6	We have no means to connect to CAMA system.	4/3/2020 11:15 AM
7	see question 3	4/3/2020 8:08 AM
8	we lack printers and scanners	4/3/2020 7:51 AM
9	Some departments yes, others not much.	4/3/2020 7:04 AM
10	Files are in the office	4/2/2020 9:48 PM
11	Can't access the program needed and it will cost several thousands to get the courthouse up and running.	4/2/2020 9:26 PM
12	Field inspections can't be performed, no access to paper files.	4/2/2020 9:06 PM
13	Again, no CAMA	4/2/2020 6:21 PM
14	There was no real advance plan or preparation time in advance of the Governor asking we "Stay Home Save Lives". We are gaining additional resources and learning to adapt.	4/2/2020 5:00 PM
15	Most software and network access not allowed	4/2/2020 2:18 PM
16	Not all work tasks are conducive for working from home. Many staff will also have to deal with young children present during work from home hours, which will impact focused time.	4/2/2020 1:33 PM
17	CAMA not available outside of the office systems	4/2/2020 1:21 PM
18	Not enough laptops, rural areas have limited internet access.	4/2/2020 12:26 PM
19	Some employees do not have an office space allocated for the long term or require improved hardware.	4/2/2020 11:38 AM
20	Our county has limited accesses points and licences. Our county is rural, high-speed broadband is not available to every employee. Our office is only about 1/3 digitized concerning property records.	4/2/2020 10:59 AM
21	We would need to supply some of our staff with computers and monitors to be able to remote access in and be able to work productively. Also, we are an appraisal group....you can only make so many assumptions without visiting the site.	4/2/2020 10:52 AM
22	See above	4/2/2020 10:08 AM
23	No internet and only one laptop for the office	4/2/2020 9:55 AM
24	We will do our best, but it will not be very efficient.	4/2/2020 9:39 AM
25	Functions are limited at this time through phone, email and remote desktop access. Field work can't be conducted as it should be, because of the nature of that type of work.	4/2/2020 9:22 AM
26	Not all of the assessment information is available electronically. Still need to spend time in the office gathering documents to be able to work from home.	4/2/2020 9:20 AM
27	WE have a lot of work that is confidential and it can not go out of our office. Not every employee has the internet at home or computers	4/2/2020 9:08 AM
28	No access to Cama or Personal Property assets needed to answer questions or perform needed transfer processing	4/2/2020 8:58 AM

Impact of the COVID-19 on IAAO Members

29	I can't access the servers remotely	4/2/2020 8:52 AM
30	See above	4/2/2020 8:38 AM
31	I can do my reports from home, however I cannot be available for telephone calls as well from there and I believe the public has a right to expect that if they make a telephone call someone is there to answer their question.	4/2/2020 8:31 AM
32	Lack of technology	4/2/2020 8:27 AM
33	files should not be removed from office; at a minimum drive-by inspections should be done; no remote access to CAMA software	4/2/2020 8:26 AM
34	New Hampshire's valuation date is April 1- I'm needed to do field work to obtain all changes to property	4/2/2020 8:18 AM
35	no equipment or the money to purchase	4/2/2020 8:10 AM
36	We can perform most work from home, but do not have access to our paper files including building sketches, old deeds that are not online, incoming mail and building plans for construction changes.	4/2/2020 7:43 AM
37	Not everyone has a laptop	4/2/2020 7:43 AM
38	I can as the Assessor can work at home. However, my employees can't due to lack of laptops.	4/2/2020 7:42 AM
39	Since our appraisers work in the field, the social distancing order makes field work difficult.	4/2/2020 7:35 AM
40	No internet	4/2/2020 7:23 AM
41	Internet issues	4/2/2020 7:11 AM
42	I do not have access to our CAMA system at home as I am not using a County issued device. Thankfully I'm a commercial supervisor, so a lot of my work is done outside of the system, but there are tasks that having the system would make a lot easier.	4/2/2020 6:38 AM
43	It's impossible to take home 120,000 assessment lists to data enter and not worry about some of them getting lost. Assessments for Personal Property need to go to exclusively being filed online.	4/2/2020 6:37 AM
44	Yes and no. I rely on personnel at the county level doing their jobs in order for me to perform mine. When the counties shut down, it makes things much more difficult.	4/2/2020 6:27 AM
45	Can't access the system	4/2/2020 6:16 AM
46	I would say yes, however there is the off chance that there is some procedure or report that I create rarely that may require a paper reference to a previous version that I don't have at home but is in a filing cabinet at the office.	4/1/2020 11:52 PM
47	Mostly yes. Physical Inspection & access issues. in the long term inspections will need to be done particularly where GIS data is not sufficient to validate relevant information. Currently this is limited to drive-by only if considered essential.	4/1/2020 10:51 PM
48	I'm a supervisor. Have to work with my staff and other departments. Also, paperwork in regards to appeals	4/1/2020 8:18 PM
49	All I have is an old lap top to use. It has an outdated copy of the program we use at work. I can use it to calculate values. The entire workload will need to be manually input at the office.	4/1/2020 8:16 PM
50	I do, but many of my team members are not there yet.	4/1/2020 7:23 PM
51	no contact with the computer in my office	4/1/2020 7:14 PM
52	Not all of us have scanners and printers.	4/1/2020 7:00 PM
53	No office type printer, no office type copier, no office scanner.	4/1/2020 6:13 PM
54	No VPN	4/1/2020 5:44 PM
55	Tech issues limit implementation	4/1/2020 5:34 PM
56	The answer is yes and no. Yes, I have a personal chromebook that I am able to use to complete the tasks that are currently being asked of us. No, because there is some actual	4/1/2020 5:27 PM

Impact of the COVID-19 on IAAO Members

things that I could be working on from our office if I had a county issued device that would allow me to tunnel into our systems.

57	There are issues about taking government documents home, for example home exemptions have ss numbers. Due to sunshine law, staff do not want to use their personal computers. We lack county computers that can be taken home	4/1/2020 5:26 PM
58	NEED LAPTOP AND BAND WIDTH	4/1/2020 5:16 PM
59	ERGONOMICALLY NOT REALLY	4/1/2020 5:03 PM
60	Don't have full capacity needed for prolonged remote working	4/1/2020 4:55 PM
61	Na	4/1/2020 4:44 PM
62	Lack of equipment	4/1/2020 4:34 PM
63	Our contract IT company has recently stated laptops and other equipment is hard to get at this time through their regular suppliers and retailers.	4/1/2020 4:30 PM
64	I have a slow internet connection and no working printer, so everything has to be saved and sent as a .pdf file. I cannot process property transfers and deeds from home.	4/1/2020 4:20 PM
65	I am close to the office and run over and grab files	4/1/2020 4:15 PM
66	Don't have printer attached	4/1/2020 4:07 PM
67	Must have computer access and job requires field work.	4/1/2020 4:04 PM
68	same as above	4/1/2020 4:04 PM
69	IN MAINE THE AS OF DATE FOR TAXES IS APRIL 1. IT IS IMPOSSIBLE TO DO FIELD WORK.	4/1/2020 3:48 PM
70	Most all can operate from home, but my IT functions must be an in-office function. Some confidential info cannot leave the office therefore those functions are limited	4/1/2020 3:45 PM
71	Files and other needed information are not online.	4/1/2020 3:45 PM
72	with certain work I can work from home but field work that is needed we need to have updated ariel in order to use google earth/map.	4/1/2020 3:40 PM
73	Phones cannot be forwarded, but all computer work can be performed remotely	4/1/2020 3:40 PM
74	working only with a tablet	4/1/2020 3:36 PM
75	A third of staff lives in the rural county that borders ours and internet connection would be issue.	4/1/2020 3:29 PM
76	Technology is a problem	4/1/2020 3:29 PM
77	We are not a paperless office, nor can we complete our reappraisals using aerials. In Nevada, there is a personal property tax on businesses and many of those declarations are returning via the US postal Service. Many file online, but many do not.	4/1/2020 3:28 PM
78	The employees that have a laptop could handle most tasks at home, including call forwarding and checking messages.	4/1/2020 3:26 PM
79	Appraisers can do the work remotely but we don't have enough computers to send clerical staff home	4/1/2020 3:25 PM
80	Need additional laptops or tablets.	4/1/2020 3:20 PM
81	No laptop, no vpn, no access to our programs, just email and voicemail.	4/1/2020 3:19 PM
82	CURRENTLY HAVE NO RESOURCES TO PERFORM ANY WORK AT HOME BUT, THAT WILL PROBABLY CHANGE IN THE FUTURE.	4/1/2020 3:18 PM
83	The software we have isn't accessible on-line.	4/1/2020 3:17 PM
84	Our system does not support dual monitors, and the look is considerably different.	4/1/2020 3:15 PM
85	See item three.	4/1/2020 3:12 PM

Impact of the COVID-19 on IAAO Members

86	We need laptops, Secure connections, and telecommunication equipment.	4/1/2020 3:08 PM
87	finance	4/1/2020 3:08 PM
88	We have too much of our work environment still in paper world and not easy to search even when in the office.	4/1/2020 3:07 PM
89	Need laptops	4/1/2020 3:04 PM
90	Many files are still paper.	4/1/2020 3:01 PM
91	I beleive they could be avaiable but are not currently.	4/1/2020 3:00 PM
92	can not do field work from home!!!	4/1/2020 3:00 PM
93	Lack of laptops	4/1/2020 2:59 PM
94	We are updating our CAMA system which is what is needed	4/1/2020 2:59 PM
95	See previous answer.	4/1/2020 2:57 PM
96	I do not have the equipment at home. Right now I do not have a home computer or a laptop.	4/1/2020 2:57 PM
97	Somewhat.	4/1/2020 2:56 PM
98	The establishment does not have an infrastructure to support us to work remotely	4/1/2020 2:56 PM
99	Can not print from home	4/1/2020 2:55 PM
100	Everything is slow and locks up. Not the same for everyone--some people are doing fine. Could be my home internet, could be the County-issued laptop, could be so much traffic.	4/1/2020 2:53 PM
101	I am lacking the access to software that I need.	4/1/2020 2:53 PM
102	We can't check permits. No mail access to address written concern/corrections	4/1/2020 2:53 PM
103	Large monitors were not provided. Keyboards not provided.	4/1/2020 2:53 PM
104	My office only has desk top computers and we do not have connectivity to our software provider outside of the office setting.	4/1/2020 2:52 PM
105	There are IT issues	4/1/2020 2:51 PM
106	Office in middle of computer/CAMA conversion. Unable to take all needed property card data to remote location.	4/1/2020 2:50 PM
107	mostly updated technology for conferencing and virtual meetings.	4/1/2020 2:47 PM
108	our county is not completely online and i do not have the equipment to do work from home, but beyond that, i do not have ability to access all needed info to do my job online at this time	4/1/2020 2:46 PM
109	Our county has a MFA which utilizes your cell phone and if you don't have the google app store or enough storage it will not allow for MFA activation.	4/1/2020 2:44 PM
110	County can't get my staff the hardware (laptops) and will not allow us to use our own devices and VPN into the network.	4/1/2020 2:44 PM
111	file access, scanners, printer interfaces etc	4/1/2020 2:43 PM
112	Not in the budget to get additional licenses for needed computer programs.	4/1/2020 2:43 PM
113	Answering US mail would have to wait.	4/1/2020 2:41 PM
114	unable to do complex ArcGIS work at home on personal equipment	4/1/2020 2:40 PM
115	Cannot log into server remotely	4/1/2020 2:40 PM
116	We can not record survey maps or certify deeds before they are recorded	4/1/2020 2:39 PM
117	All computers are desk computers, which are needed to perform work.	4/1/2020 2:38 PM
118	needed a notebook with windows 10 professional but I only have windows 10 home	4/1/2020 2:38 PM
119	better hardware & faster internet speeds needed. Even with these items difficult to cross reference files and hard copy data that is necessary to assure quality final data	4/1/2020 2:38 PM

Impact of the COVID-19 on IAAO Members

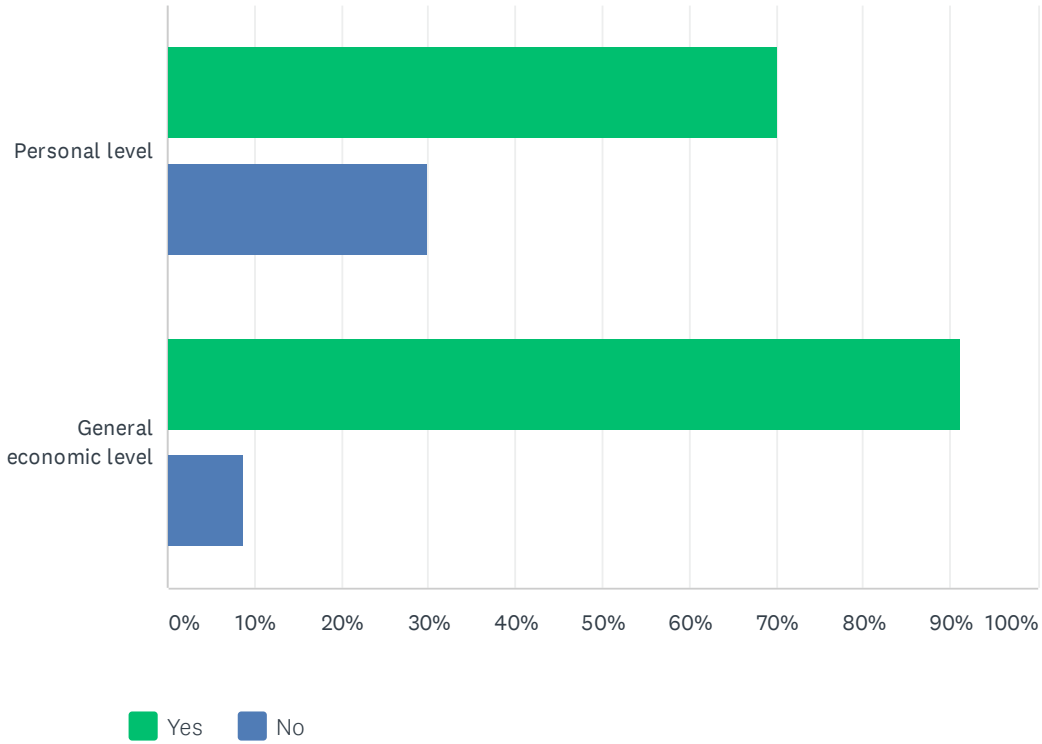
120	Certain personnel can, but not all.	4/1/2020 2:38 PM
121	We are handling the majority of our duties, but with some of our data in hard copy, the staff needs to come back and forth to exchange folders and information. It is working for now as we complete appeals through teleconferencing but we need to develop a stronger and more efficient process.	4/1/2020 2:37 PM
122	We are not able to forward our phones	4/1/2020 2:37 PM
123	Okay for now - able to do office work and things that can be done using GIS but if this continues into field work season then things will become more cumbersome	4/1/2020 2:37 PM
124	don't have the needed equipment	4/1/2020 2:35 PM
125	ALL ACCESS TO SYSTEM IS RESTRICTED TO ON-SITE USE.	4/1/2020 2:35 PM
126	We have not been allowed to work from home	4/1/2020 2:34 PM
127	Access to work documents cannot be removed from work	4/1/2020 2:33 PM
128	No county issued laptops. Can't even redirect public phone calls to home/cell phones for some unknown reason.	4/1/2020 2:32 PM
129	Mostly using physical property records that will not be sent home with staff	4/1/2020 2:32 PM
130	Assessing is not a task that can be done 100% remotely. It requires measuring and site visits.	4/1/2020 2:32 PM
131	We have dual monitors in the office and they are essential for reviewing appraisers work. I do not have two monitors at home. I do not have the ability to scan in papers at home. We have worked with paper for so long, it is difficult to turn to a paperless system so quickly.	4/1/2020 2:32 PM
132	Needed building plans and code files are not available electronically at this point	4/1/2020 2:31 PM
133	I can't edit data, but I can contact homeowners with a personal phone line to hold appeals, but again, we can't finalize them	4/1/2020 2:31 PM
134	At home I don't have access to the various programs needed to complete my work. A tablet seems to be working pretty good for my co-workers.	4/1/2020 2:31 PM
135	Home not set-up	4/1/2020 2:31 PM
136	The county will not provide the resources for us to work from home.	4/1/2020 2:30 PM
137	We are not working from home at the current time.	4/1/2020 2:30 PM
138	I do not have the fullness of the capabilities while in the office. I do not have multiple monitors and the speed of processing is not what it is in the office.	4/1/2020 2:29 PM
139	As both the Assessor and Collector, my office maintains confidential information that is protected under State law from being removed from the office. Field reviews however, can be performed from home	4/1/2020 2:29 PM
140	Our county Information Technology department (contracted through a private firm) placed strong restrictions on access to network files and programs. Therefore, unless you had a remote key, you were unable to access the files and programs necessary to complete your assessment work.	4/1/2020 2:29 PM
141	Lack of computers with webcam access.	4/1/2020 2:29 PM
142	Same as above. The Town is not equipped with resources for employees to work from home.	4/1/2020 2:28 PM
143	NO WAY TO REMOTELY LOGIN TO THE SYSTEM AT HOME	4/1/2020 2:28 PM
144	It isn't ideal to use home phones to call tax payers who are upset about their valuations but it is how we are making it work at this time. The City only has 8 lines available at a time to have a call forwarded to an out of office line, so that can cause some irritation for those receiving a busy signal.	4/1/2020 2:27 PM
145	I could do some work, but maybe a half day.	4/1/2020 2:26 PM
146	Not everything at this time....	4/1/2020 2:26 PM

Impact of the COVID-19 on IAAO Members

147	KIND OF, I AM DOING MOST OF THE STUFF FROM HOME AND GOING IN TO THE OFFICE EVERY OTHER DAY OR SO.	4/1/2020 2:26 PM
148	With only 20% working from home, we will not be able to fulfill 100% of our tasks.	4/1/2020 2:26 PM
149	Not yet. Was unprepared. I reside one mile from the office and had no plans to work remotely.	4/1/2020 2:26 PM
150	No	4/1/2020 2:26 PM
151	we do not have the resources at this time to work from home	4/1/2020 2:26 PM
152	in house system may not be available remotely	4/1/2020 2:25 PM
153	We don't have the computer programs that we can use at home.	4/1/2020 2:25 PM
154	Most work can be done remotely. However, documents to be recorded require wet ink signatures and notary service. Government documents also require a County Seal.	4/1/2020 2:25 PM
155	See above answer	4/1/2020 2:24 PM
156	Some task can not be performed at home as files are needed.	4/1/2020 2:24 PM
157	A lot of our current work is with direct communication from property owners.	4/1/2020 2:23 PM
158	A good portion of things in our office are still hard-copy. There is no way to bring all of it home to work.	4/1/2020 2:23 PM
159	No access to computers with office data at home	4/1/2020 2:23 PM
160	Some tasks. Not all. These questions are too binary.	4/1/2020 2:22 PM
161	no access to GIS and CAMA	4/1/2020 2:22 PM
162	Not entirely, the are facets of work that would be difficult to complete from home.	4/1/2020 2:22 PM
163	don't have remote access or laptop	4/1/2020 2:22 PM
164	Phone not fully set up yet.	4/1/2020 2:21 PM
165	No capability	4/1/2020 2:21 PM
166	Not enough mobile devices	4/1/2020 2:21 PM
167	Don't have printing or mailing capability	4/1/2020 2:20 PM
168	see above	4/1/2020 2:20 PM
169	Many clients fail to provide owner contact info and permits and blueprints	4/1/2020 2:19 PM

Q5 Are you worried about the impact of COVID-19 on a personal or economic level?

Answered: 557 Skipped: 2



	YES	NO	TOTAL
Personal level	70.09% 382	29.91% 163	545
General economic level	91.27% 502	8.73% 48	550

Impact of the COVID-19 on IAAO Members

#	PLEASE EXPLAIN.	DATE
1	Personally - I have many family members with weakened immune systems. Economically - I think there will be a fear of spending money and we will see a drop in property sales	4/7/2020 9:01 AM
2	I'm worried about the long-term budget and finances should this "shut-down" period get extended.	4/7/2020 4:46 AM
3	I had a second job as a server. That has been suspended until bars and restaurants re-open	4/6/2020 10:18 PM
4	Personal health concern. Economically salaries are budgeted for April 2020 through March 2021.	4/6/2020 1:37 PM
5	Personal level - family has healthcare workers and essential employees Economic - small businesses	4/6/2020 9:07 AM
6	Personal level it is very emotional for me. General economic level some businesses here are closed.	4/6/2020 8:04 AM
7	our county assesses as of 7/1/1983. I am working from home not interacting with others except for gas & groceries	4/6/2020 6:46 AM
8	I believe the longer this goes on , the larger the impact will be. People will set new priorities. Saving for the future will become a bigger priority. There will be a drop in demand for luxury items, vehicles, etc.	4/5/2020 8:59 PM
9	I do not want any family member to fall ill.	4/5/2020 9:31 AM
10	I'm not sure how anyone would NOT be worried about the impact of this pandemic. This change we all are adapting to is going to last for an extended period of time. Eventually I believe we will recover.	4/3/2020 4:37 PM
11	I expect to have a lot of appeals especially in the commercial sector.	4/3/2020 2:43 PM
12	As a contractor it is difficult to enough to secure contracts for appraisal services in Ohio due to legislative regulated provisions that have negated attempts to hold county auditors to IAAO standards on diversity and inclusion and professional development.	4/3/2020 1:50 PM
13	First, I am concerned about my health and the health of my family. No explanation needed. I am also afraid that our economy is not going to recover from this any time soon.	4/3/2020 1:38 PM
14	There have been several pandemics in my lifetime. Whatever happens will happen.	4/3/2020 1:16 PM
15	Staff is older, family member(s) are at high risk. Maintain work flow keeping everyone working.	4/3/2020 12:44 PM
16	Concerned about the spread of the virus, worried about economy, helping my family as they struggle with bills.	4/3/2020 12:36 PM
17	I think we all need to be quarantined to our homes for at least 3 weeks and work from home but DOR had not given us permission to do so.	4/3/2020 12:32 PM
18	.	4/3/2020 11:15 AM
19	People are being laid off everywhere. People are eventually not going to be able to pay any bills, including mortgages, student loans, car payments, etc. The Nissan plant here is shut down and that is a huge employer. People who live paycheck to paycheck may never recover. A housing crisis has already begun.	4/3/2020 9:09 AM
20	I am near or at retirement. Not sure how retirement will be affected.	4/3/2020 8:27 AM
21	live in a rural area lack of services	4/3/2020 8:08 AM
22	General affect to the stock market and 401s	4/3/2020 7:51 AM
23	Personal all of us will be impacted one way or another....it will be by differing degrees. Economical level.....it will take time to ramp things up but it will never be the same as before.	4/3/2020 7:39 AM
24	The outbreak is going to have a huge negative impact on people both financially and professionally. I don't think that the tax revenue will be able to sustain the programs that the public expects the taxing jurisdictions to provide. Government may see huge furloughs and layoffs currently mirroring the rest of the economy, but the government furloughs and layoffs will	4/3/2020 7:04 AM

Impact of the COVID-19 on IAAO Members

lag a month or two behind the others and will take much longer to recover from, up to a year from the end of the outbreak.

25	I'm in NY, at the hot spot of the virus. Many people I know are already sick.	4/2/2020 9:06 PM
26	Tax base. Lots of people out of work. Foresee foreclosures on the horizon etc. unless help from gov.	4/2/2020 6:40 PM
27	The economic drop was like going over a waterfalls. We have one 1,200 room hotel (supposedly the largest on the West Coast) that only had 8 guests one night.	4/2/2020 6:27 PM
28	My pay and insurance continues. However, I am more concerned with the overall economic impact. Will people be able to even pay their property taxes? If not, there is no funding for many governmental units	4/2/2020 6:21 PM
29	On a personal level I have some concerns, but am not necessarily "worried" - I have an essential job. I am very concerned about the national economy - specifically as families are negatively impacted.	4/2/2020 5:00 PM
30	What person would not be concerned?	4/2/2020 4:53 PM
31	Values have increased this year, yet citizens are losing their jobs. Will be hard for us come TRIM time to explain the January 1 date not and how this doesn't affect our assessment this year.	4/2/2020 3:07 PM
32	My wife is laid off and despite the Federal Government in Canada subsidizing 70% of the payroll for any business that has seen a 30% or greater revenue loss, her employer is not brining her back.	4/2/2020 2:03 PM
33	Many employees are worried about contracting the virus or exposure that may be brought home to their families. On an economic level, worried about how this will impact property values & our budget.	4/2/2020 1:33 PM
34	To many unknowns - near retirement	4/2/2020 1:21 PM
35	I'm afraid for the health of family and friends, especially those who are compromised. I have a family member who is waiting on a COVID19 test. We are all going to suffer economically, but we are very fortunate for the opportunity to work remotely and continue to get a paycheck.	4/2/2020 12:58 PM
36	Working from home/personal hygiene minimizes the personal level. Economically, I believe we're in for a "roller coaster" ride. Short term, we're going down. Once the pandemic passes, there is a lot of pent up demand that will need to be satisfied - people will want to get back to the restaurants, movie theaters, sports of all types, home projects, recreational opportunities (think beaches, hiking, etc.) This should lend itself to a economic resurgence. On the other hand, the toilet paper industry will have to wait until the hoarders go through their stockpile.	4/2/2020 12:14 PM
37	I believe that the general/local economy will be affect by the current climate. This will effect the housing market as well.	4/2/2020 11:41 AM
38	Personal - concerned about elderly relatives. Economically - concerned that some businesses won't recover and that many people will continue working from home.	4/2/2020 11:39 AM
39	Personal level: health and safety General economic level: employment security, recovery	4/2/2020 11:38 AM
40	We are a second home buyer community, and I anticipate fewer sales and have already started to see price reductions and short term rentals looking to rent long term.	4/2/2020 11:02 AM
41	I have a smoker husband and a child with a congenital heart defect. I worry I may be bringing the virus home to them. My county/employer has done the best job they can limiting access and providing generous paid time off. It's appreciated, but part of me just wants ALL of us to push pause and go home. Economic, yes in a broad sense, but not yet personally. Working for the County I feel fairly insulated, but worry about budgets being severely impacted this year and that may mean laying people off.	4/2/2020 10:59 AM
42	Family members at risk. Personal economic - fortunate to still have jobs @ full pay - Broad economic concerned	4/2/2020 10:55 AM
43	Our whole existence is based on a moderate to good economy. Personal = pensions, 401K's, etc. General economic: we have already experienced the panic hoarding people do. Can you imagine if the grocery stores could not be restocked even to a minimum level. I hope we never	4/2/2020 10:52 AM

Impact of the COVID-19 on IAAO Members

have to experience that in our great country. Hopefully, everyone will learn from this and all become better people.

44	I don't believe our office is doing the best job of distancing by coming in to work every other day. I also think there is a clear impact on the economy with the closures and limitations put on restaurants. I agree the limitations are necessary but a restaurant will certainly be negatively impacted when you cannot seat any customers.	4/2/2020 10:34 AM
45	This is an aged profession and many assessors are in at-risk categories. The economy will suffer and the federal government will plow trillions into it and it will recover.	4/2/2020 10:24 AM
46	people are already complaining about the tax bills coming out	4/2/2020 10:17 AM
47	Personal, fear of someone close to me, or myself contacting the virus Work/economic: Going to be tough for a lot of people. Not knowing how long a shelter in place will be in order but the longer it is, the more dramatic the impact will be for everyone.	4/2/2020 10:16 AM
48	The overall impact is unknown at this time.	4/2/2020 10:08 AM
49	I am worried about my mother, primarily. My personal household finances will be fine (City is committed to maintaining payroll). But I am very worried about the national economy (and the impact on tax valuations).	4/2/2020 10:07 AM
50	The personal and economic go hand in hand. This is hurting the worldwide economy and every segment of the economy down to the local level. When local economy is hurt, it also hurts personally. I am currently in the middle of a self quarantine due to potential exposure. It is amazing to see everyone locally working to get people working remotely and keeping work flowing as much as possible, but there is never a way to maintain complete productivity when you shift your entire workflow.	4/2/2020 10:06 AM
51	My pension and retirement account 457B has messed up my retirement plans, significant hit. Our staff/office will be inundated with Appeals for years to come.	4/2/2020 10:04 AM
52	I am concerned what impact it will have economically, particularly for commercial businesses which have had to shut down.	4/2/2020 9:55 AM
53	I feel confident the US will bounce back quickly but worried about the impact now with people losing their jobs.	4/2/2020 9:51 AM
54	My wife was infected with C-19 and it was very stressful. As a contract worker, she could not earn income while sick.	4/2/2020 9:40 AM
55	I am concerned about the mental impact the pandemic is having on my employees who are having to work from home. There is something to be said about not having adult interaction when you are accustomed to it but then suddenly have it taken away. From a general economic perspective, I am very concerned about the impact this pandemic will have on our economy, particularly since our local economy is still heavily connected to the oil & gas industry.	4/2/2020 9:40 AM
56	This is going to hurt a lot of people financially. This could cause small businesses to close and homes to be foreclosed on due to owners being out of work.	4/2/2020 9:39 AM
57	This is having a huge impact on all levels and we will see the ill effects of this for years.	4/2/2020 9:23 AM
58	We need to protect ourselves and those around us. It's affecting everyone in our society.	4/2/2020 9:22 AM
59	The Town needs an assessor and the Town is big enough where the position should remain full time. We all need to get back to work and allow everyone to make a living.	4/2/2020 9:20 AM
60	I think the overall economic recovery will be slow.	4/2/2020 9:08 AM
61	None of us know what this outcome is going to me but I expect some major changes in the workforce. On the personal level I am concerned about the virus but my faith and trust is in and always has been in God. So on the bright side this to will pass and I believe we are all going to learn some valuable lessons that will be life changing for all of us.	4/2/2020 9:08 AM
62	The fear of the unknown should bother most. We are doing everything to limit our exposure. Hoarding of supplies like tp and cleaning supplies is worrisome, but it is what it is until the supply chain catches up. We have a decent food supply locally and most everything we need.	4/2/2020 9:00 AM
63	Jobs are at a premium in this location and therefore we have seen an influx of taxpayers claiming the tax's are to high due to no work, even though that has no bearing	4/2/2020 8:58 AM

Impact of the COVID-19 on IAAO Members

64	I have a compromised immune system so I do not want to be put at risk or in turn put others at risk. Currently we are working through equalization meetings via phone conference. But moving into the summer to assess is going to be an issue.	4/2/2020 8:55 AM
65	Yes, obviously I would like myself and family to maintain our health during this time. My personal wages have not been affected by the pandemic but I would like to see the economy recover from the pandemic recession.	4/2/2020 8:50 AM
66	Slightly worried for my and my family's health, but more concerned about long-lasting economic impact, both locally and nationally	4/2/2020 8:47 AM
67	I believe the covid-19 will change the real estate market and it is impossible to value houses today when the economic impact is so unknown.	4/2/2020 8:38 AM
68	I am a public servant it is my job to put the people needs before my own, so I do not worry about me personally. I am worried about the speed at which we recover when this over because many people will be economically distressed that is why it is imperative we get our work done on time.	4/2/2020 8:31 AM
69	I live in a very rural area. Our County has no cases. I am limiting grocery store visits to 2/week, gas 1/week, social distancing every day, large private office in a closed building. I am not worried about my personal safety. I do worry that my job could be affected if there is a prolonged economic downturn. Economically - yes I am worried for a variety of reasons and on all levels - local, county, state, regional, national, international.	4/2/2020 8:26 AM
70	I worry about my own safety as well as my family, friends, and acquaintances safety and staying healthy. As this virus continues to spread, workforce is depleted from both being ill, being at risk and unable to work, and the basic amount of work that can be done from home for some staff is none. This could cause layoffs to many other industries which puts everything into a tailspin. No paychecks mean no spending and continued layoffs of affected businesses.	4/2/2020 8:25 AM
71	tax payments will be a great issue. The loss of revenue could lead to more comm. / Ind appeals. residential market still unknown	4/2/2020 8:19 AM
72	no comment	4/2/2020 8:10 AM
73	In these times we all need to be worried about our health and the risk that Covid-19 brings to all of us. We will all be affected by the virus financially.	4/2/2020 8:03 AM
74	A lot of people are out of work. Fortunately for me, my work goes on.	4/2/2020 8:03 AM
75	Our Town Supervisor and Town Board have decided that it is important to continue to pay all permanent full and part time employees whether they are working remotely or furloughed. As an employee within 5 years of retirement, I am concerned about the direction the economy is taking.	4/2/2020 7:43 AM
76	My major concern is how it is affecting the country's economy. Although I believe we will recover, most likely by the end of the year, many businesses are suffering and may not survive. God is in control and, if we trust Him, we can have a peace about whatever happens.	4/2/2020 7:43 AM
77	Mass furloughs leads to high unemployment. some smaller businesses may never recover from having to close. We'll have to see how fast the economy fires back up when this pandemic recedes.	4/2/2020 7:43 AM
78	Economics is a concern. Due to the loss of jobs for so many Americans.	4/2/2020 7:42 AM
79	I feel it will impact my savings/retirement plan, I'm getting close to retirement age.	4/2/2020 7:39 AM
80	I do not fall within the at risk demographic.	4/2/2020 7:35 AM
81	Being sent home and not getting paid. At least right now I am getting paid.	4/2/2020 7:28 AM
82	I don't see it affecting our pay as of now but, I do see the national economy suffering considerably.	4/2/2020 6:54 AM
83	The virus is having an impact on both... there is an impact to the economy for sure, but I'm not worried.	4/2/2020 6:47 AM
84	My husband's workload is reduced due to his job, and with so many being furloughed and such these are very uncertain times.	4/2/2020 6:38 AM

Impact of the COVID-19 on IAAO Members

85	It's terrifying how quickly it's spreading.	4/2/2020 6:37 AM
86	Even though I telework, I still need to out for supplies and I receive shipments of some supplies and both are potential exposure risk. My retirement funds have and continue to lose money and I worry about the housing market and how and when the economy will recover.	4/2/2020 6:35 AM
87	The economic reverberations from this will be around for years, long after the health issues have resolved.	4/2/2020 6:27 AM
88	I have 4 employees over 70. 3 with other health issues. When people lose pay they complain more. Expect we will see more commercial appeals and more res traffic	4/2/2020 6:16 AM
89	In Florida, we're anticipating a recession including a downturn in the real estate market.	4/2/2020 5:28 AM
90	I am not a person to worry. I take things day by day.	4/2/2020 3:40 AM
91	The whole economy is collapsing on fear of a flu bug hysteria	4/2/2020 2:02 AM
92	At a minimum I am curious how the various restrictions will effect the valuation protest process and collection of 2020 taxes. It could potentially create deficits for some jurisdictions.	4/1/2020 11:52 PM
93	Personal - is a yes and no answer. I said no, as adaptation is within one self to adjust to the environment. And thus move on. Economically - significant. Particularly to urban - Residential, multi-unit, industrial and commercial. Rural is primary production, produce food for the nation and excess is exported. Rural is self-isolating (in nature) and self sustaining (capacity to produce food) and so smaller rural will see market attractive as the crises continues.	4/1/2020 10:51 PM
94	This is an odd question, who will not be impacted by a worldwide, country wide shut down of business, record unemployment.	4/1/2020 9:45 PM
95	This virus is having people act differently. Hording at the store, people protesting values because of being furlough. Worried if have money to pay taxes etc.	4/1/2020 8:18 PM
96	My health is at risk personally. Generally, we are all being paid for now. The commercial growth here had been impressively good over the past 18 months. Now it will be going in the opposite direction. A number of projects will likely be put on hold indefinitely.	4/1/2020 8:16 PM
97	Tax bills are coming due soon, and taxing bodies are already stressed over funding. So the question is will businesses and schools realize they don't really need buildings to house staff, and students? The playing field could totally flip.	4/1/2020 8:07 PM
98	While my personal salary is fairly secure, I am concerned about the impact on property values (both personal and City-wide and the effect on business-survival. Mass closings could really undermine redevelopment efforts on-going in my area.	4/1/2020 7:58 PM
99	My wife is a dental hygienist and will be out of work for at least three months. I think many people have a worse situation that will impact the general economy.	4/1/2020 7:23 PM
100	Total household income has been decreased worried about economic rebound taking a year.	4/1/2020 7:15 PM
101	we have a lot of aged folks and I am 70 yrs. old.	4/1/2020 7:12 PM
102	If taxpayers can pay most of their taxes, most of our county work force will remain employed. If tax collections are drastically lower than prior years, our county commissioners will have to furlough or terminate employees.	4/1/2020 7:09 PM
103	Somewhat concerned on personal level. Economy will take a hit due to closed businesses and lost of jobs. This will result in lack of sales tax revenues and decrease property values which generate property tax revenues.	4/1/2020 6:59 PM
104	I believe the economic impact will be larger than the Great Depression.	4/1/2020 6:43 PM
105	The overall recession or potential depression will cause a lot of uncertainty that many have never seen in their life.	4/1/2020 6:24 PM
106	I'm in the age-related vulnerable category. Anticipate the economic consequences will be huge, domestically and globally.	4/1/2020 6:13 PM
107	This is a restructure of the entire economy, so it will take a while but will probably be stronger than in the past as we have seen coming out of every downturn over the last 50 years.	4/1/2020 5:54 PM

Impact of the COVID-19 on IAAO Members

108	We rely 100% on taxing businesses to bring in revenue. Businesses are dying. So we are not sure our jobs will be there.	4/1/2020 5:42 PM
109	There won't be any area of the economy that will not be affected.	4/1/2020 5:41 PM
110	Personal and family health and income concerns.	4/1/2020 5:34 PM
111	I have hypertension & high cholesterol. Prolonged pandemic (through summer) may result in furloughs in my jurisdiction.	4/1/2020 5:34 PM
112	Our county is a service/tourist based economy. Right now there are over 20,000 rental cars sitting. We have the highest grossing 4 seasons hotel in the world shut down for 60 days. 47.5% of RP revenue comes from timeshare/hotel/short term rentals. All businesses on Maui are being impacted.	4/1/2020 5:26 PM
113	JUST CHANGES JOBS, NO EXTRA ACCRUTED TIME TO WORK OFF OF AND REDUCED PAY CARRYING A MORTGAGE AND RENT WHILE BETWEEN PLACES	4/1/2020 5:16 PM
114	Concerned about the economic impact to property values both commercial and residential. Concerned people who were layed off from their jobs wont have the ability to pay their property or motor vehicle taxes.	4/1/2020 5:11 PM
115	Just the general concern everyone has about safety of family and friends.	4/1/2020 5:03 PM
116	OBV U DONT WANT TO CATCH IT. I STILL HAVE A JOB	4/1/2020 5:03 PM
117	National and world economy will be significantly impacted...	4/1/2020 4:45 PM
118	This will have long term effects on the economy especially with businesses closed. this will also have a impact on many people that are without jobs. People are also uncertain and unsure of what the future holds.	4/1/2020 4:45 PM
119	Nothing in particular, just concerned overall.	4/1/2020 4:44 PM
120	The job losses and loss of incomes for many workers across the nation will be difficult to recover from	4/1/2020 4:36 PM
121	Personally \, I am of the age and have a few of the high risk syptoms. Economic , I am still working but if we have to go home for more than two weeks that is going to be a different story.	4/1/2020 4:35 PM
122	Both my children are in hospitality a Chili's mgr and a flight attendant, both of which have chance of being furloughed. The number of small businesses that cant survive the mandated shutdowns has a huge downhill trickle effect.	4/1/2020 4:34 PM
123	Life and lifestyles have been changed permanently.	4/1/2020 4:33 PM
124	I'm not worried personally, but I am concerned how as a county, state or nation will recover from entirely shutting down.	4/1/2020 4:30 PM
125	I'm worried about my families health and I'm worried about keeping my job should the economy completely tank.	4/1/2020 4:30 PM
126	For now the State has approved administrative leave pay.	4/1/2020 4:30 PM
127	Our state is on a Stay Home order that will likely last 5 weeks. Many layoffs and businesses closed. I believe there will be a strong economic recovery, but the timing is unknown.	4/1/2020 4:27 PM
128	concerned about parents wellbeing	4/1/2020 4:24 PM
129	Yes, staying healthy and not getting sick...general economy is really hurting..	4/1/2020 4:22 PM
130	This is affecting the entire economy	4/1/2020 4:20 PM
131	My husband owns a Marina and I have a home bakery	4/1/2020 4:15 PM
132	Real Estate values and market trends. Family on personal level.	4/1/2020 4:10 PM
133	Even though my paycheck is guaranteed my husbands is not (Personal) I believe the general economy will struggle for years to come back after this (General)	4/1/2020 4:06 PM
134	its concerning on both levels as the health of my family is important and of course our finances are important as we need to be able to provide for our families.	4/1/2020 4:06 PM

Impact of the COVID-19 on IAAO Members

135	This will cost many jobs and a great loss of tax revenue. Will take a good amount of time to recover.	4/1/2020 4:04 PM
136	Job loss is going to continue to occur and I believe that there will be a recession	4/1/2020 3:55 PM
137	Personal level- Getting the work done and not going crazy. Economic Level- How will this affect the real estate market...short term...long term	4/1/2020 3:54 PM
138	personal health and effects if I get it and others impacted which affects the economy and my financial state	4/1/2020 3:54 PM
139	I sure don't want to contract the virus. I'm sure my hours will be cut more if this doesn't clear up by 4/30/20.	4/1/2020 3:52 PM
140	I have preexisting lung issues. I believe the economy will bounce back, but the current situation is not ideal.	4/1/2020 3:48 PM
141	MANNY PEOPLE CANNOT WORK. MANY BUSINESSES OR CLOSED.	4/1/2020 3:48 PM
142	I don't it to be another recession like the last time.	4/1/2020 3:47 PM
143	I think that's obvious. If the economy slows so does everything else. An whoever made up survey should have allowed for some answers to be somewhat rather than a straight yes or no!	4/1/2020 3:45 PM
144	personally because I have kids and doing the back and forth from home and work gives a chance of picking up COVID. Economic because I think this COVID is going to affect the economy financially.	4/1/2020 3:40 PM
145	Neither myself nor my immediate family are in a risk group, and I have a bachelors degree in Microbiology where I heavily studied virology so that doesn't worry me. The biggest issue is the unknown time it will take until we are able to resume our full revaluations	4/1/2020 3:40 PM
146	I may be working, but my spouse is not.	4/1/2020 3:39 PM
147	affect on personal life returning to normal activities. unsure what value affect will be for reassessment next year.	4/1/2020 3:36 PM
148	Clearly at some point most of us will fall ill with COVID-19. The economic affects are everywhere.	4/1/2020 3:36 PM
149	The virus is easily transiited . I worry for our field appraisers who are in the field during this pandemic	4/1/2020 3:35 PM
150	This is having a negative affect on my family who are home. This will do significant damage to our local economy and will take years to recover.	4/1/2020 3:34 PM
151	I it is hard to finalize appraisals if you can't access interior inspections.	4/1/2020 3:31 PM
152	Having been home based before COVID-19 I see no change personally. I think there will be a global impact on the economy, particularly in travel and tourism.	4/1/2020 3:29 PM
153	Yesterday, I scored a 28 pack of toilet paper at Wal-Mart and, so by the time the paper runs out this virus we have either destroyed mankind, or we will have a cure for it. My finances will be good for a while, or I can auction off some this toilet paper..	4/1/2020 3:29 PM
154	The great unknown	4/1/2020 3:29 PM
155	Currently my spouse and I are both working. He is in manufacturing and is considered essential. If anyone there gets sick they will close. I am also worried about my job with the county due to the general economic impact of this and property values going down.	4/1/2020 3:29 PM
156	This is uncharted territory.	4/1/2020 3:26 PM
157	Myself and my son are healthy, so should face very little risk. My county employer has promised full pay. So, we should be good.	4/1/2020 3:25 PM
158	This is certainly a different world we live in. I am worried for our senior population. They are high risk and need more resources than are currently being offered. It is unlikely that all of the restaurants/service providers that have closed will be able to re-open. Too many people will not re-gain their prior employment.	4/1/2020 3:25 PM
159	The whole economy has stopped. Huge job lay offs. Business are going under	4/1/2020 3:21 PM

Impact of the COVID-19 on IAAO Members

160	I see a lot of people who wont be returning to work and have lived paycheck to paycheck and now arent able to pay for the essentials.	4/1/2020 3:20 PM
161	How long will it go on? Will we have jobs or will there be layoffs? What will the impact on Real Estate values and how many appeals are there going to be. The work load will increase with less staff.	4/1/2020 3:20 PM
162	Our economy was on a downward trend previously and those that were on the edge, fell over, so recovery will take a while. I am guessing two years	4/1/2020 3:20 PM
163	Live paycheck to paycheck pretty much. Economic level yes, businesses closed, family members out of work too.	4/1/2020 3:19 PM
164	I AM AT AN INCREASED RISK DUE TO A HEART CONDITION. ALSO CONCERNED ABOUT IMPACT OF LOWER TAX REVENUE.	4/1/2020 3:18 PM
165	I work in a fairly remote area & the majority of people in the area are following proper procedures. The economy is already being effected, from the stocks to businesses shutting down or being limited in their services.	4/1/2020 3:17 PM
166	The work that I am doing from home is not very essential or useful compared to the work that I would be doing in the office if we were operating under normal circumstances. For that reason, I am worried that at some point in the future my job will be suspended until normal operations can resume.	4/1/2020 3:16 PM
167	I'm getting paid I'm fine, I'm concerned that people have not "saved for a rainy day" and a lot of businesses are going to fail.	4/1/2020 3:15 PM
168	Worried about friends and family on a personal level though no one in my sphere has become sick to date. Generally I predict a huge economic decline in nearly all areas including the housing market.	4/1/2020 3:14 PM
169	Smaller businesses such as restaurants/bars and retail are greatly affected. Also, real estate affected. Many properties that went pending have fallen out of contract.	4/1/2020 3:13 PM
170	Of course. Unprecedented. Major issues for assessors on all levels on how to deal with valuations representing an up market last year and the publics perception of what can be done for the taxpayer. Many issues are legislative defined, so its very complicated.	4/1/2020 3:13 PM
171	This is definitely a threat to everyone health and finances on a personal level, and is going to be a threat to the general economic health and financial welfare to the nation as a whole.	4/1/2020 3:13 PM
172	Asthma....	4/1/2020 3:13 PM
173	America is a huge petri dish. We are in a milieu that breaks out our best thinkers and doers, from students, teachers, business leaders, journalists, economists, IT specialists, nurses, doctors, engineers, and scientists. While our homemakers are rising orchestrators filling many parental and caretaker roles, as therapists, peacemakers, makeshift plumbers, and keeping children occupied and home educated. Americans, by most measures are highly industrious, individualistic and outdoor enthusiasts are now challenged by adjustment to home quarantine to limit the spread of the cruel stealth-like virus. While our government is struggling with its greatest public health emergency it has ever faced. The political divisions between how to jump-start the normal frenzy economic activity on one hand, and the need for a comprehensive rescue plan for millions of American workers harmed by forced unemployment is a true game-changer. How we will value economic stimulus measures in juxtaposition to providing quick efficient rescue relief for millions of our unemployed and COVID-19 victims is being watched by the global community. The choices we make as families, employers and as a country will signal our strength and the resilience of our American values.	4/1/2020 3:12 PM
174	Personally, I have a close elderly family member. I am always concerned with her contracting and type of airborne illness. On an economic level, I am concerned that businesses, especially the smaller "mom & pop" restaurants and other small businesses not experiencing enough patronage to sustain themselves. Michigan allows only to-go, curbside ordering at present, which is understandable.	4/1/2020 3:12 PM
175	A large portion of the population is not working and has cut down on spending.	4/1/2020 3:11 PM
176	worried about a possible Furlough.	4/1/2020 3:11 PM

Impact of the COVID-19 on IAAO Members

177	This will change the way that we live our personal lives forever. On an economic level there will be a very difficult recovery and many businesses will not be able to come back	4/1/2020 3:09 PM
178	We have already had over 3000 persons laid off from Spirit Aerosystems in December in our community due to the 737Max fiasco. And now the impact of so many non essential jobs furloughed or laid off has decimated our workforce. Our community has home sale prices that have been increasing substantially and now that the piper comes calling for payment, the bottom has fallen out. The uncertainty of it all is what is so hard to for our taxpayer customers. They look to us for answers, but alas, we usually have even deeper questions we need answered before we can give sound feed back to our customers.	4/1/2020 3:09 PM
179	I also work with Emergency Management and I am concerned about bringing the virus to my fellow employees and family.	4/1/2020 3:08 PM
180	My husband has already lost his job along with many many others	4/1/2020 3:08 PM
181	It may impact sales as our county is a tourist destination. Some of our businesses struggle to make if in the winter during good times and these are not good times. I am not sure how this will impact me except that it is very stressful.	4/1/2020 3:07 PM
182	close to retirement. Looks like the whole financial system is in melt down. May not be able to retire. My savings and assets may have no value in a month.	4/1/2020 3:07 PM
183	I am in the high-risk health category.	4/1/2020 3:05 PM
184	This is a widespread virus and the only way to control it is thru social distancing	4/1/2020 3:04 PM
185	It will be painful temporarily but the government assistance will allow individuals and businesses to survive with hope for a brighter future.	4/1/2020 3:03 PM
186	I think the entire situation is being blown way out of proportion and we're approaching the point where the steps being taken towards prevention are outweighing the benefits.	4/1/2020 3:03 PM
187	The shutdown is having a significant impact on the economy. Our region has a low infection rate so I am not worried about my personal health being impacted but I am trying to be vigilant in reducing the spread by following health directives and guidelines.	4/1/2020 3:03 PM
188	Health concerns on a personal level. General economic effects already being felt.	4/1/2020 3:03 PM
189	We are currently making out our budget and early predictions are at least a 12% shortfall in sales tax revenue.	4/1/2020 3:01 PM
190	It will cause impact in ways we have not experienced for a generation. We will be living with the ramifications of this for a very long time to come.	4/1/2020 3:00 PM
191	I'm fine for short to mid-term, long-term (6 months or longer) is something I would be concerned about but I think that is unlikely for me	4/1/2020 3:00 PM
192	This is a very serious virus that can affect our lives forever. We have never been here before and that is scary especially when you are heading towards retirement. I hope that we survive this.	4/1/2020 3:00 PM
193	I think we should all be concerned on the general level. Even if I am not directly affected in a major way, I bet someone that I know personally will be.	4/1/2020 3:00 PM
194	Can not do my field work for 26 municipalities.	4/1/2020 3:00 PM
195	Obvious reasons	4/1/2020 2:59 PM
196	I am reading a lot of news articles which are scary.	4/1/2020 2:59 PM
197	I am afraid a recession will follow which may affect personnel levels	4/1/2020 2:59 PM
198	for personal level, I am expecting to retire in the near future. My retirement account balance has substantially decreased. The County's budget will have to be adjusted with the potential number of appeals requesting.	4/1/2020 2:59 PM
199	I'm in the high risk category due to a post cancer suppressed immune system. Also very concerned about the local & national economy. We're already seeing major hits to both.	4/1/2020 2:59 PM
200	We are retevly secure with or jobs compared to most. The economy will take the biggest hit.	4/1/2020 2:59 PM

Impact of the COVID-19 on IAAO Members

201	Many entertainment places will go out of business and workers have no jobs to go to once the grocery stores back to normal sales.	4/1/2020 2:58 PM
202	I believe the economic impact of this will hit everyone, all businesses will feel this and as an outcome, we will have a new norm because of COVID 19	4/1/2020 2:57 PM
203	My wife is in high risk category, so that worries me. She is able to stay home, but I am around others in the office at least partly even we do our best to distance. As far as economic level, lots of people being unemployed and lots of places closing down. Also, see stock market.	4/1/2020 2:57 PM
204	The entire economy is being affected, so I am only a little concerned. Not for our area as much as other parts of the country. We are rural and small town so I think it will be easier for us to recover.	4/1/2020 2:57 PM
205	Because I'm still being paid as a full time employee, the economic impact on myself is relatively under control, however the economic impact on the community and country as a whole will be severe. I'm very worried about my 2 daughters school careers (they are 12 & 15 yrs old).	4/1/2020 2:57 PM
206	Personal: The market has reduced and my 401K has taken a large hit. General: small businesses barely surviving will most likely close and the economic growth in my already starving jurisdiction is at a halt.	4/1/2020 2:56 PM
207	Personally we are exercising social distancing and with a smaller staff we have a smaller circle of interactions, economically I think that it will take some time to get back to normal as so many business will not survive this.	4/1/2020 2:56 PM
208	Here in Connecticut, a variety of businesses have been closed or limited since March 23, although it seems longer and we're the fourth highest per capita infection rate in the country, although not uniformly, as small as Connecticut is. Restaurants and bars, barbers and bowling lanes, all closed except restaurant take out. Schools are closed. Government offices are mostly closed at least to the public. Gas stations are open, but sales volume and price per gallon have plummeted. If commuting traffic is any indication, it's like midnight at 8:00 am, so many are working from home or not at all. CT Dept of Labor had about six month's worth of claim volume in about a week or two.	4/1/2020 2:55 PM
209	It is way too early to fully know how this event will impact the economy but from all indications it will take some time and perseverance for us to fully recover.	4/1/2020 2:54 PM
210	this is very serious, we have never experienced this before, as many other people. Economically we are in Alberta Canada and with this covid19 as well as the oil, we don't know where we will be at - for the next couple of years. Our analysis/sales will only capture 3 months of this - which will not represent the extent of really what's happening - it will be in 2021 that we will really see extent of this in our analysis. Our Economic department is working with the economic and business recovery strategies - on how the town of Okotoks can help and support our businesses during the recovery. The province has removed the 2020 increase they have requested on the school requisitions, about a 3.5% reduction - which will benefit all property classes but will be requested back in future years, our Municipality is working on a strategic plan on what they can do.	4/1/2020 2:54 PM
211	I don't want my family or really anyone to contract it, especially my coworkers. We had a positive case in our office.	4/1/2020 2:54 PM
212	Concerned about the small business owners.	4/1/2020 2:53 PM
213	I hear of and see small businesses closing up like the hair salons and restaurants. Not sure how many will come back online. Also at a higher level the uncertainty of this type of issue reoccurring on a constant basis may affect larger businesses who are much harder and longer to put back together if they close or break up. I feel a positive is that employees and employers will see the many benefits and ease of allowing remote work to provide services and products. For me and my staff we are getting more done at home so far.	4/1/2020 2:53 PM
214	I am most worried about the health of my family and the local economy in my community.	4/1/2020 2:53 PM
215	I believe many small businesses, and larger, tourist oriented businesses will suffer, some will close	4/1/2020 2:53 PM
216	Public revenues will be reduced and expenses eliminated. That means positions and support. The mission will be compromised, and accuracy will become poor. Poor records directly lead to assessors' loss of credibility. Poor records result in poor valuations and a jump in inequity.	4/1/2020 2:53 PM

Impact of the COVID-19 on IAAO Members

Without resources, tax uniformity becomes first impossible, then a popular reason to make fundamental system wide changes. Wealth taxes are preferred for their stability over time, but the push is on for VAT so think about that.

217	Too many conflicting reports... Should you/should you not wear a mask in public etc. I'm grateful that my state and my Mayor took immediate action and closed schools, public buildings etc but the unknown is very scary.	4/1/2020 2:52 PM
218	Being from a rural county, this will have devastating affects on our small businesses.	4/1/2020 2:52 PM
219	Unprecedented event. There are many unknown variables. The impact will affect most aspects of everyday life for the foreseeable future. The ripple affects will be realized for years. However, new significant opportunities will come from this event. Good will follow bad, it's just not clear when or to what extent.	4/1/2020 2:52 PM
220	I don't feel (IMO) our County has not done enough.	4/1/2020 2:51 PM
221	People out of work are unable to have the money to support their businesses and pay taxes, also the general public is not out and about spending money if they have it and others just don't have any due to being unemployed at this time.	4/1/2020 2:51 PM
222	County is very generously still paying all staff through all work & illness COVID situations. The shutdowns affecting people & small businesses & supply chain, which in turn has an effect on lending and real estate.	4/1/2020 2:50 PM
223	I expect the impact of COVID-19 on the general economy will be negative.	4/1/2020 2:49 PM
224	Have spouses that are at risk	4/1/2020 2:49 PM
225	I lost extra income that is needed to pay our bills. I believe this will impact the economy in several ways real estate and spending in the future.	4/1/2020 2:49 PM
226	There are many small businesses that have been forced to close and will have months with no revenue. There are also many individuals that have been laid off or furloughed.	4/1/2020 2:47 PM
227	I fear for the small businesses and the overall trickle down affect that this will have on every level.	4/1/2020 2:47 PM
228	As I near retirement, I am worried about my investment accounts. Hopefully the market will rebound quickly.	4/1/2020 2:45 PM
229	As we all know, the long term effects of this pandemic will not be seen by our offices for more than a year out. No doubt there will be contraction in all areas, but I feel retail, fast food and restaurants will take it in the shorts the most.	4/1/2020 2:44 PM
230	Personally, I have not been around many people except for those in my household and really don't go traveling anywhere except to the grocery/pet stores for necessities. As far as the general economic level, it seems it is getting scarier and scarier. Hope we all as a country can pull out of this pandemic.	4/1/2020 2:44 PM
231	Financially, my wife is a realtor - her income has dried up, coming out of the slowest part of the year of Jan./Feb. for sales and suspect she won't have another sale for quite some time.	4/1/2020 2:44 PM
232	We have seen some pending reassessment projects awards put on hold. Some of our clients postponed their projects for 2020.	4/1/2020 2:44 PM
233	As a transplant recipient I am concerned that getting the virus could be very harmful given my suppressed immune system. Economically, I am not sure we as a country or myself personally are financially able to support this long term.	4/1/2020 2:44 PM
234	Worried our office will be shut down soon!	4/1/2020 2:43 PM
235	i am less worried personally - as long as no one in my home becomes ill. i think the general economic impact will be huge and long lasting.	4/1/2020 2:42 PM
236	If municipal employees are able to work from home and get their regular pay - private tax payers who are laid off will be angry that the municipality is not cutting wages, people, and costs - while at the same time deferring (still requiring) property taxes to be paid.	4/1/2020 2:42 PM
237	Staff may need to be cut with potential downturn of the market.	4/1/2020 2:41 PM

Impact of the COVID-19 on IAAO Members

238	Not every one has the ability to live without a pay check.	4/1/2020 2:41 PM
239	Personal, immuno compromised from meds - economic - businesses shutting down all over - unemployment going sky high. This will leave a very lasting impact. Concerns of foreclosures, etc.	4/1/2020 2:41 PM
240	worried about furloughs in the future	4/1/2020 2:40 PM
241	more so on the economic level in how it is going to affect county budgets and recourses.	4/1/2020 2:40 PM
242	Mainly job wise from a budgetary stand point as budget was already being cut	4/1/2020 2:40 PM
243	Personally, approaching retirement and watching investments dwindle away. Economically, the unemployment and closing of businesses will impact large groups of people.	4/1/2020 2:39 PM
244	As a single person, I am concerned about the social isolation affecting my mental health.	4/1/2020 2:39 PM
245	Not sure of the time frame yet, and worry about family illness.	4/1/2020 2:38 PM
246	Personal level as we are still expected to work otherwise we don't get paid. For many this is a huge hardship. With confirmed cases in our building it should be closed and all personnel should be able to work remotely. Economically many people will not be able to recover for years.	4/1/2020 2:38 PM
247	I worry about the impact in both areas. On a personal level, I am concerned for the general well being of families, friends, colleagues, and peers. On a general economic level, I am anxious to see and adjust to the coming impacts created by COVID-19, both locally and globally.	4/1/2020 2:38 PM
248	The amount of debt being taken on by local and State coupled with all property owners already in revolt about taxes will force ill though policy changes	4/1/2020 2:38 PM
249	Believe this will have a hard economic impact on the community due to its high dependence on tourism. Expensive location for middle class to survive. Both year round and seasonal businesses are being hard hit with lack of work. Construction ban will set the industry back in a major way in our seasonal location. Real estate sales revolve around the tourist season (May, June, July, August) the spring listings have come to a complete stop. By fall if the economy is impacted our sales may completely dry up.	4/1/2020 2:38 PM
250	I have faith this will work out.	4/1/2020 2:37 PM
251	I'm personally in the over 60 age group and not knowing what the people I work with do after work it is somewhat frightening. Economically it is going to take time for all to bounce back	4/1/2020 2:37 PM
252	Only because of the extremely contagious aspect of the virus.	4/1/2020 2:37 PM
253	The concern is similar to when the recession occurred. A long extended closure of the business community will cause a drop in the market. Hard to estimate the impact at this point.	4/1/2020 2:37 PM
254	I expect our commercial petitions to skyrocket. Many businesses will not survive this.	4/1/2020 2:37 PM
255	On a personal level just hoping to not get it and staying as isolated as possible; from an economic level concerned about my taxpayers that are struggling with not working. The housing market and mortgages have been continuing to climb for years at what was beginning to appear to be unrealistic levels and especially now if people aren't working.	4/1/2020 2:37 PM
256	Personal has been due to the major concern of how much the point is to stay home. Economic, well unemployment rate has sky rocketed, people are unable to pay bills, mortgage, rent, etc.	4/1/2020 2:37 PM
257	I'm not sure how it will impact prices.	4/1/2020 2:37 PM
258	Worried mostly about loved ones; also what does this mean for the the economy at local, state, national, and international level.	4/1/2020 2:36 PM
259	have a high risk individual in my household.	4/1/2020 2:36 PM
260	Extremely concerned for both and the difficult decisions we will have to face.	4/1/2020 2:36 PM
261	Not me personally, but much of my family is negatively impacted via pay reductions and furloughs. A small part of me worries that my county will be forced to reduce pay.	4/1/2020 2:36 PM
262	I am a single father, and while I limit my family's public exposure (I am the only one who goes out to get groceries and household items, not to mention still going into work), I worry that I'll	4/1/2020 2:35 PM

Impact of the COVID-19 on IAAO Members

get the virus and, unknowingly, been it back to our house. I also worry about the economy and what this pandemic will do to our budgets (and how that might affect our taxes) at the federal, state, and local levels.

263	financial impacts on the economy and the stock market	4/1/2020 2:35 PM
264	We are able to continue our work so therefore we are still receiving a paycheck.	4/1/2020 2:34 PM
265	My wife is a nurse and I worry for her well-being as well as anyone that has to work in an environment where they are in close proximity to others for a lone period of time. It is very unfortunate that this has happened and I believe that the economic blowback will be something that is felt for several years.	4/1/2020 2:34 PM
266	I have enough work to keep my staff working from home for another month with no need to lay them off. But the general economy is not doing so well. However, the field work is put on hold. This will mean loss of revenue for the taxing bodies this year.	4/1/2020 2:34 PM
267	County government is stable, supportive of staff with extra leave, working on IT solutions. I am concerned about the impacts on the economy and how that will impact values.	4/1/2020 2:34 PM
268	The economic level is a concern both personally and business related. I can see this coming as a major concern for property valuations in the near future. 2021 is our reappraisal year.	4/1/2020 2:33 PM
269	worry how long we sustain working remotely	4/1/2020 2:33 PM
270	I'm concerned about the overall impact on the nation's economy. I'm also concerned that local governments will be adversely impacted as people are unable to pay their taxes.	4/1/2020 2:33 PM
271	High risk elderly individual at home. Out of work and AZ "stay at home" ordinance will have impact on economics including sales tax revenues.	4/1/2020 2:33 PM
272	Market disruptions like the current one require a higher level of competency than our local jurisdiction currently has available to it. The IAAO could be proactive by giving guidance on the resources available to make market valuations local jurisdictions will most certainly face.	4/1/2020 2:33 PM
273	Someone is office tested positive. I am over 60 yrs old.	4/1/2020 2:32 PM
274	If the duration lasts beyond a month it will obviously begin to affect commercial property values which will ultimately undermine the resources needed to operate the office. The county operates on a percentage of overall values.	4/1/2020 2:32 PM
275	Impacting everything	4/1/2020 2:32 PM
276	On a personal level I am worried about my health and the health of my staff. On an economic level I am concerned from concerned for the economic welfare of my community.	4/1/2020 2:32 PM
277	If we are furloughed, it will have a significant impact on our ability to pay bills.	4/1/2020 2:32 PM
278	It's hard not to worry on a personal level through retirement and investments. I am very worried what is going to happen to the economy and those not able to work.	4/1/2020 2:32 PM
279	I don't expect to be without a paycheck so am fine on a personal level. But I have no idea what effect it will have on the economy, short and long term, and what that means.	4/1/2020 2:31 PM
280	My wife and I have already been working from home for over 2 weeks, have plenty of supplies at home with no need to leave for 3 months. But the economy in general with the Fed printing "unlimited" money...	4/1/2020 2:31 PM
281	Obviously this is going to have an impact of the economy and personal lives. One can hope that in time things will be ok and that family and friends stay safe.	4/1/2020 2:31 PM
282	I'm worried on both levels. I work in the municipality where I live and our current and future budgets will be deeply impacted	4/1/2020 2:31 PM
283	If I maintain a social distancing policy and keep my health up, I am fine. Economically, I am young enough to outlast most issues.	4/1/2020 2:31 PM
284	I do not want anyone to get sick and die. My daughter has been laid off from her job. She worked at a restaurant.	4/1/2020 2:31 PM
285	Could lose friends and family with pre-existing conditions. It will be interesting to see what grinding to a halt does to the economy.	4/1/2020 2:31 PM

Impact of the COVID-19 on IAAO Members

286	Assessment appeals will increase	4/1/2020 2:31 PM
287	I worry because we are in contact with the tax payers and we are finding it difficult just to purchase the things we need due to the panic. President Trump's stimulus package will be helpful; however, I believe it is unfair to those of us that are still working. He is giving the unemployed an additional \$600/week on top of the unemployment they will receive and that amounts to more than what I make every two weeks.	4/1/2020 2:30 PM
288	This has shut down my wife's self owned business for as little as 6 weeks which has reduced our income making bills harder to pay.	4/1/2020 2:30 PM
289	The national economy will be seriously harmed by the shutdown, impacting all of us in some way.	4/1/2020 2:30 PM
290	personal -age, economic - long term effect on small to medium size businesses	4/1/2020 2:29 PM
291	Several people seem to be furloughed or laid-off.	4/1/2020 2:29 PM
292	Of course it is big deal and will have an impact on all of us personally and the economy in general. Hopefully we will learn to work together and help each other out. It seems like there are good stories out there too and I hope they continue!	4/1/2020 2:29 PM
293	I see the layoffs happening all around with some of the larger companies in our area. The real estate markets that were effective seeing the highest increase as a percentage will be the ones most dramatically effected. The fact that we are personally changing our lifestyles should heed caution to the severity of this virus.	4/1/2020 2:29 PM
294	Personal; I had so many plans that got cancelled and this will delay my work advancement. Economic; We are all have anxiety for loosing our positions with the expected recession of the general economy.	4/1/2020 2:29 PM
295	I believe we will see commercial RE drop like it did when the RTC was formed to bail out the community banks and residential loans default like they did during the 2007 - 2007 market crash.	4/1/2020 2:29 PM
296	My County is a rural county and one the poorest and one of the most economically distressed counties in the State out of 100 counties. The majority of residences are seniors and we have multiple nursing homes and assisted living facilities	4/1/2020 2:29 PM
297	My health and that of my family is a concern. Also, our way of life has been greatly interrupted due to the "stay at home" orders in our local community.	4/1/2020 2:29 PM
298	Personal issues would be the scared general citizen and employee. Economically I think we will see short term assessment issues but more from the people that want to take advantage of certain situations rather than an actual need. We are seeing consistent sales at all levels of real estate in our area	4/1/2020 2:29 PM
299	My personal health issues and the finical impact on the jurisdiction	4/1/2020 2:29 PM
300	Practicing social distancing and isolation as much as possible. Concerns for older relatives and sister working as a nurse. Long-term economic impacts also a concern; impact on RE markets and increase in appeals, and also economy overall and loss of jobs ets.	4/1/2020 2:28 PM
301	After a particularly strong real estate market and generally strong economy, I feel that it may take a long time to regain a positive economic outlook.	4/1/2020 2:28 PM
302	Recovery will take time, patience, and a well planned, concerted effort by all Americans.	4/1/2020 2:28 PM
303	I HAVE LOST CHILDCARE AND CONCERNED I MAY HAVE TO TAKE TIME OFF WITHOUT PAY. WE HAVE NOT BEEN TOLD AT ALL WHAT OPTIONS ARE AVAILBALE TO US IMPACTED WITH LACK OF CHILDCARE	4/1/2020 2:28 PM
304	I'm worried about the health of my loved ones and of my community, and very worried about the financial hardship that is already affecting some and that will likely effect more in the days/months/year(s) to come following the economic impact of the pandemic.	4/1/2020 2:28 PM
305	Could trigger recession with wide-ranging affects.	4/1/2020 2:27 PM
306	Economically, not personally as still employed. I do worry about all the retail/restaurant/hospitality people who are furloughed.	4/1/2020 2:27 PM

Impact of the COVID-19 on IAAO Members

307	Husband is Very High Risk, economically very uncertain.	4/1/2020 2:27 PM
308	The closings (particularly hospitality) will negatively affect values for several years to come.	4/1/2020 2:27 PM
309	I am not too worried because I am at home and not having to venture out. But as it becomes more widespread, it could become a bigger concern.	4/1/2020 2:27 PM
310	I am not going to say that I don't have some concerns but at this point in time all we can do is wait and see what happens.	4/1/2020 2:27 PM
311	economic toll to retail, restaurants and industrial is significant. We are isolating but still can catch it	4/1/2020 2:27 PM
312	Personal level interpersonal relationships will have changed with distances and more time to ourselves. General economic level, I worry for local economies and watching friends businesses fail or flounder for lack of income to maintain through a shutdown.	4/1/2020 2:27 PM
313	live with elderly parents. I am concerned that I don't want to catch something that could harm them.	4/1/2020 2:27 PM
314	It would be unwise not to accept the reality of the present situation. "you can ignore the reality, but cannot ignore the consequences of ignoring the reality".	4/1/2020 2:26 PM
315	Both will be impacted	4/1/2020 2:26 PM
316	Many employees have part time jobs that are now lost. Our spouses may be out of work. Kids are out of school and work is missed to provide for childcare while also social distancing.	4/1/2020 2:26 PM
317	I am concerned that the impact of covid-19 will 1) be worse and 2) last longer due to slow responses by various government bodies, both federal and state, and due to foolish fellow citizens who have no concept of community or personal responsibility.	4/1/2020 2:26 PM
318	Both / How will our staff deal with assignments if this goes on for months and what will stay at home orders affect the Real Estate Market?	4/1/2020 2:26 PM
319	If I, or my immediate family gets sick there is a 98.25% we will be just fine in a few days. personally it will have a minimum impact on my finances. I do worry about the economics of our small - medium businesses. From both an assessor and citizen, they are the backbone of any community!	4/1/2020 2:26 PM
320	Of course we are all concerned for others and for family members. Economy will suffer extensive impacts as a result of business closures and market	4/1/2020 2:26 PM
321	The economy is not doing well and it is unpredictable what will happen to me, my family, and the country.	4/1/2020 2:26 PM
322	I have 2 young grandkids at home. Our economy is tourist driven, all that has come to a stop.	4/1/2020 2:26 PM
323	You do not know what you do not know.	4/1/2020 2:26 PM
324	i DO BELIEVE THERE WILL BE SOME IMPACT AND IT WILL TAKE A WHILE TO GET OVER.	4/1/2020 2:26 PM
325	Working for the govt. provides comfort, but clearly this will have a dramatic impact on the economy	4/1/2020 2:26 PM
326	Of course I am worried. I have children and grandchildren, elderly mother and in-laws. Less concerned about economics, but that it is a concern	4/1/2020 2:26 PM
327	this will be devastating	4/1/2020 2:26 PM
328	No and No	4/1/2020 2:26 PM
329	depending on the duration of the crisis how it will the county and jobs within	4/1/2020 2:26 PM
330	I am worried about my personal investments and I'm really worried about what this is going to do to the economy. I don't see this getting fixed any time soon	4/1/2020 2:25 PM
331	I am afraid to contract the virus and spread to my family.	4/1/2020 2:25 PM
332	Long-term effects of quarantine will be extensive. Already one of two income earners in my home is laid off.	4/1/2020 2:25 PM

Impact of the COVID-19 on IAAO Members

333	Long term economic level is going to be the worst. I am worried about my family's safety	4/1/2020 2:25 PM
334	The Colorado and Larimer County's stay at home orders, should be a public benefit but challenge local and national economy (recession)	4/1/2020 2:25 PM
335	I'm not concerned about myself (or my spouse) being laid off. The economy is anyone's guess at this point.	4/1/2020 2:25 PM
336	in a high risk group I don't know how long our economy can survive long term. If things improve and some people and businesses can reopen within the next 30 days we may be able to come out of it.	4/1/2020 2:25 PM
337	So far no furloughs, but if conditions continue, furlough days may be instituted. County revenues are based on Real Property Tax Collections.	4/1/2020 2:25 PM
338	all sectors have been affected	4/1/2020 2:25 PM
339	recession, worse than any in last 30-50 years	4/1/2020 2:25 PM
340	General public not working, jobs lost, human nature.	4/1/2020 2:24 PM
341	I have preexisting conditions, my mother that lives with me is 75. I also have many friends in the service industry.	4/1/2020 2:24 PM
342	As a government worker in a position mandated by statute my position is secure. I do worry about the overall economic health of US and the globe	4/1/2020 2:24 PM
343	We shouldn't be out in the public. I feel it opens us up to lawsuits after we spread the virus around town.	4/1/2020 2:24 PM
344	Both personal and economic are impacted. No able to leave the home with confidence due to the VIRUS has a negative impact which hurts the economy	4/1/2020 2:24 PM
345	Businesses and the economy will be greatly affected due to business closures.	4/1/2020 2:24 PM
346	Own rentals with possible income stream interruptions that could jeopardize the mortgage payments.	4/1/2020 2:24 PM
347	Not sure what to believe with the media nowadays... whether this is as serious as they say, or if this is overblown; either way, this is / will have devastating effects on the economy.	4/1/2020 2:23 PM
348	If it last long enough, there could be an impact on market values of residential and commercial properties depending on the severity of business closings and layoffs	4/1/2020 2:23 PM
349	Worry about the country's financial stability and neighborhood's small businesses	4/1/2020 2:23 PM
350	We were in the midst of a tremendous bull market that has been totally wiped out by an unforeseen event that was not directly caused by an economic act but has resulted in great damage to the economy.	4/1/2020 2:23 PM
351	Too much is currently unknown.	4/1/2020 2:23 PM
352	Worried about those who are less fortunate or are in a situation that is out of their control.	4/1/2020 2:23 PM
353	I am not afraid of getting the disease personally but I worry for the healthcare infrastructure and for those who are more susceptible complications from the disease	4/1/2020 2:23 PM
354	Totally concerned if we don't get a grip on it then it will continue to spread!!	4/1/2020 2:23 PM
355	Every sector of all the world's economy is being affected; it is hard not to be concerned.	4/1/2020 2:22 PM
356	country's overall economy. Safety and health of family, friends, first responders, frontline health professionals are all a concern	4/1/2020 2:22 PM
357	if my family gets ill, no matter where they are it is a big concern and worry	4/1/2020 2:22 PM
358	Currently working on a 2021 revaluation.	4/1/2020 2:22 PM
359	I'm afraid of dying. And if I live, I'm afraid of going broke.	4/1/2020 2:22 PM
360	AT THIS POINT I AM ONE OF THE FORTUNATE ONES STILL ABLE TO WORK AND PROVIDE FOR MY NEEDS.	4/1/2020 2:22 PM

Impact of the COVID-19 on IAAO Members

361	I am concerned that the cure may be worse than the disease and destroy the economy at large; economic depression can be just as deadly as a disease outbreak.	4/1/2020 2:22 PM
362	Afraid of how it will impact the economy & for how long	4/1/2020 2:22 PM
363	How will it impact the overall economy as well as property values and the taxpayers ability to pay.	4/1/2020 2:21 PM
364	I had to be tested, and luckily the test was negative, and it was 'just' bronchitis. Making a list of all of the people that I had been in contact with for two weeks brought home how quickly and easily this spreads.	4/1/2020 2:21 PM
365	I'm in the risk group as I have asthma and I have a small child. Economy will take a very long time to recover from this.	4/1/2020 2:21 PM
366	fear of the unknowns.	4/1/2020 2:21 PM
367	How could a person NOT worry? This will change everything	4/1/2020 2:21 PM
368	Just recovery of businesses	4/1/2020 2:21 PM
369	Impact on the economy will have far reaching effects in the future.	4/1/2020 2:21 PM
370	Personally/professionally, I am worried about current CAMA implementation projects. Jurisdictions have decreased day to day staff and tasks are becoming harder to complete on time.	4/1/2020 2:20 PM
371	We are in a recession already. This is going to take years to recover from!	4/1/2020 2:20 PM
372	the effect on the economy has me concerned.	4/1/2020 2:20 PM
373	Stinks to watch retirement savings dwindle.	4/1/2020 2:20 PM
374	The impact will effect financially will impact me personally	4/1/2020 2:20 PM
375	It is difficult to focus on work during such unstable times.	4/1/2020 2:20 PM
376	The people that are ill do not need to be going out to large gatherings. This should be something everyone knows.	4/1/2020 2:20 PM
377	Obviously, there is a concern for infection of a relatively lethal flu virus. Also, the damage done to our economy both at the state and national levels will be difficult to recover from.	4/1/2020 2:19 PM
378	I have an autoimmune disease. Many people and businesses are feeling financial distress	4/1/2020 2:19 PM

Q6 What are your concerns regarding the backlog, issues of the public when returning to the office?

Answered: 516 Skipped: 43

Impact of the COVID-19 on IAAO Members

#	RESPONSES	DATE
1	Not concerned about backlog of issues of the public since still working. other than supporting public with however the real estate market adapts.	4/7/2020 6:52 PM
2	we have no back log at this time	4/7/2020 5:15 PM
3	Future appeals have the potential to create a massive workload.	4/7/2020 3:08 PM
4	we have held notices and are grappling with whether we should send them out	4/7/2020 1:32 PM
5	Our main issue has been field work and Seniors that are unable to file annual exemptions online. We have been able to keep up with other items	4/7/2020 12:00 PM
6	Because I'm working remotely I'm able to answer the calls and e-mails so I do not believe there will be a back log	4/7/2020 9:01 AM
7	No too concerned, as the timing is not bad.	4/7/2020 4:46 AM
8	The influx of people requesting informal and formal reviews protesting their assessment.	4/6/2020 10:18 PM
9	Day to day functions are being performed to minimise any backlogs. The ability for valuers to inspect properties is impacted, due to COVID-19, valuers are not required to undertake internal property inspections and can consider other options in place of inspections	4/6/2020 8:17 PM
10	Making sure exemptions can be applied. Some of the public don't have computer access.	4/6/2020 1:37 PM
11	I think our office will not have a backlog.	4/6/2020 12:19 PM
12	Inability of taxpayers to pay tax. Future revaluations tempered by loss of income.	4/6/2020 12:15 PM
13	no, we are keeping up with issues/requests	4/6/2020 10:24 AM
14	An overwhelming flood of I want it now - people	4/6/2020 9:07 AM
15	When we return, I think we still maybe closed from public access until a vaccine has been discovered.	4/6/2020 8:04 AM
16	none	4/6/2020 6:46 AM
17	My office will not have a backlog.	4/5/2020 8:59 PM
18	We are proceeding with our required work from home and trying to meet the needs of our customers so when we return to the office we have the answers they need.	4/5/2020 9:31 AM
19	I'm not too concerned with backlog since we are working from home. The public is able to contact us.	4/3/2020 4:37 PM
20	None we are still working at full compacity.	4/3/2020 2:43 PM
21	N/A	4/3/2020 1:50 PM
22	Not concerned about that.	4/3/2020 1:38 PM
23	The tax payers are still able to do most, if not all, business with our office via email, phone, website and mail.	4/3/2020 1:16 PM
24	Presently we are maintaining work flow; however, future inspections and procedures will be subject to modifications for the protection of employees.	4/3/2020 12:44 PM
25	that we will not have enough staff to handle backlog	4/3/2020 12:36 PM
26	I think we are handling all the publics needs without in-person service and the only backlog I see could be in tagging cars but the Governor of KY has extended the expiration to 90 days to help.	4/3/2020 12:32 PM
27	My customer base is local unit assessors, they are just as limited. I expect it will be a big Fall season for our appeals.	4/3/2020 12:28 PM
28	Trying to complete all of our functions with deadlines that are statutorily required regardless of emergency status.	4/3/2020 11:15 AM
29	Our state has given leeway in regards to deadlines, so I do not have much concern.	4/3/2020 11:15 AM

Impact of the COVID-19 on IAAO Members

30	No major backlog due to virus is anticipated.	4/3/2020 11:07 AM
31	None	4/3/2020 9:13 AM
32	The government workers who do their jobs will be overloaded as usual and those who do nothing because they only have a government job due to nepotism will continue get paid for nothing.	4/3/2020 9:09 AM
33	not sure just yet how to answer that	4/3/2020 8:27 AM
34	trying to lodge Grand List and property transfers	4/3/2020 8:08 AM
35	none	4/3/2020 7:51 AM
36	taxpayers struggling to pay bills and having enough cash. requests for tax deferment or relief.	4/3/2020 7:39 AM
37	Not having enough recent data/sales, and staffing to adequately perform our duties.	4/3/2020 7:04 AM
38	Meeting statutory deadlines	4/2/2020 9:48 PM
39	N/A	4/2/2020 9:26 PM
40	Worried about a drastic change to the market.	4/2/2020 9:06 PM
41	Concern primarily pertaining to possible impact on hearing and deciding all annual assessment appeals by October 31 statutory deadline in PA.	4/2/2020 8:13 PM
42	We still service the public via email, website, phone, and mail.	4/2/2020 6:40 PM
43	We're getting lots of requests for the new Senior Exemption program, and I expect we could see a wave of appeals as revaluation notices go out.	4/2/2020 6:27 PM
44	I don't expect a huge backlog, as we were only closed 2 weeks and during that time, I went into office to handle any emergencies.	4/2/2020 6:21 PM
45	It may be a bit overwhelming - I think there will precautions in place & more awareness about or daily routines.	4/2/2020 5:00 PM
46	The demand to lower values , retrospectively, is number one concern. The other is the tax abatement volume that is expected to increase.	4/2/2020 4:53 PM
47	mostly customer service related issues	4/2/2020 3:55 PM
48	None	4/2/2020 3:54 PM
49	I hope we can keep up and not have a backlog!	4/2/2020 3:07 PM
50	For the most part we have been able to keep up with daily work, however I am concerned about the appropriate way and time to address the covid impacts on real estate values given business closures, lost rent and potential vacancies changing the market	4/2/2020 2:55 PM
51	We will have a lot of catching up to do!	4/2/2020 2:48 PM
52	As field staff, concerned with meeting deadlines, maintenance requirements, bldg. permits, validating sales, etc. Social distancing may continue until virus stops spreading	4/2/2020 2:18 PM
53	Our backlogs are mostly related to onsite inspections and all types of mail. Some data will not be collected for next year's assessments as we will not make up fully for the backlog. As for the interior inspections, for now, we are shifting work around and redeploying appraisers and data collectors to Desktop Review work. We have enough imagery to keep an additional 30 staff fully occupied for up to 3 months.	4/2/2020 2:03 PM
54	This time of year is fairly slow in our county. Not worried yet about backlog or the public unless this continues past a month or so. The public can access our office through other means that does not require a physical presence.	4/2/2020 1:33 PM
55	All of the above	4/2/2020 1:21 PM
56	Currently our assessor has done a great job transitioning the office to the remote set-up. All taxpayers are taken care of. The reappraisal work that normally would have started now is delayed, but we are looking at revising our procedure. The big concern is the July 1 assessment date. Personal Property returns are mailed out. Personal Property and Real Estate	4/2/2020 12:58 PM

Impact of the COVID-19 on IAAO Members

tax tickets are mailed out. The plan is a work in process. It will be a challenge, but I believe our assessor has the background to manage crisis and we will get through with little inconvenience to the taxpayers.

57	none	4/2/2020 12:57 PM
58	assessment landscape changing. possible desktop assessments only.	4/2/2020 12:54 PM
59	Simply being able to catch up when we already run short staffed.	4/2/2020 12:26 PM
60	Ebb and flow -- we'll get through it!	4/2/2020 12:14 PM
61	None.	4/2/2020 11:52 AM
62	The issues will be a backlog of certain work, especially that will new construction. Probably an increase of Public Service.	4/2/2020 11:41 AM
63	We may have to work some overtime, but as long as we have the money we will catch up.	4/2/2020 11:39 AM
64	Are the assessment values indicative of the market? The number of appeals and inquiries.	4/2/2020 11:38 AM
65	Concern of the impact on home values, and the ability to give home owners the necessary opportunity to talk about the assessments and grievance process.	4/2/2020 11:29 AM
66	We will over come.	4/2/2020 11:12 AM
67	We have the property valuation protest in Colorado that starts May first.	4/2/2020 11:02 AM
68	I've been home with my kids for the last week and a half. I had 60 emails just to get caught up on.... Working in assessment, our lien date is January 1. I worry what the appeal season in June and BOE in July will look like. At this point we are proceeding with our planned value indexing. I worry about the emotional toll of explaining the lien date vs the timing of stay at home orders. Will our office be further vilified? Will tax payers revolt/negative press? Should I even worry about these things? Some of our deadlines have been pushed back, what will that mean for statutory dates on cycles? There are probably concerns that I don't even know are concerns yet.	4/2/2020 10:59 AM
69	Staff overwhelmed - lack of public education on how or even if the issue has an effect on current work process - for instance values set as of 1/1/2020 - lots of comments during appeals on how Covid-19 has destroyed market, therefore value should be lower	4/2/2020 10:55 AM
70	I have no concerns; it is what it is. As far as people go, my father used to say "you can give some people a Cadillac and they'll bitch about the color". This is true in good times and bad times. This was brought on by something completely out of our control. It will take some time but we WILL get through this.	4/2/2020 10:52 AM
71	New Executive Orders from Governor not clear enough.	4/2/2020 10:47 AM
72	We operate on a biennial assessment and this is our off year, so for our jurisdiction I do not believe there to be much of a backlog.	4/2/2020 10:34 AM
73	We have modern public engagement systems. Only minimal in-person meetings are needed.	4/2/2020 10:24 AM
74	just exemptions, but they are for the following year, so it should be fine	4/2/2020 10:17 AM
75	Getting assessment books in when expected, calls regarding tax bills which will be concerning, any rise in value will be seen as a problem with the economic shutdown.	4/2/2020 10:16 AM
76	Still in office.	4/2/2020 10:08 AM
77	I am sure that this year's new growth (permits, new development) will be inadequately reviewed; we will have to catch up and correct items next year.	4/2/2020 10:07 AM
78	We are literally in the middle of our appeals for the year. There already have been issues as everyone is looking right now and expecting the worst regarding values of their property and current financial safety, however our numbers are based on a legal assessment date before this became a pandemic. I am concerned there will be mounting dislike of local government and assessing offices that "didn't do anything for me." We are bound by state statues and a large number of people do not understand that.	4/2/2020 10:06 AM
79	Completing special projects and district reappraisal.	4/2/2020 10:04 AM

Impact of the COVID-19 on IAAO Members

80	So far, it hasn't really affected us, but it will make upcoming inspections more difficult as we practice social distancing.	4/2/2020 9:55 AM
81	Not really worried about that issue.	4/2/2020 9:51 AM
82	The stay at home order activated during our appeal submission window being open. I think that people had other issues to deal with and didn't submit their appeals. Our county approved paid administrative leave for non-essential workers, so I anticipate animosity from those who could not work/business that could not be open during the stay-at-home order.	4/2/2020 9:40 AM
83	I don't think that we will have a difficult time with our small backlog once the public is allowed to return to my office.	4/2/2020 9:40 AM
84	If we were to get shut completely down, the backlog upon return could be very bad for us due to the fact that we only have two employees. Our deputy will also be on maternity leave during part of May and June which means only one person working.	4/2/2020 9:39 AM
85	We are not seeing a backlog of work but a slow down in volume. We are still accepting the public for certain benefit applications by appointment only.	4/2/2020 9:29 AM
86	We are keeping up with our work fairly well. Our field appointments will be backlogged but it shouldn't be out of control when we return to the office.	4/2/2020 9:23 AM
87	With remote working somethings can be taken care of so the backlog will be less. The field assessors will just have to pick up where they left off and move forward as best they can.	4/2/2020 9:22 AM
88	I am keeping up with phone calls and mail at this time. Had to cancel a town wide reassessment for 2020, which means there is a backup of work for the 2022 assessment roll.	4/2/2020 9:20 AM
89	There will be a backlog of building permit activity to deal with. Most contractors continue to work. The Connecticut Governor has issued various Executive Orders to extend or eliminate assessment related filing deadlines so we should not have a large backlog or rush of activity from the public.	4/2/2020 9:08 AM
90	We are not a big county so for us we are trying while we are working to get as much done as possible. Since this is our first experience we will have to take one day at a time and hope taxpayers will work with us as they have always.	4/2/2020 9:08 AM
91	No concerns. I have been able to keep up with daily work at home. The biggest adjustment is getting residents to utilize e-mail to get me paperwork instead of hard copies.	4/2/2020 9:07 AM
92	We will have to deal with it, Thankfully our office was closed after the March 1 deadline. I am still communicating with people via email.	4/2/2020 9:00 AM
93	Meeting the required deadlines as well as taxpayers not having access to the office now, will cause a backlog of appeals and meeting reassessment requirements	4/2/2020 8:58 AM
94	Unsure at this time	4/2/2020 8:55 AM
95	None. We are addressing concerns as they happen.	4/2/2020 8:53 AM
96	Very concerning	4/2/2020 8:52 AM
97	Since I have been working remotely for 8 years and value the top 1% of properties in the jurisdiction, there will not be a backlog of work after the pandemic and isolation lift. Work has continued to be business as usual.	4/2/2020 8:50 AM
98	i have no issues	4/2/2020 8:47 AM
99	Given that we've been keeping up remotely, there shouldn't be much of a backlog.	4/2/2020 8:47 AM
100	We will somehow have two years worth of work to do next year. I have no idea how it will get done; I can only focus on today.	4/2/2020 8:38 AM
101	as I said I am making a plan so we are ready to go when this ends. I am doing as much as I can now so we can focus on field work and sale verification when my staff returns	4/2/2020 8:31 AM
102	The property tax office has a set timeline for events to happen so this will throw a wrench in everything.	4/2/2020 8:27 AM
103	Our state (Maine) has just extended taxpayer deadlines for exemptions so I worry about additional abatements if our city council keeps the current commitment calendar. We are still	4/2/2020 8:26 AM

Impact of the COVID-19 on IAAO Members

working and assisting by phone and e-mail FOR NOW so not worried too much TODAY. But things change on a daily basis.

104	no	4/2/2020 8:19 AM
105	It will be difficult explaining the January 1st valuation date to small commercial owners who were forced to close.	4/2/2020 8:19 AM
106	Where the property values will be	4/2/2020 8:18 AM
107	Worried about the back log and how to catch up	4/2/2020 8:10 AM
108	depends on the length of closure	4/2/2020 8:10 AM
109	I feel most of what I am doing can be done from my remote setup.	4/2/2020 8:03 AM
110	We are set up so there should be no backlog with handling issues over the phone and through the website.	4/2/2020 8:03 AM
111	It has been business as usual. I anticipate some backlog but it should be manageable.	4/2/2020 7:59 AM
112	The main concern is the Grievance process for the public and how we are going to manage that remotely. I do not see a return to the office before June 2020	4/2/2020 7:43 AM
113	None at this time. Most of our valuing work is completed and it is a slower time of year. I do believe we will receive a large volume of calls once the Notices of Proposed Taxes are mailed in August.	4/2/2020 7:43 AM
114	Due to restricted access to the public at the office, we really will not have a backlog.	4/2/2020 7:42 AM
115	none	4/2/2020 7:39 AM
116	Mainly with the criminal court system with regard to backlog.	4/2/2020 7:35 AM
117	No issues because this office stays backlogged, we are use to it.	4/2/2020 7:28 AM
118	People wondering about delayed homestead. As well as tax sales.	4/2/2020 7:23 AM
119	none, we are processing assessment appeals	4/2/2020 7:20 AM
120	May have extended hours of work to catch up.	4/2/2020 7:11 AM
121	I think it will be substantial for a few weeks and then return to normal.	4/2/2020 6:54 AM
122	Increase in appeals and making sure we have a consistent message about valuation and COVID-19; Our assessment date is January 1, so before any economic impact in our Jurisdiction. WI assessments are done by each municipality, approx. 1900, so neighbors could get different messaging about valuation which will add to confusion and frustration. Our backlog will be more impactful likely next year - when we are back doing inspections and may need to visit properties that we didn't get to this year.	4/2/2020 6:47 AM
123	Our County is still running as usual, so I'm not concerned with our backlog. Our Governor has said that government is essential business.	4/2/2020 6:38 AM
124	Since we've continued to work through it I'm not concerned about the backlog. My concern is that there was no direction or extensions on Certifying our data so we could stay home and not be at risk.	4/2/2020 6:37 AM
125	No concerns.	4/2/2020 6:35 AM
126	Being away from the office is going to put the entire annual cycle into a bind.	4/2/2020 6:27 AM
127	Backlog not so much. Expect to see and talk to a lot more people	4/2/2020 6:16 AM
128	appropriate review of market values and getting all work necessary to have acceptable tax roll	4/2/2020 6:11 AM
129	Our state uses a January 1 date of assessment. This year's assessment roll will not be affected, however, next year's will show the affects of the crisis. We're concerned about taxpayers not being able to pay their property taxes (due Nov 2020-Mar 2021) which could lead to great numbers of tax certificates sold. We're looking at executive orders and/or changes in next year's legislation that would give taxpayers more payment flexibility.	4/2/2020 5:28 AM
130	I check in with the office at least weekly to pick up mail/work etc, so I don't have any concerns	4/2/2020 3:40 AM

Impact of the COVID-19 on IAAO Members

	as far as my own work goes.	
131	We have statutes that have to be followed.	4/2/2020 2:02 AM
132	Managing property value protests if they are needed to be completed on a shortened time table.	4/1/2020 11:52 PM
133	Work backlogs are a constant way of life now. Dealing with priorities - must do, should do. Markets are falling away so issue is finding sales evidence to make a decision for Taxing Valuations. We need sales for evidence. The issue of dealing with the Objection Agents & public will require evidence. That evidence will be difficult re "expected realisation" and "bona fide sale" .	4/1/2020 10:51 PM
134	We have been asked to do more with less for years. We were behind when this started, we'll just have to do our best and most likely be flexible when inflexibility was the norm over some tax payer issues. Our Governor is addressing this for months to come.	4/1/2020 9:45 PM
135	Continuing the data flow for five reappraisals	4/1/2020 8:32 PM
136	Are staff going to demand to keep working from home. Some of the public want an appraiser to risk the virus and go into their homes for a field check.	4/1/2020 8:18 PM
137	Our Seniors, the vulnerable population should be submitting their documents for the low-income senior exemption. The possibilities of them being exposed to the virus and exposing others seems highly risky.	4/1/2020 8:16 PM
138	I don't see why there should be backlogs. Workers can perform many task from home. No reason that most field work can't move ahead. Contractors, and inspectors are still working in our area. If the work is ignored taxing bodies are at risk for lost revenue, or taxpayers on the hook for a bigger portion	4/1/2020 8:07 PM
139	I am in the process of conducting informal hearings (to be followed by Board of Equalization hearings) on our commercial properties. So-far, I am keeping up. The public and tax-consultants are not without their own issues re: COVID-19, and our interactions thus-far have been cordial and understanding on both parts. (Fingers crossed)	4/1/2020 7:58 PM
140	We are still performing a revaluation. Our biggest concern is the phone calls that will be coming. Our office is closed.	4/1/2020 7:38 PM
141	This is absolutely the best time of the year for this to happen to us. We will not accomplish our reappraisal goals, but otherwise we will be successful.	4/1/2020 7:23 PM
142	try to help folks get there exemptions and assessments correct.	4/1/2020 7:12 PM
143	I estimate more payment under protest appeals after the tax bills go out in November than informal appeals that are being scheduled right now.	4/1/2020 7:09 PM
144	We need to waive all penalties.	4/1/2020 7:00 PM
145	Increased appeals and need for information from public.	4/1/2020 6:59 PM
146	Ww do not have any backlog issues.	4/1/2020 6:52 PM
147	Not that worried. We can still help them online and via the phone	4/1/2020 6:43 PM
148	Limited concern at this time. We will have to reevaluate our priorities but if we are able to return to full operation, including travel, by May 1, we should be fine.	4/1/2020 6:41 PM
149	Backlog of field work required to follow up on building permits. Will likely not be completed by the time the books go back to the county.	4/1/2020 6:35 PM
150	Backlog of mailouts that require registered mail. We have stopped processing to limit strain on mail system and the requirement of signatures which involves personal contact	4/1/2020 6:24 PM
151	From an assessment point of view, we believe there will be strong demand for tax relief next year (for the 2020 tax year).	4/1/2020 6:13 PM
152	None; we will get through it.	4/1/2020 5:54 PM
153	Businesses are tanking, so will values.	4/1/2020 5:44 PM
154	Just behind - everything!	4/1/2020 5:42 PM

Impact of the COVID-19 on IAAO Members

155	Upcoming new revaluation - assessments exceed market re effective date. Acceptance by and communication to public.	4/1/2020 5:34 PM
156	Few concerns as we're still processing most functions in the office, while closed to the public.	4/1/2020 5:34 PM
157	Our Notice of Value mailing has been pushed back month. That will push back our appeal deadline date. I worry that some taxpayers will be upset thinking that they missed the deadline date and think that they won't be able to protest if they want.	4/1/2020 5:27 PM
158	Quality assurance and keeping mailing addresses (returned mail from notices) up to date are going to be big	4/1/2020 5:26 PM
159	bEING ABLE TO FINISH THE ROLL AND PROOF IT BEFORE GETTING LIMITED TO HOME	4/1/2020 5:16 PM
160	Backlog of processing motor vehicle excise abatements. Conducting building permit inspections timely for billing, and this is a revaluation year - so vendors ability to catch up.	4/1/2020 5:11 PM
161	Making sure everything we have done remotely is accurately reflected in records once we return.	4/1/2020 5:03 PM
162	WELL SEE	4/1/2020 5:03 PM
163	Limited amount of time to finish the tax roll.	4/1/2020 4:56 PM
164	Our concerns now are for the health and safety of our employees and the continuity of government needed now. Don't see a problem coming back. Just follow the data.	4/1/2020 4:55 PM
165	there are likely to be issues with state resources available to review and approve local jurisdictions valuations	4/1/2020 4:45 PM
166	Not many. We are revamping processes and keeping up with the bulk of our work currently.	4/1/2020 4:45 PM
167	My biggest concern will be our field work in getting data and new construction if this continues to last for several months.	4/1/2020 4:45 PM
168	We will be able to manage pretty well remotely. I don't believe there will be a large back log of work.	4/1/2020 4:44 PM
169	The public will need to adjust to a new normal of not being able to physically met with someone.	4/1/2020 4:36 PM
170	We are charged with teaching appraisal to the 15 county assessor's offices. We have had to postpone the classes, so we will need to teach numerous classes in a row to catch up.	4/1/2020 4:36 PM
171	Board of equalization and review appeals. The public wanting some kind of extension on tax bill payments.	4/1/2020 4:35 PM
172	People adhering to the social distancing and taking this serious. Our entities will be preparing a budget based on estimates. Our appraisal date is 1.1.2020 and none of the pandemic was affecting the market, we will not start actual protests until July or August and the market will be a complete different market. Public perception is not going to be good.	4/1/2020 4:34 PM
173	If the situation lasts for an extended period of time we will be starting from the beginning.	4/1/2020 4:33 PM
174	As of today, mild concerns only. Staff are able to keep up with the work at hand. Long term could be a different story - and our ability to certify the tax roll and mail out property tax statements.	4/1/2020 4:30 PM
175	Little if any. Maybe an uptick of payment under protest hearings in the winter.	4/1/2020 4:30 PM
176	We are a small jurisdiction. Our fieldwork is finished for the year. Data entry and roll processing should be accomplished behind locked doors.	4/1/2020 4:30 PM
177	We are keeping up with our work so far, so no concerns.	4/1/2020 4:27 PM
178	none. we'll manage. much bigger issues than property tax	4/1/2020 4:24 PM
179	we are staying current by sending people to sort mail and deliver to homes of employees to work on the issues	4/1/2020 4:22 PM
180	Grievance day	4/1/2020 4:15 PM
181	I think we'll be able to keep up because we are mobile ready.	4/1/2020 4:13 PM

Impact of the COVID-19 on IAAO Members

182	NA	4/1/2020 4:10 PM
183	Meeting deadlines for business personal assessments & working deeds.	4/1/2020 4:07 PM
184	none we have procedures in place and are working from home to meet statutory deadlines.	4/1/2020 4:07 PM
185	We have been deemed essential, so we will not have a backlog of work to catch up on at this point. However, I would be worried about our budget process and taxes if we were not moving forward with our appeals process.	4/1/2020 4:06 PM
186	meeting deadlines	4/1/2020 4:06 PM
187	In m y work I don't see a huge problem with backlog as we do an annual commitments but I do see the public being financially strapped and needing time to recover and any help along the way we can offer, as in interest and other late fees.	4/1/2020 4:04 PM
188	only concern is the backlog of data entry and property inspections for new construction.	4/1/2020 4:04 PM
189	Everyone wants extended appeal deadlines which we haven't granted so far.	4/1/2020 4:00 PM
190	Collecting taxes from a economy that cannot even collect rent	4/1/2020 4:00 PM
191	We should not have a backlog, I am worried about how this will affect the economy and values. Specifically how to teach the Public of the BOE process and our Jan 1 assessment date.	4/1/2020 4:00 PM
192	I am still keeping up with daily inquiries	4/1/2020 3:57 PM
193	Since we are essential government employees, we are in the office working. But it is the time when the public can file protests based on our appraised values. Increase in the number of protests/appeals filed and how will they have their day in court in a timely fashion	4/1/2020 3:55 PM
194	Our locality has the building closed to the public but county operations are still going on. We should not be too far behind since we are a small locality.	4/1/2020 3:54 PM
195	no concerns	4/1/2020 3:54 PM
196	Not too concerned, work will still be there.	4/1/2020 3:52 PM
197	We are essential and currently working, so there is no backlog.	4/1/2020 3:48 PM
198	IT WILL BE AN AWFUL LOT OF WORK, PROBABLE TO DO IN A HURRY.	4/1/2020 3:48 PM
199	We can only do what we can do at this time. We'll have to do our best to catch up when this is over.	4/1/2020 3:47 PM
200	The potential ramp up of exposure issues as people return back to normal operations. Also, the ability for our staff to handle the onslaught of physical customers .	4/1/2020 3:47 PM
201	We'll be handling functions satisfactorily maybe not as expeditiously, but satisfactorily.	4/1/2020 3:45 PM
202	Once things get back to normal, there will be much that has to be done that can not be done now.	4/1/2020 3:45 PM
203	Backlog will get completed but are going be awarded the time to complete without the public being penalized.	4/1/2020 3:40 PM
204	We are currently handling 3 full revaluations as well has a number of statisticals and we don't yet know what state mandated deadlines may be extended.	4/1/2020 3:40 PM
205	completing personal property declarations on time; preparing for reassessment.	4/1/2020 3:36 PM
206	None in particular	4/1/2020 3:36 PM
207	The public is very aware of why the world is stopping for this pandemic . Our office has always had a backlog of work . It will get done eventually . There is always a plan B	4/1/2020 3:35 PM
208	How can we implement and collect revenue when so many people are laid off or furloughed during this time and will be financially disadvantaged.	4/1/2020 3:34 PM
209	The good thing is all are in the same delimita. Processes with date deadlines affect productivity.	4/1/2020 3:31 PM
210	Statutory deadlines have been relaxed by the state. I expect there will be some confusion with	4/1/2020 3:29 PM

Impact of the COVID-19 on IAAO Members

	the public regarding this, especially for a newly enacted property tax exemption	
211	Most of the issues are being handled, not as quickly as we or the public is accustomed to; however all the citizens have been very understanding	4/1/2020 3:29 PM
212	We are already understaffed and underfunded, not sure how we will bounce back or complete the workload.	4/1/2020 3:29 PM
213	I am hoping that will work itself out and force people to become more familiar with technology and move to a more online environment.	4/1/2020 3:29 PM
214	How well informal and board issues will go since they are being handled remotely.	4/1/2020 3:29 PM
215	We are still operating at full capacity.	4/1/2020 3:28 PM
216	Questions regarding tax roll submission, functions of our office	4/1/2020 3:28 PM
217	I know that my supervisors are doing everything that they can to provide employees with tasks to complete at home. However, the amount of work that is piling up is quite stressful. Knowing that property records are not being updated for tax payers is overwhelming to think about.	4/1/2020 3:26 PM
218	Since the courthouse has been closed to the public we've been able to catch up on our backlog and work on some wishlist projects. We are still fielding phone calls on a daily basis, and deeds are still being recorded electronically. Depending on how long this is drawn out, we will certainly have some field work to catch up on.	4/1/2020 3:26 PM
219	We've still be meeting pubic by appointments, answering all calls and emails daily	4/1/2020 3:25 PM
220	We have to send Appraisal Notices and facilitate our annual appeal hearings in the next month.	4/1/2020 3:25 PM
221	A main concern is how will we schedule hearings at the formal and informal level in a timely manner in order to meet the certification deadline.	4/1/2020 3:25 PM
222	None	4/1/2020 3:25 PM
223	I am not really concerned about this. I am able to do a lot of my work at home and what I need to catch up on a later date will still be there for me!	4/1/2020 3:25 PM
224	Appeals	4/1/2020 3:24 PM
225	None	4/1/2020 3:22 PM
226	No.. We got it handled	4/1/2020 3:21 PM
227	I dont see that much with our office- except the few that dont know how to use the website	4/1/2020 3:20 PM
228	In the short term, we are keeping up with demand. In our jurisdiction we had just finished appeals from Fy 2020, so it is slow right now. No backlog.	4/1/2020 3:20 PM
229	We are keeping up & have no backlog	4/1/2020 3:20 PM
230	We are operating at 100% of job right now. Inquiries, when counters are open and when tax rates are set will increase compared to normal years.	4/1/2020 3:20 PM
231	down to only 1 to do permit inspections and time frame was going to be tough, now worse.	4/1/2020 3:19 PM
232	THE OVERWHELMING NUMBER OF COMMERCIAL APPEALS THAT WILL OCCUR THIS SUMMER, IF THE BOARD CAN EVEN CONVENE.	4/1/2020 3:18 PM
233	Potentially there could be a lot depending on when things can go back to normal.	4/1/2020 3:17 PM
234	I think we will be busy trying to keep up with people visiting with concerns and still handling all other tasks such as reassessment since we can't do field review at this time	4/1/2020 3:17 PM
235	I am anticipating there will be a lot of backlog and general chaos, but I believe the office will be prepared to handle it in an appropriate manner.	4/1/2020 3:16 PM
236	None, deadlines are flexible and we are always finished early	4/1/2020 3:15 PM
237	we don't have that problem, yet.	4/1/2020 3:15 PM
238	So far I am keeping up and anticipate no backlog	4/1/2020 3:14 PM

Impact of the COVID-19 on IAAO Members

239	Concerned on processing exemption requests and citizens supplying the required data. Specifically, our elderly population providing their income verification for senior's exemption.	4/1/2020 3:14 PM
240	None; we have been doing most work virtually for a while.	4/1/2020 3:13 PM
241	Taxbills still have to be issued to keep a revenue stream for municipalities. Right now, they have to remain timely unless the legislature provides relief of a backlog. As for public returning to the office, lets hope we all have reliable advice on that one.	4/1/2020 3:13 PM
242	None at this point.	4/1/2020 3:13 PM
243	My primary concern is the effect on property values....there was no impact as of 1/1/2020 but it's clear this will really impact all commercial property values and to some degree residential	4/1/2020 3:13 PM
244	one customer at a time	4/1/2020 3:12 PM
245	Not enough staffing in both private and governmental levels	4/1/2020 3:12 PM
246	I'm sure there the City Assessor's Office will have a backlog of records to update. Personally, builders, real estate closing agents and the like will have a stockpile of projects, which will need my assistance. I assign addresses to new construction, process deeds update records according to death records, update tax maps as the public changes the "lay of the land" in the field.	4/1/2020 3:12 PM
247	Hearings later in the year and properties we won't be able to inspect now.	4/1/2020 3:11 PM
248	This is a slow time for our office because our lien date is July 1.	4/1/2020 3:11 PM
249	none, as I am currently keeping up with the workload.	4/1/2020 3:11 PM
250	the workload has slowed in the office. When the office reopens it should be fine. The current needs are all being met	4/1/2020 3:09 PM
251	We are trying to keep up as best we can. There may be some delays and some statutory deadlines extended, but overall we will get through this just as we did the Great Recession.	4/1/2020 3:09 PM
252	My concerns are the employee's welfare. The work can wait.	4/1/2020 3:08 PM
253	time - but that is a usual concern!	4/1/2020 3:08 PM
254	Have concerns regarding the backlog related to field work. Office work seems manageable	4/1/2020 3:08 PM
255	none	4/1/2020 3:08 PM
256	We may be overwhelmed for a while for people waiting for us to open to the public.	4/1/2020 3:07 PM
257	no problems keeping up on required work.	4/1/2020 3:07 PM
258	could be a large portion of the workload happening all towards the latter half of the year, due to legislative deadlines being pushed	4/1/2020 3:06 PM
259	I do not think our office will have much of a backlog. We are only down one person, who is not working from home. Three are still working in the office and I am working from home.	4/1/2020 3:05 PM
260	20% general inspection rotation but making due using Pictometry.	4/1/2020 3:05 PM
261	I am not concern as we are still working in the office.	4/1/2020 3:04 PM
262	Not an issue.	4/1/2020 3:03 PM
263	The dates and deadlines are statutory, yet there will be no relief from them and will be operating on a compressed and unworkable timeline.	4/1/2020 3:03 PM
264	If there is a significant reduction in market values, it could result in a significant increase in the numbers of appeals.	4/1/2020 3:03 PM
265	Thus far, this is not an issue.	4/1/2020 3:03 PM
266	No field work being done. Less hands for input effecting budgets	4/1/2020 3:01 PM
267	Recorded deeds have piled up, property taxes here can be paid quarterly, and with April a payment month, we will get many queries.	4/1/2020 3:01 PM

Impact of the COVID-19 on IAAO Members

268	No concerns, i have spoken with several citizens and they are very understanding.	4/1/2020 3:00 PM
269	My only professional concern is getting properties valued correctly before certification with our minimal staff	4/1/2020 3:00 PM
270	We are trying to keep up with our work but it definitely is different when you only deal with phone calls and emails and not in person with your taxpayers.	4/1/2020 3:00 PM
271	There will be some challenges meeting deadlines with a lighter staff. Because of the slow-down our conversion of new software may be delayed.	4/1/2020 3:00 PM
272	If provided with laptops, there should be no backlogs.	4/1/2020 2:59 PM
273	We are getting a lot of emails and voicemails from concerned people. It requires a lot of education about how assessments work.	4/1/2020 2:59 PM
274	None at this time	4/1/2020 2:59 PM
275	the number of taxpayer requests for a downward value adjustment before the next assessment date or January 1, 2021.	4/1/2020 2:59 PM
276	We're keeping up so far as the office is closed to the public but open otherwise. That could change though, depending on how long this goes on.	4/1/2020 2:59 PM
277	Exemption deadlines not extended at the State level.	4/1/2020 2:59 PM
278	We are trying to route all work to staff to keep us as current as possible. Meetings with the public are being pushed back and we are moving for telephonic BOE meetings to resolve appeals.	4/1/2020 2:58 PM
279	The public will overwhelmed with due dates passed, payments not made, and morale may be low if many companies have to not have many back to save their business.	4/1/2020 2:58 PM
280	Ensuring that the virus has subsided and that everything is clean. People will not want to come back to the office otherwise, however, I don't anticipate a backlog.	4/1/2020 2:57 PM
281	None, really since we have 50% of the staff in and are taking calls and emails and generally handling business.	4/1/2020 2:57 PM
282	Not to much. We are holding hearings over the phone and most other issues can be dealt with through email, fax or regular mail.	4/1/2020 2:57 PM
283	I am responding to the public's concerns from home. When a tax payer calls in to the office from one of my territories, someone at the office sends me an email with their parcel #, phone #, and a summary of their question. I then access my county records remotely, and give them a call back on the same day.	4/1/2020 2:57 PM
284	I think thing will be normal except perhaps some caution during field inspections.	4/1/2020 2:56 PM
285	The processing of tax relief for those over 65 will be difficult to catch up on and their bills may go out without a reduction. The application period was due to be complete in May. If we are back in full operation by June we can catch up on inspections of real estate but our entry rate will most like suffer and or data may be skewed.	4/1/2020 2:56 PM
286	our office even at half staff has been able to keep up with the demand of services asked of us, it is still very slow as most people really are not taking full advantage of public services.	4/1/2020 2:56 PM
287	So far, I'm not too concerned with backlog.	4/1/2020 2:55 PM
288	We have coverage in the office to address incoming taxpayer issues	4/1/2020 2:55 PM
289	Sales validation will be backlogged	4/1/2020 2:55 PM
290	As of right now, we plan to be fully functional in a short period of time. Post COVID-19 interactions with the public will most likely present the biggest challenge.	4/1/2020 2:54 PM
291	we completed our 60 day inquiry period March 10th 2020 - just before all this really broke out here - our appeal process will be in May or June most likely and the province sent out we can process via telephone conference with the com plaintive and the boards CARB's and LARB's. We will do that it will be business as usual - competing our analysis models etc. We are not linked with the Tax department - we reside with safety codes.	4/1/2020 2:54 PM

Impact of the COVID-19 on IAAO Members

292	I don't have any.	4/1/2020 2:54 PM
293	N/A	4/1/2020 2:54 PM
294	Not for us but I expect we will have to refer a lot of people to the Tax Collector regarding removal of penalties.	4/1/2020 2:53 PM
295	Not many as we are keeping up for now. Regarding new construction appraisal quality without on site inspection we are not as certain of but making due as required. Oblique imagery would be great help though.	4/1/2020 2:53 PM
296	I would like to begin working on reappraisal for the 2021 assessment soon. This is not possible with the staggered work schedule & social distancing that is in place.	4/1/2020 2:53 PM
297	Things will be hectic. Bills go out July 1	4/1/2020 2:53 PM
298	Deadline problems.	4/1/2020 2:53 PM
299	I feel that because of the time of year and that we are immediately responding to taxpayer inquiries we will not have a big backlog. Building Permit visits etc will be the biggest backlog to address.	4/1/2020 2:52 PM
300	We are already stretched pretty thin. We are handling as much as we can through e-mail and phone calls. Folks are able to use a drop box, but this will certainly put us behind in completing our statutory requirements and the imposed deadlines.	4/1/2020 2:52 PM
301	I don't anticipate a significant backlog. We are still fully operational, just not in a traditional way.	4/1/2020 2:52 PM
302	Handling angry taxpayers.	4/1/2020 2:52 PM
303	I'm not worried about any backlog. We are all set to start the next assessment cycle when we return.	4/1/2020 2:51 PM
304	Making sure public has the right to appeal values and all are treated equally.	4/1/2020 2:50 PM
305	There will be very little backlog when returning to the office, as nearly all tasks can be completed remotely, with the exception of physical site visits.	4/1/2020 2:49 PM
306	State laws on time issues	4/1/2020 2:49 PM
307	I don't believe we'll have an issue with that at this time.	4/1/2020 2:49 PM
308	Not overly concerned. we will get most of the required work completed.	4/1/2020 2:49 PM
309	The impact of the COVID will certainly impact construction of new improvements...having a lasting economic effect on the increase in tax rolls that are typically budgeted for by various taxing authorities. As the Director of Property Assessment, we certainly do not have field appraiser/assessor staff visiting properties to collect any property data this is not currently on the tax roll. We are, however, reviewing aerial images for improvements that may not be assessed, making a list of these improvements to field check at time in the future. All this being said, we are uncertain as to how the public will reach when staff again returns to the field. My guess is that we will encounter even more negativity from property owners that is typical....many of whom may have been out of work for a prolonged period of time, not being able to pay normal living expenses, not to mention taxes or an increase in taxes.	4/1/2020 2:48 PM
310	Field work will be significantly backlogged and we have had to postpone assessment appeal hearings which will have an impact on citizens seeking relief.	4/1/2020 2:47 PM
311	we are business as usual. Hopefully backlog will be minimal	4/1/2020 2:47 PM
312	my biggest concern is the lack of patience in this "we want it now" society. Also, the extreme variations of what is considered essential or a priority.	4/1/2020 2:47 PM
313	I feel we have been able to provide our public resources. The main concern is being behind on our 1st reappraisal	4/1/2020 2:46 PM
314	During this time of year, we are concerned that the public will feel like we are not available when appraisal notices are being mailed.	4/1/2020 2:46 PM
315	Very concerned about the workload, calls and foot traffic when we open back to the public. We are in the middle of a revaluation at this time.	4/1/2020 2:45 PM

Impact of the COVID-19 on IAAO Members

316	We are able to meet most needs of the public via the phones and internet. We will have some backlog to deal with but it should be managable.	4/1/2020 2:45 PM
317	Since we just started the appeal process, we were able to reschedule all our walk-ins to phone appeals. So far we are doing well. Looks like we will have about 3,500 Residential appeals and just <1,000 Commercial/Industrial appeals. Total parcel count is 222,000	4/1/2020 2:44 PM
318	We are currently still performing our daily assignments except from home and no contact with others	4/1/2020 2:44 PM
319	Just the general workload that is always tough to stay on top of will pile up. Statutory deadlines looming.	4/1/2020 2:44 PM
320	Meeting legal deadlines	4/1/2020 2:44 PM
321	Lack of access to public documents. Misinformation regarding access to information.	4/1/2020 2:44 PM
322	I am staying current with my workload so I don't think there will be a backlog.	4/1/2020 2:44 PM
323	demands for reductions	4/1/2020 2:43 PM
324	None. we are keeping up with our timeline. except for field work.	4/1/2020 2:43 PM
325	No real concerns yet.	4/1/2020 2:43 PM
326	meeting deadlines, appeal meetings, appraiser field work	4/1/2020 2:42 PM
327	Appeal hearings are the only backlog that cannot be dealt with remotely.	4/1/2020 2:42 PM
328	Our update of assessments scheduled for this year was postponed so we need to revisit timelines.	4/1/2020 2:42 PM
329	Conduct informal hearings for those who refused a telephone hearing.	4/1/2020 2:41 PM
330	No major concerns, it will get done.	4/1/2020 2:41 PM
331	For immuno-compromised people, when is it 'safe' to come out of remote work locations - need vaccines and or medicines to arrest the virus.	4/1/2020 2:41 PM
332	expecting a huge rush	4/1/2020 2:40 PM
333	no concerns have implemented technology to continue everyday operation remotely.	4/1/2020 2:40 PM
334	Small county shouldn't be an issue unless goes into August with bills	4/1/2020 2:40 PM
335	n/a	4/1/2020 2:40 PM
336	no inspection being done until further notice. We are in the midst of a jurisdiction wide residential reappraisal project. We will not be able to gather information in some key areas.	4/1/2020 2:39 PM
337	Do not think it will be a huge problem. Handling most issues remotely.	4/1/2020 2:39 PM
338	Depends on how long it continues.	4/1/2020 2:39 PM
339	Concerned we won't have time to complete work for Assessment Roll submission	4/1/2020 2:39 PM
340	Our work is based on yearly sales of the past year or two, and how will this affect the sales.	4/1/2020 2:38 PM
341	we are still answering all phone calls and going into the office.	4/1/2020 2:38 PM
342	We continue to do what we can remotely working on subdivisions and tenant improvements where we do not need to meet with people for the most part. Going back to the office too soon is a huge safety concern and the pandemic will spike.	4/1/2020 2:38 PM
343	With our staff working remotely, I do not anticipate a backlog. The test will be with county response to legislative mandates regarding deadlines.	4/1/2020 2:38 PM
344	I believe they will give us 12 to18 months to get it back to normal then if it is not done we will be hitting the bricks	4/1/2020 2:38 PM
345	With the department head in the office day to day back up of small issues not a problem. If the extensions to payment and filings happen taxpayers may not understand the 4th Q payment extension to June 30th does not stop the 1st Q August 1st payment a month later.	4/1/2020 2:38 PM

Impact of the COVID-19 on IAAO Members

346	Reappraisal & property inspections may fall behind.	4/1/2020 2:38 PM
347	Getting the sale ratio study done on time, with good results.	4/1/2020 2:37 PM
348	n/a	4/1/2020 2:37 PM
349	Not sure.	4/1/2020 2:37 PM
350	The greatest concern is getting out to complete the permits and the revaluations for the next valuation year.	4/1/2020 2:37 PM
351	There will be none. We just mailed notices and will have a skeleton crew returning to the office on a rotating basis.	4/1/2020 2:37 PM
352	I'm able to keep up with the current day to day calls but not sure what that will look like when everyone goes back to work and how the number of calls will increase.	4/1/2020 2:37 PM
353	None really we have been able to continue operations	4/1/2020 2:37 PM
354	We are continuing work as usual for now, but upgrade to CAMA software implementation could be delayed.	4/1/2020 2:37 PM
355	we have some legally mandated deadlines we should be able to meet, but it won't be easy.	4/1/2020 2:36 PM
356	the Board of Assessors has not been able to meet so there will be a major backlog of abatements, exemptions, etc.	4/1/2020 2:36 PM
357	enough staffing to handle inquiries after assessment notices go out	4/1/2020 2:36 PM
358	Completing larger scale projects on time like a revaluation.	4/1/2020 2:36 PM
359	Mostly concerned about morale, but there is too much unknown	4/1/2020 2:36 PM
360	That is probably the least of my concerns; we are a team, we'll all pitch in and get it done. We'll had to do that before in varying capacities; we'll do it again.	4/1/2020 2:35 PM
361	We work a year ahead so we should be just fine. As long as we meet our statutory deadlines	4/1/2020 2:35 PM
362	none as we are still at the office working	4/1/2020 2:35 PM
363	COLLECTIONS WILL MOST LIKELY SEE A LARGE BACKLOG OF WALK-IN CUSTOMERS. APPRAISAL SIDE IS CONTINUING WORK AS NORMAL.	4/1/2020 2:35 PM
364	Our customer service department is keeping up with the issues so our backlog should not be much more than normal.	4/1/2020 2:34 PM
365	We are still working in our office. If we were not though - I believe that I work with one of the best trained and educated staffs in the state of North Carolina and know that we would be able to accomplish our work goals.	4/1/2020 2:34 PM
366	Property transfers have slowed down which is a concern. Documents that must be notarized before they can be recorded have been put on hold, and that will mean more traffic into the office when it finally opens.	4/1/2020 2:34 PM
367	We will be fairly caught up when offices are reopened. My intention is to keep many staff working from home until there is a vaccination or medical protocol for keeping them healthy.	4/1/2020 2:34 PM
368	n/a	4/1/2020 2:33 PM
369	We have had good response from the public as we have not seen walk-ins for a week prior to me having office set up to work remotely. The fall back will come in July when the tax office send out the tax tickets	4/1/2020 2:33 PM
370	it will be difficult as we have a different routine now	4/1/2020 2:33 PM
371	I don't have concerns about backlog. I believe the work is mostly being completed now.	4/1/2020 2:33 PM
372	We will have training and certification backlog.	4/1/2020 2:33 PM
373	None	4/1/2020 2:33 PM
374	We are under a stay at home order and it will delay the appeals process by about one to two months	4/1/2020 2:33 PM

Impact of the COVID-19 on IAAO Members

375	I think future business interactions will change, limiting personal contact by personal choice. Online filings and demands for such will increase.	4/1/2020 2:33 PM
376	Educating the public that the values are retrospective not current	4/1/2020 2:33 PM
377	Roll close is fast approaching. We are going to all need to work overtime to catch up, but I don't think the county will pay.	4/1/2020 2:32 PM
378	We are focusing on the core mission of the office and at this point expect to be able to meet and achieve it.	4/1/2020 2:32 PM
379	Everything will be crazy for a while and not sure how companies will rebound	4/1/2020 2:32 PM
380	Depends on how long this lasts. For the next couple of months, little impact on our office.	4/1/2020 2:32 PM
381	Main concern is with mailout of assessment and tax notices and how our office will deal with inquiries. We are also working around our 2020 re-inspection cycle.	4/1/2020 2:32 PM
382	None	4/1/2020 2:32 PM
383	I am concerned that we will not have the correct information needed to commit taxes.	4/1/2020 2:32 PM
384	We are quickly reaching the point that we will not be able to catch up with field work before valuations start in August. If we go much longer without picking up new homes, additions and demolition permits, it will be a disaster.	4/1/2020 2:32 PM
385	We have been able to perform all duties at home. I am not worried about issues of backlog.	4/1/2020 2:32 PM
386	we are at the beginning of our appeal season with no direction from the state on how to handle appeals	4/1/2020 2:31 PM
387	No concerns. I'm using the time without the public to catch up on my existing backlog.	4/1/2020 2:31 PM
388	For assessing, not much. We are still accepting appeals, working new construction etc. Email, online chat and phone calls have always been a primary contact point for our office, nothing really changed.	4/1/2020 2:31 PM
389	My most immediate concern is the appeal season and navigating those waters and trying to do so remotely.	4/1/2020 2:31 PM
390	We shouldn't have much of a backlog as we are still working	4/1/2020 2:31 PM
391	The public not being understanding with timeliness of appeal processing	4/1/2020 2:31 PM
392	No concerns about that.	4/1/2020 2:31 PM
393	I think everyone understands; the general public seems to be just as concerned as we are and has been patient.	4/1/2020 2:31 PM
394	fear of the virus returning	4/1/2020 2:31 PM
395	Meeting deadline for end of fiscal year and billing for next fiscal year	4/1/2020 2:31 PM
396	I don't really think there will be a whole lot of back log since we are still in the office. We are keeping up with property transfers and splits/combo's, so the only thing that might back log is subdivision plats since they can't bring them in for us to check before getting them recorded.	4/1/2020 2:30 PM
397	The only thing our office isn't doing is field inspections during the remote working time.	4/1/2020 2:30 PM
398	Likely our next appeal period will be very heavy.	4/1/2020 2:30 PM
399	with remote log in limited concern	4/1/2020 2:29 PM
400	At this time and with remote access we are able to cover most issues adequately and hope to not have too much of a backlog when we physically return to the office. However, with extensions on filing different applications, we will be behind schedule on processing certain items.	4/1/2020 2:29 PM
401	I think our office is addressing issues currently and hopefully we will be good.	4/1/2020 2:29 PM
402	The statutory timelines have not changed at this point. We are still working to meet those goals. We will find a way and provide a great product for our constituency.	4/1/2020 2:29 PM

Impact of the COVID-19 on IAAO Members

403	Having a protest period with no personal contact while maintaining the public's right to have hearings and open records/meetings.	4/1/2020 2:29 PM
404	I think we are managing our backlog and it won't be an issue when we return to our normal operations	4/1/2020 2:29 PM
405	Renditions, protests, and other forms of filing	4/1/2020 2:29 PM
406	I do not have concerns about backlog issues	4/1/2020 2:29 PM
407	As we are still operating, we are not experiencing any backlog	4/1/2020 2:29 PM
408	We are receiving personal property declarations via email and fax. The restrictions on face-to-face public contact has actually helped our data entry numbers from previous years. I do not anticipate a backlog when public access is allowed again.	4/1/2020 2:29 PM
409	None, we should have no backlog. Our filing deadlines etc are still being followed	4/1/2020 2:29 PM
410	We are still in the office helping the public.	4/1/2020 2:29 PM
411	trying to get reassessment done on time.	4/1/2020 2:29 PM
412	State of MN quintile requirement for property inspections. May be pushed back and/or less thorough with efforts to limit person-to-person contact.	4/1/2020 2:28 PM
413	Completing tasks within statutory deadlines with existing staff.	4/1/2020 2:28 PM
414	The challenges with setting new assessed values in for areas or sectors where there is limited market activity	4/1/2020 2:28 PM
415	None. Our office is keeping pace with our normal workload.	4/1/2020 2:28 PM
416	Hoping that people will understand that "Rome wasn't built in a day". We will readjust, as much as law allows, to once again perform our duties in a timely and efficient manner.	4/1/2020 2:28 PM
417	none	4/1/2020 2:28 PM
418	Very little	4/1/2020 2:28 PM
419	NOT SO MUCH WITH BACKLOG BUT WITH HOW TO WE HANDLE PROTEST SEASON WHILE LIMITING EXPOSURE	4/1/2020 2:28 PM
420	Minimal, as customer concerns are being addressed remotely.	4/1/2020 2:28 PM
421	We have handled large disruptions in the past.	4/1/2020 2:27 PM
422	I worry we will be too lax too fast and it will happen all over again.	4/1/2020 2:27 PM
423	none	4/1/2020 2:27 PM
424	None really, will pick up where we left off.	4/1/2020 2:27 PM
425	In terms of assessment, the market is what it is, and it is not good policy to tinker with assessment. The real backlog will come on the taxation side, depending on what each administration choose to do to support its residents (tax deferrals, reduced taxes, etc.)	4/1/2020 2:27 PM
426	Since we are currently in our appeal season we will have lots of properties we need to go and inspect when life gets back to normal, whatever that maybe, but in North Dakota we have the tools to utilize to adjust values at a later date if necessary.	4/1/2020 2:27 PM
427	permits and reappraisal	4/1/2020 2:27 PM
428	I am not as concerned as we are there during the week but time tables will be off for some time	4/1/2020 2:27 PM
429	maybe a few issues with the mail not completing address changes to the system before the notices of values go out in June for mobile homes.	4/1/2020 2:27 PM
430	Requirements of the municipalities in a shut down environment. demand of the local tier may be inflated to catch up or reach commitments.	4/1/2020 2:26 PM
431	Valuation appeals, board hearings, personal property returns, budgets	4/1/2020 2:26 PM
432	There will definitely be a backlog.	4/1/2020 2:26 PM

Impact of the COVID-19 on IAAO Members

433	That we will have time to deal with all of the backlog.	4/1/2020 2:26 PM
434	Dealing with building permits and Board of Equalization Hearings over next 6 months.	4/1/2020 2:26 PM
435	We are not closed to the public currently.	4/1/2020 2:26 PM
436	repaying the mountain of debit spent fighting and subsidizing this illness	4/1/2020 2:26 PM
437	We are taking care of the public. So far we have no back log. However, businesses filing with the state and counties may have a difficulty filing timely depending on their work situation and capability	4/1/2020 2:26 PM
438	I am not concerned about a backlog because we are able to work from home and do everything we could otherwise do except conduct physical inspections. Our aerials are top quality so we will be able to get our work done.	4/1/2020 2:26 PM
439	should not be that great	4/1/2020 2:26 PM
440	I don't think we will be much affected by public backlog. we are still keeping up with our tasks	4/1/2020 2:26 PM
441	None	4/1/2020 2:26 PM
442	WE HAVE BEEN ANSWERING CALLS AND E-MAILS, THE ONLY BACK LOG WILL BE GETTING OUT AND MEASURING AND TAKING PICS	4/1/2020 2:26 PM
443	If they extend our tax roll deadlines, that will cause challenges with this tax year overlapping the next	4/1/2020 2:26 PM
444	will depend on how long this goes. New construction inspections could experience a backlog if we are not in the field by summer	4/1/2020 2:26 PM
445	taxpayers need to be patient and the state needs to extend some deadlines.	4/1/2020 2:26 PM
446	No concerns. Will take care of them when back to full staff	4/1/2020 2:26 PM
447	the duration of the crisis will affect the backlog.	4/1/2020 2:26 PM
448	Not much. We are working from home, so the work is getting done. The public can still call / email us and we can handle most everything from home	4/1/2020 2:25 PM
449	none	4/1/2020 2:25 PM
450	We are handling all customer inquires remotely, and have very few customer issues that are being put off. Biggest impact is that we are not doing field inspections, because we cannot get inside homes. We are using field reps to update exterior photos.	4/1/2020 2:25 PM
451	I don't think we have the staff to be able to play catch up with loss of time and work not completed. May cause issues for valuation process for 2021	4/1/2020 2:25 PM
452	Not applicable	4/1/2020 2:25 PM
453	Mild, we are able to move fall work load up.	4/1/2020 2:25 PM
454	Minimal. We are keeping up with it.	4/1/2020 2:25 PM
455	I feel that some people will feel that they did not get an adequate amount of time to appeal their valuation.	4/1/2020 2:25 PM
456	We are replying via email, telephone and written correspondences in a timely manner.	4/1/2020 2:25 PM
457	public hearings and approval of budgets	4/1/2020 2:25 PM
458	with slow down across board, lower volume of sales transactions, recorded docs, will likely reduce amount of work load. however, with less info and data, less reliable market indicators	4/1/2020 2:25 PM
459	Appeals, day-to-day work (permits and sales)	4/1/2020 2:25 PM
460	minimal at this point.	4/1/2020 2:24 PM
461	There's no way we are going to be able to handle with only 3 people.	4/1/2020 2:24 PM
462	No concerns as of yet. Office calls transferred home so handling issues from public as they come.	4/1/2020 2:24 PM

Impact of the COVID-19 on IAAO Members

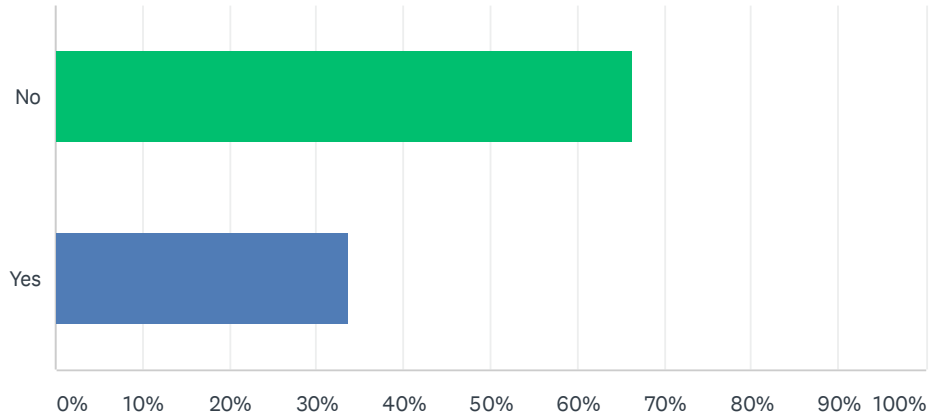
463	None	4/1/2020 2:24 PM
464	Only one. Elderly exemption filing deadline is May 15.	4/1/2020 2:24 PM
465	I worry about getting the digest completed on time so we bill per statute.	4/1/2020 2:24 PM
466	We are trying to stay on top of the work load so not much	4/1/2020 2:24 PM
467	Lots of issues but we can deal with then IF we live through this.	4/1/2020 2:24 PM
468	I feel that the public understands the issues at hand	4/1/2020 2:24 PM
469	Increased calls regarding COVID-19 and the affect on lower values.	4/1/2020 2:24 PM
470	None	4/1/2020 2:24 PM
471	Insurmountable catch up without temporary added assistance	4/1/2020 2:24 PM
472	homeowners being stressed about paying property taxes, not having room to grow & promotions for a while after returning to work.	4/1/2020 2:23 PM
473	At the pace we're working and what we're able to do - it should be seamless.	4/1/2020 2:23 PM
474	This pandemic has only worsened an already heavy workload.	4/1/2020 2:23 PM
475	None We'll take care of things just as we always have	4/1/2020 2:23 PM
476	n/a	4/1/2020 2:23 PM
477	make sure we return slowly and not to rush a return. it should be optional for a while.	4/1/2020 2:23 PM
478	We haven't been closed, so we really don't have a backlog at this time.	4/1/2020 2:23 PM
479	Just a slow down in the overall tasks that we need to complete thru the year	4/1/2020 2:23 PM
480	Going to be an overwhelming amount of duties to catch up on.	4/1/2020 2:23 PM
481	We can work from home but there are still certain duties we cannot do from home. I am sure we will be busy playing "catch up."	4/1/2020 2:22 PM
482	Because we are able to continue to work remotely and can validate sales, maintain permits and perform data corrections through pictometry there should be no issue.	4/1/2020 2:22 PM
483	minimal. Small town and due to cyclical nature of work load, this is our slow season until May, when mill rates and tax bills become priority.	4/1/2020 2:22 PM
484	Application deadlines, tax payment deadlines, etc.	4/1/2020 2:22 PM
485	traffic mainly	4/1/2020 2:22 PM
486	The public is brutal. So I don't allow myself to think about it. They've been crying for "less gub'mint" for nearly a generation. Now? They expect me to answer their calls. You want "less gub'mint"? Well. . . you GOT it!	4/1/2020 2:22 PM
487	WE HAVE BEEN ABLE TO MEET OUT QUOTAS AND DOING SOME ADDITIONAL TRAINING SO I THINK WE WILL BE FINE.	4/1/2020 2:22 PM
488	No concerns here, small office	4/1/2020 2:22 PM
489	Not concerned.	4/1/2020 2:22 PM
490	mild concerns in this area.	4/1/2020 2:22 PM
491	None	4/1/2020 2:22 PM
492	N/A - We're operating	4/1/2020 2:21 PM
493	N/a	4/1/2020 2:21 PM
494	We are doing a good job of teleworking. My concerns are continuing the good practices of hand washing, distancing, etc.	4/1/2020 2:21 PM
495	Lack of data to prove how this will effect market	4/1/2020 2:21 PM
496	Appeals are up in the air right now.	4/1/2020 2:21 PM

Impact of the COVID-19 on IAAO Members

497	Delayed hearings and appeal resolution	4/1/2020 2:21 PM
498	somewhat concerning, but mostly handling things from home now.	4/1/2020 2:21 PM
499	There's not enough room to list them all	4/1/2020 2:21 PM
500	None at this time	4/1/2020 2:21 PM
501	Do not think there will be a backlog. Public are phoning and emailing daily for usual information.	4/1/2020 2:21 PM
502	None as we are still working. If workforce gets sick, deadlines may be extended.	4/1/2020 2:21 PM
503	I believe the larger jurisdictions' offices will be able to handle the flood of the public when we return, being able to delegate staff to taxpayer duties and others to continuing revaluation efforts and activities.	4/1/2020 2:20 PM
504	Lack of time. We need state deadline relief.	4/1/2020 2:20 PM
505	Deadlines will have to be extended and will have to catch up on field work.	4/1/2020 2:20 PM
506	There really isn't that concern here.	4/1/2020 2:20 PM
507	Excess traffic an some backlog of sales verification work.	4/1/2020 2:20 PM
508	There will be a flood of back up in demand.	4/1/2020 2:20 PM
509	We've been backlogged since 2014... we were almost out of the woods, we'll get there again. it's all about good leadership and time management	4/1/2020 2:20 PM
510	Getting out the tax bills on time	4/1/2020 2:20 PM
511	Generally our office is still taking phone calls and email communication from the public so there should not be much higher than normal volume upon return to the office	4/1/2020 2:20 PM
512	No concerns.	4/1/2020 2:20 PM
513	We are closed to the public, so we're actually able to get caught up on our real estate office work, which is a very nice change.	4/1/2020 2:20 PM
514	Nothing so far.	4/1/2020 2:20 PM
515	No major concerns.	4/1/2020 2:20 PM
516	None	4/1/2020 2:19 PM

Q7 Have there been any changes in the expectations for your own professional development during COVID-19?

Answered: 552 Skipped: 7



ANSWER CHOICES	RESPONSES	
No	66.30%	366
Yes	33.70%	186
TOTAL		552

Impact of the COVID-19 on IAAO Members

#	YES	DATE
1	Was planning to continue my diploma program in the fall after surgery. Now surgery is postponed so I don't know when I'll be able to continue my program.	4/7/2020 6:52 PM
2	IAAO online courses in my not too distant future.	4/7/2020 3:08 PM
3	Classes possibly canceled and it will be 2 years before the class is offered again	4/6/2020 10:18 PM
4	Continuing education.	4/6/2020 1:37 PM
5	For me, we are still working our regular hours, which to me seems a bit stressful. If you have children who are also working from home - they are needing your help with school work, if you have elderly parents and your an only child you have to make sure they have everything they need as well as making sure the children are doing what they need to do and cooking more because of the outbreak and the emotional mind set is much. I think as long as you work your necessary hours - you should be flexible hours.	4/6/2020 8:04 AM
6	Our state school, statewide conference and regional (NCRAAO) conference have been cancelled for the year. This will affect a couple staffin my office regarding meeting the requiremets for state recertification.	4/5/2020 8:59 PM
7	I am always ready to learn more, but more courses would have to be taken online at this point.	4/3/2020 1:38 PM
8	Remote access only.	4/3/2020 12:44 PM
9	IAAO Advanced Assessors School in Virginia cancelled	4/3/2020 12:36 PM
10	I have already completed one online class for my continuing education for my appraiser license and all of my designations and intend to take my USPAP as well.	4/3/2020 9:09 AM
11	State cancelled all training	4/3/2020 8:08 AM
12	some staff were planning on attending classes/conferences	4/3/2020 7:51 AM
13	Less classes	4/2/2020 9:26 PM
14	All hands on deck to provide the best customer service possible in these conditions, and to process a quality assessment roll.	4/2/2020 6:40 PM
15	Some professional training courses had to be postponed, but no big deal	4/2/2020 6:21 PM
16	Less time available to engage in in person professional development	4/2/2020 4:53 PM
17	Those who have not achieved their Levels yet are expected to work on the from home. I am preparing for my AAS Designation during this time, but that is my personal decision, not an expectation from my office. I also have completed my 7-hour USPAP update requirement, since I am also a Certified General Appraiser.	4/2/2020 2:48 PM
18	Cancellation of most classes until further notice	4/2/2020 2:18 PM
19	Travel and onsite classroom sessions are cancelled. My organization has offered additional online self-directed resources (that include learning in the areas of crisis management, stress management, remote working etc.)	4/2/2020 2:03 PM
20	DOR cancelling schedule courses and seminars	4/2/2020 1:21 PM
21	In a positive way. Some staff are currently taking IAAO courses. It would be nice if IAAO offered more cohort classes. We are looking for online courses and webinars for staff to take at home.	4/2/2020 12:58 PM
22	zero professional development at this time	4/2/2020 12:54 PM
23	Unable to attend courses.	4/2/2020 11:52 AM
24	I wasn't able to take the CAE Master Exam because the library closed and therefore I have no proctor.	4/2/2020 11:39 AM
25	Making only necessary changes due to physical changes.	4/2/2020 11:29 AM
26	We have stopped all travel and overnight stays, so we are not able to attend the regional class offerings. We are looking to get our continuing education online.	4/2/2020 11:02 AM
27	No non-essential travel. No one will be attending trainings of any sort.	4/2/2020 10:59 AM

Impact of the COVID-19 on IAAO Members

28	Personal, had to postpone CAE master exam - No changes for requirements at state or other levels to my knowledge, some changes to educational offerings	4/2/2020 10:55 AM
29	No courses being held at this time due to social distancing. However, that being said we will all learn something from this in regards to life itself; positives and negatives.	4/2/2020 10:52 AM
30	I was registered to attend the Advanced Assessor School in Petersburg, VA but as a result of the virus it was cancelled.	4/2/2020 10:34 AM
31	Classes have been postponed, will be looking at more webinar types of ways to learn/improve	4/2/2020 10:16 AM
32	Real life training events have been cancelled. However, City is suggesting those not working full time at home be offered virtual training opportunities.	4/2/2020 10:07 AM
33	Our Spring Cont. Ed courses have been canceled.	4/2/2020 10:04 AM
34	Yes, we may have to look at doing things differently both in the office and the field.	4/2/2020 9:55 AM
35	On hold. Most conferences are held over the summer months and unsure whether those in June-July-Aug will be held.	4/2/2020 9:40 AM
36	If this continues I have considered taking an online course and viewing past WebEx sessions.	4/2/2020 9:29 AM
37	What can I do to better serve the public during times like we are experiencing	4/2/2020 9:08 AM
38	Currently I have reached the level 1 certification, but others in my office were planning on attending class in May to continue their classes to reach that level and are unable to do so now.	4/2/2020 8:55 AM
39	Some conferences that I was planning to attend have been postponed or canceled.	4/2/2020 8:47 AM
40	I received permission to work on a AAS designation but that may change as courses are cancelled and travel is restricted.	4/2/2020 8:26 AM
41	Travel and extemporaneous spending have been put on hold indefinitely so all additional education, whether through the state organization or IAAO, including my pursuit of an IAAO designation are not financially supported at this time.	4/2/2020 8:25 AM
42	classes being cancelled	4/2/2020 8:19 AM
43	Learning and using more online features	4/2/2020 8:10 AM
44	We have been instructed to do the best we can during this situation.	4/2/2020 8:03 AM
45	Classes have been cancelled.	4/2/2020 8:03 AM
46	Applying for other positions or applications that I already have out there that cannot be considered right now because of the situation.	4/2/2020 7:28 AM
47	Greater opportunity for training and documenting office procedures/policies; which is a good thing that came from this	4/2/2020 6:47 AM
48	Yes, some classes I was scheduled to take in the summer have been cancelled so that classes which were cancelled in the spring could be offered instead.	4/2/2020 6:27 AM
49	Spring conference cancelled. A course I planned to teach has been postponed.	4/2/2020 6:11 AM
50	I was scheduled for an IAAO class in May that I won't be able to take now. I need that class in order to take my managers exam. This will push that back.	4/2/2020 3:40 AM
51	I and my staff are just barely holding on, no time for professional development. I will try and attend the IAAO & Esri Covid GIS presentation on Wednesday.	4/1/2020 9:45 PM
52	Classes being cancelled. Field checks not being done. Majority of people are honest but there are some that's not. How can tell over the phone?	4/1/2020 8:18 PM
53	Retirement may arrive earlier than expected.	4/1/2020 8:16 PM
54	All education will be distance for awhile. Work days are not as focused or intense, leaving time to do more reading and testing new processes	4/1/2020 8:07 PM
55	1.) I was to have attended the Emerging Leadership Summit in Chicago. Has been postponed. 2.) Our annual State-sponsored "Advanced Assessor School" (scheduled for June) has been	4/1/2020 7:58 PM

Impact of the COVID-19 on IAAO Members

cancelled for this year. I needed the one class I was to take at this school for my designation, and would have completed that designation this year. In fact, I just ordered the Student Resource Manual so I can study while sequestered under our "stay-at-home" order. Making the most of this; not letting it get me discouraged.

Yes, I think I am learning significantly from this crisis. Some of the lessons we learn will benefit us long term to deal with the everyday work and a future crisis.

56	I was hoping for a promotion to a newly created position but a hiring freeze has been instated today. It will now be a hard sell to get what I want and deserve.	4/1/2020 7:23 PM
57	They have been put on hold as staff can not travel for education	4/1/2020 7:00 PM
58	Separating out good information regarding the effect of COVID-19 on real estate is a challenge. Seems there are plenty of expert judgments.	4/1/2020 6:41 PM
59	learning new communications methods. Professional Development courses have simply been delayed.	4/1/2020 6:13 PM
60	I am covering for staff that are not here so professional development will take a back seat until things stabilize. I am using this as an opportunity to train staff by reading.	4/1/2020 5:41 PM
61		4/1/2020 5:34 PM
62	IAAO CLASS NOW GOING TO BE ON LINE We usually don't engage in professional development this time of year. But if we did, we would likely be expected to complete it via e-classes	4/1/2020 5:26 PM
63		4/1/2020 5:03 PM
64	Na	4/1/2020 4:44 PM
65	We'll see what happens with all the closures and quarantine requirements.. pretty much everything will need to be pushed online for the foreseeable future. Organizations that have begun to prepare for this will do well... those who haven't, won't do well	4/1/2020 4:44 PM
66	After contemplating changes and strategizing for future re-assessments my expectations have increased.	4/1/2020 4:36 PM
67	IAAO and Kansas PVD classes are cancelled. All training and rectification has been cancelled for 2020.	4/1/2020 4:33 PM
68	Our IAAO chapter's spring seminar and a USPAP class were both cancelled.	4/1/2020 4:30 PM
69	I am taking two online classes w IAAO	4/1/2020 4:30 PM
70	Staff are doing training.	4/1/2020 4:27 PM
71	Appears in person classes are out for the time being.	4/1/2020 4:15 PM
72	Was interested in taking some classes but am unsure of availability of the same after this is all said and done.	4/1/2020 4:13 PM
73		4/1/2020 4:10 PM
74	Outside travel for training is banned. education has halted	4/1/2020 4:06 PM
75	I FIND IT A BIT HARD TO STAY MOTIVATED.	4/1/2020 4:04 PM
76	Continuing education classes have been cancelled. However there is still needed information to keep up to date online.	4/1/2020 4:04 PM
77		4/1/2020 3:48 PM
78	We always push to learn more, that does not change due to viruses from foreign countries or domestic viruses	4/1/2020 3:45 PM
79	We have been instructed to follow state and federal guidelines regarding COVID-19.	4/1/2020 3:29 PM
80	Yes, I will likely be delaying work towards my CAE designation until this is over. The added costs we have incurred around the office has eaten away at our education and conference budget as well. Elective classes and conferences will be off the table this year.	4/1/2020 3:26 PM
81		4/1/2020 3:25 PM

Impact of the COVID-19 on IAAO Members

82	Working from home is a new experience for me.	4/1/2020 3:25 PM
83	Education classes canceling and looking at online classes	4/1/2020 3:24 PM
84	because of our IT systems not being completely up to speed we are all slower using the programs and therefore slower to meet the usual requirements. Our supervisors have told us to not expect to meet that right now.	4/1/2020 3:20 PM
85	Our state association is providing education through Zoom classes, so education continues.	4/1/2020 3:20 PM
86	Can't attend classes, seminars, etc	4/1/2020 3:19 PM
87	I was being trained in a new position at the time COVID-19 affected our office operations, and now my advancement has been delayed.	4/1/2020 3:16 PM
88	Had approval to travel to a IAAO 402 class in August. Even if the class is still on, my employer has rescinded approval.	4/1/2020 3:14 PM
89	turn around time is slower	4/1/2020 3:12 PM
90	street inspections only	4/1/2020 3:12 PM
91	More on-line learning	4/1/2020 3:12 PM
92	Classes are mainly shut down.	4/1/2020 3:11 PM
93	Yes, I am working on my residential demonstration project for my CAE Program. I work at home on Friday, Saturday, Sunday, and Monday to complete my demonstration project.	4/1/2020 3:11 PM
94	It has made my current learning of this new CAMA system much quicker.	4/1/2020 3:11 PM
95	I don't expect to have near the continuing education hours this year as most years. I know IAAO is offering many courses online, but with the backlog of work that must still be done to stay in statutory compliance, the time for classes may be put on the back burner. And another important point about online classes: the interaction with peers from other jurisdictions is so important during classroom teachings. The online class just does not offer the same feel, the all important group discussion is missing, the sharing of ideas is lacking with online classes.	4/1/2020 3:09 PM
96	more online learning	4/1/2020 3:08 PM
97	No travel or training allowed.	4/1/2020 3:07 PM
98	Several planning classes were delayed/cancelled.	4/1/2020 3:03 PM
99	In person training is being cancelled or delayed.	4/1/2020 3:03 PM
100	Some staff are taking classes online.	4/1/2020 3:01 PM
101	All conferences and classes that our State and County had scheduled have been canceled and I think future ones will be too.	4/1/2020 3:00 PM
102	I'm needing to tested course for continuing ed requirements prior to 7/1/2021. I had been scheduled to take at least 1 IAAO course this summer and 1 this fall. I'm considering doing on-line options instead.	4/1/2020 2:59 PM
103	Do whatever it takes to get the job done	4/1/2020 2:59 PM
104	I would have wanted to do in person instruction but that won't be happening now.	4/1/2020 2:57 PM
105	Classes, seminars, and conferences cancelled. May have trouble getting enough continuing education online.	4/1/2020 2:57 PM
106	We can't do any interior inspections which will hamper our accuracy/ability to do field work in the coming reval season.	4/1/2020 2:57 PM
107	many education conferences have been cancelled since the beginning of this.	4/1/2020 2:56 PM
108	The USPAP update I might have done in person will be online, and the staff member who was going to the annual assessor's school in June hopes to take 102 online then instead.	4/1/2020 2:55 PM
109	Some conferences and classes have been cancelled.	4/1/2020 2:55 PM
110	classes canceled or moved to later date.	4/1/2020 2:55 PM

Impact of the COVID-19 on IAAO Members

111	yes the budget is gone for any travel, courses, conferences. - we are hoping to keep a small budget for online courses.	4/1/2020 2:54 PM
112	Classes have been cancelled, training postponed.	4/1/2020 2:54 PM
113	Not doing site visits for new or existing homes to get the work done in our timeline. I did a survey with the Assessor's Offices a few years back. Result was almost all do not have enough of both staff and resources to provide an acceptable level of service according to statute expectations of the Offices. The Assessor or Assessor's Office department head lacks the authority to get the correct funds for number of staff and/or resources.	4/1/2020 2:53 PM
114	No chance for growth or advancement in my division. I am going into the private sector at age 57 after 18 years trying to develop a career in assessment. Too many bosses in this field should never ever have been put in charge of anything at all.	4/1/2020 2:53 PM
115	We have been instructed to reduce all travel and continuing education at this time.	4/1/2020 2:52 PM
116	Was looking to take class 300 in June not sure what will happen with that now. I need to continue my education so I can advance at work.	4/1/2020 2:49 PM
117	We generally only have IAAO classes offered once a year through the State's department of taxation. We will not be able to attend this June so those of us working on designations will be behind in the required coursework.	4/1/2020 2:47 PM
118	opportunity depending on how long the distancing continues to work on professional development.	4/1/2020 2:47 PM
119	annual conferences and events that have been canceled which provided valuable networking and information gathering opportunities along with cancellation of continue education courses for myself and staff	4/1/2020 2:47 PM
120	Many	4/1/2020 2:46 PM
121	Most of it will be delayed due to shifting expectations in the office.	4/1/2020 2:46 PM
122	i feel classes will be harder to access and get needed continuing education at this time	4/1/2020 2:46 PM
123	Leadership - action & decision making on the fly. Battling the commissioenrs who are hypocritical in their health orders demanding everybody stay at home - except their own employees who are not a critical or esssential service right now, they're still insisting/pressuring them to come into work when they're really not considered essential services and should be abiding by the State order to stay home. Very hypocritical in my opnion.	4/1/2020 2:44 PM
124	professional development has been put on hold or delayed	4/1/2020 2:44 PM
125	I will not be able to take classes and have exams proctored during this time like I hoped to. Not to mention given the financial burden of the second income in my home being reduced I don't know that I can afford those classes and exams now.	4/1/2020 2:44 PM
126	Get up to speed on new COVID policies for safety, time off, vacation time, sick time, working from home expectations.	4/1/2020 2:42 PM
127	Education budget maybe cut.	4/1/2020 2:41 PM
128	Education or CEU have cancelled.	4/1/2020 2:41 PM
129	Focus is on getting current work done - NOrth Dakota is in the middle of our local equalization meetings for first part of April - so no professional development during this time anyway. No out of state travel allowed for professional reasons (conferences) and if personal travel out of state then a requirement for a personal quarantine for 2 weeks (14 days) before returning to work.	4/1/2020 2:41 PM
130	everything is on hold. lots of uncertainty	4/1/2020 2:40 PM
131	May not be able to participate in continuing education and training.	4/1/2020 2:39 PM
132	I can not receive my education while everything is down which hinders me from raises and advancement.	4/1/2020 2:39 PM
133	We are expected to be able to conduct all our public meetings remotely. Also, with few of us on site we are left to manage public relations in a high stress time.	4/1/2020 2:38 PM

Impact of the COVID-19 on IAAO Members

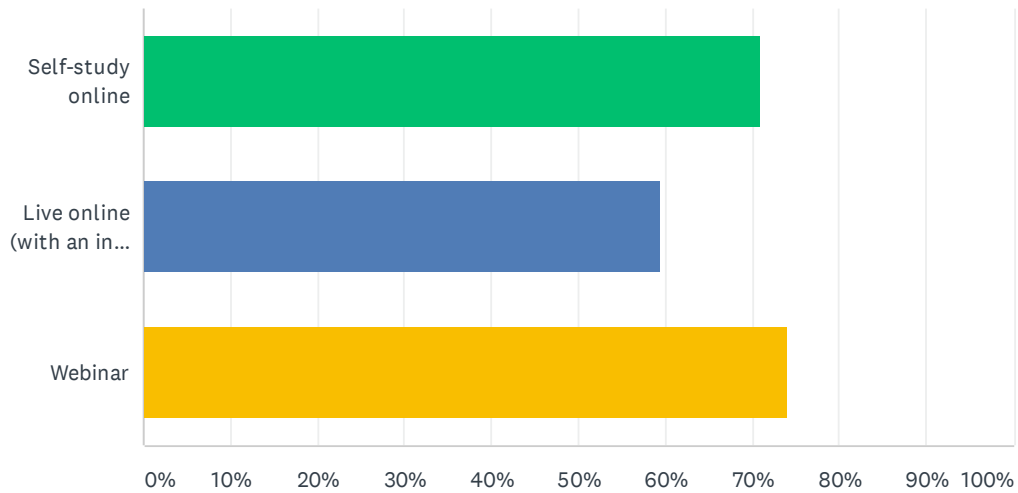
134	Class and/or meeting cancellations.	4/1/2020 2:38 PM
135	Online classes instead of classroom setting.	4/1/2020 2:37 PM
136	Our office has expanded our personal development by watching motivational and inspiring Youtube videos. Many time management and organizational videos. They have been putting those to practice while working at home and writing summaries on these topics.	4/1/2020 2:37 PM
137	move to video conferencing	4/1/2020 2:36 PM
138	The IAAO class I was going to take in June is not offered online.	4/1/2020 2:36 PM
139	ALL TRAVEL TO CLASSES HAS BEEN RESTRICTED. IAAO CLASSES IN THE AREA ARE CANCELED.	4/1/2020 2:35 PM
140	Everything is on hold for now	4/1/2020 2:34 PM
141	IAAO and NCDOR courses have been postponed. Although some courses can now be taken online - it is not always convenient when I have to be home certain days because schools are out.	4/1/2020 2:34 PM
142	Canceled Continuing Education classes and Conferences	4/1/2020 2:34 PM
143	new changes means new ideas - maybe our executive will find benefits (saving operation expenses ie office leases may not b renewed)- new way of working from home	4/1/2020 2:33 PM
144	Managing remotely for me means connecting with staff regularly, and building in "non work" conversations and interactions to ensure their psychological needs are met during these uncertain times.	4/1/2020 2:33 PM
145	Seminars and conferences have been cancelled.	4/1/2020 2:33 PM
146	I have had to cancel training and postpone other meetings due to the pandemic.	4/1/2020 2:32 PM
147	I was taking a professional development course that is just not something I can keep up with now.	4/1/2020 2:32 PM
148	County Manager canceled all classes pretty much for this year and next unless they are required for certification. I had planned on taking the IAAO 300 online when it became available.	4/1/2020 2:31 PM
149	I'm very concerned about training budgets being cut for the upcoming fiscal year	4/1/2020 2:31 PM
150	I was planning on get my RES designation this year. The case study course I was looking forward to has been cancelled.	4/1/2020 2:31 PM
151	Virginia School has been cancelled.	4/1/2020 2:31 PM
152	Everything is on hold	4/1/2020 2:31 PM
153	It changed all	4/1/2020 2:29 PM
154	Training as it pertains to hearing preparations.	4/1/2020 2:29 PM
155	IAAO conferences, and other classes that my certified Real Estate Appraisers attend have been canceled. This has pushed back our expectations for furthering their careers.	4/1/2020 2:29 PM
156	CE is going to be more difficult	4/1/2020 2:29 PM
157	LOST MY RESPECT FOR MANAGEMENT	4/1/2020 2:28 PM
158	I will potentially have more time for professional development.	4/1/2020 2:28 PM
159	travel restrictions, no classes, etc. ; has derailed pursuing designation at this point	4/1/2020 2:27 PM
160	Remote only	4/1/2020 2:27 PM
161	Obviously, must be virtual or online learning.	4/1/2020 2:27 PM
162	I have had to put off classes as they have been cancelled.	4/1/2020 2:27 PM
163	Not sure when our folks will get their certification hours.	4/1/2020 2:26 PM
164	The Division of Property Taxation has postponed all education classes required for continuing	4/1/2020 2:26 PM

Impact of the COVID-19 on IAAO Members

	educations and license renewal.	
165	yes, most likely a need for more online courses, even attendance at annual conference sessions remotely	4/1/2020 2:26 PM
166	limited resources for travel and training.	4/1/2020 2:26 PM
167	Yes. All meetings, training and seminars have been cancelled. I was planning on going to Denver conference this year, but most likely will not.	4/1/2020 2:25 PM
168	I have not been able to focus very well and worried about all of the what if's on top of all the normal deadlines and job requirements	4/1/2020 2:25 PM
169	Missed IAAO 2020 GIS conference in KY	4/1/2020 2:25 PM
170	Everyone worldwide is adapting to these challenging times in many different ways.	4/1/2020 2:25 PM
171	Continuing hours were completed online	4/1/2020 2:25 PM
172	You rise to the occasion.	4/1/2020 2:24 PM
173	Classes cancelled	4/1/2020 2:24 PM
174	Not necessarily expectations but conferences and educational opportunities have been lost.	4/1/2020 2:24 PM
175	Not able to attend conference and live workshops	4/1/2020 2:24 PM
176	Since i cant assess properties at this time, I am doing a task I something I normally wouldn't do at this time of the year.	4/1/2020 2:23 PM
177	Completing the minimum to keep us up with standards	4/1/2020 2:23 PM
178	Conferences and seminar cancelled.	4/1/2020 2:22 PM
179	My professional growth has been put on hold to serve employees and citizens in a different capacity.	4/1/2020 2:22 PM
180	I am one class from my ability to set for the RES designation, which will now have to wait.	4/1/2020 2:21 PM
181	Not able to physically inspect properties	4/1/2020 2:21 PM
182	Everything is on hold for the moment.	4/1/2020 2:20 PM
183	Classes and advancement have had to be placed on hold	4/1/2020 2:20 PM
184	CE Training will be difficult to get in time.	4/1/2020 2:20 PM
185	Cancelled meetings, etc. which is understandable	4/1/2020 2:20 PM
186	No field work allowed.	4/1/2020 2:18 PM

Q8 Would you be interested in attending any of the following types of courses?

Answered: 475 Skipped: 84



ANSWER CHOICES	RESPONSES	
Self-study online	70.95%	337
Live online (with an in person instructor)	59.37%	282
Webinar	74.11%	352
Total Respondents: 475		

Q9 Technology plays an important part in remote access and completion of online and remote education. For instance, many IAAO courses include an exam with an online proctoring service requiring a webcam to complete the exam. Do you anticipate this or other technology issues would be a hinderance to your participation? Please explain.

Answered: 467 Skipped: 92

Impact of the COVID-19 on IAAO Members

#	RESPONSES	DATE
1	No	4/7/2020 6:52 PM
2	it would be difficult	4/7/2020 5:15 PM
3	No.	4/7/2020 3:08 PM
4	no	4/7/2020 1:32 PM
5	no	4/7/2020 12:00 PM
6	no, I have a webcam and have taken a proctored online course through IAAO already	4/7/2020 9:01 AM
7	No. Employees are fully equipped with technology and devices to support online/virtual learning and proctoring.	4/7/2020 7:16 AM
8	It could. I may need to update my computer to accommodate the technology.	4/7/2020 4:46 AM
9	No	4/6/2020 10:18 PM
10	no	4/6/2020 8:17 PM
11	No	4/6/2020 1:37 PM
12	No	4/6/2020 12:19 PM
13	No	4/6/2020 12:15 PM
14	yes, I don't not have the most reliable internets connections in my location and videoconference is not the most functional platform in my area	4/6/2020 10:24 AM
15	I do not think it would be a problem. Only if their having problems with their internet services.	4/6/2020 8:04 AM
16	no	4/6/2020 6:46 AM
17	I could use the office laptop which has a camera. Since you are using an online proctoring service, I believe I would not have any issue taking an IAAO exam.	4/5/2020 8:59 PM
18	no	4/3/2020 4:37 PM
19	No	4/3/2020 2:43 PM
20	No. I plan to do my own course offers.	4/3/2020 1:50 PM
21	no it would not	4/3/2020 1:38 PM
22	If cameras on laptops work with software, I should not have a problem.	4/3/2020 1:16 PM
23	NO	4/3/2020 12:44 PM
24	no webcam available	4/3/2020 12:36 PM
25	NO	4/3/2020 12:32 PM
26	Nope, but I didn't know about the webcam.	4/3/2020 12:28 PM
27	No	4/3/2020 11:45 AM
28	Yes	4/3/2020 11:15 AM
29	No.	4/3/2020 11:07 AM
30	No	4/3/2020 9:13 AM
31	I have not had one of these. I have always had an in person proctor. All of our computers have webcams now so it should not be an issue.	4/3/2020 9:09 AM
32	yes lack of good internet connection	4/3/2020 8:08 AM
33	no, no more than a test in front of a proctor	4/3/2020 7:51 AM
34	Yes, as I do not have webcam capabilities and sometimes internet connections are spotty or unable to connect due to volume of people trying to work/view/play at the same time	4/3/2020 7:39 AM

Impact of the COVID-19 on IAAO Members

35	No	4/3/2020 7:04 AM
36	No	4/2/2020 9:48 PM
37	No	4/2/2020 9:26 PM
38	No, I have a web cam	4/2/2020 9:06 PM
39	Not interested in anything right now, but maybe this summer, fall, or winter.	4/2/2020 6:40 PM
40	No. All the iPads and laptops we've deployed have a camera.	4/2/2020 6:27 PM
41	no	4/2/2020 6:21 PM
42	Yes - I am currently using personal electronic equipment at home - I have no camera - and, I do not know how much CE money is available due circumstances	4/2/2020 5:00 PM
43	No	4/2/2020 4:53 PM
44	no	4/2/2020 3:55 PM
45	Yes. Webcam	4/2/2020 3:54 PM
46	no	4/2/2020 2:55 PM
47	No problem at all. I've done many exams this way.	4/2/2020 2:48 PM
48	Connection Speed would be issue @ this time	4/2/2020 2:18 PM
49	No. Our organization is almost fully digital. I don't foresee any issues with the requirements for online education.	4/2/2020 2:03 PM
50	Yes, most of our computers, laptops or mobile devices do not have a webcam.	4/2/2020 1:33 PM
51	Not a problem	4/2/2020 12:58 PM
52	no	4/2/2020 12:54 PM
53	no	4/2/2020 12:26 PM
54	No.	4/2/2020 12:14 PM
55	Yes, equipment issues.	4/2/2020 11:52 AM
56	No.	4/2/2020 11:41 AM
57	No, it sound like it would be more convenient.	4/2/2020 11:39 AM
58	Not at this time.	4/2/2020 11:38 AM
59	NO	4/2/2020 11:02 AM
60	Probably not	4/2/2020 10:55 AM
61	No. As I write this I have two staff members participating in an online USPAP course and they actually like the online better than the classroom.	4/2/2020 10:52 AM
62	I do not think that would be a hindrance, provided you have a strong connection to internet	4/2/2020 10:34 AM
63	No.	4/2/2020 10:24 AM
64	No	4/2/2020 10:16 AM
65	Not if I take a course that requires such measures.	4/2/2020 10:08 AM
66	No, I think I can work around that. But it is weird. I suppose that reworking tests to eliminate the need for proctoring would be prohibitively complex at this point.	4/2/2020 10:07 AM
67	I think in class learning is still the best way for continuing education. It can get the job done, but I feel that it is better completed in person. I think there is a lot of depth lost in a completely remote learning atmosphere	4/2/2020 10:06 AM
68	No, I have all the technology necessary	4/2/2020 10:04 AM
69	We don't have webcams yet for our office, but HR has ordered some so we can do Zoom	4/2/2020 9:55 AM

Impact of the COVID-19 on IAAO Members

	meetings.	
70	no	4/2/2020 9:51 AM
71	No. Our jurisdiction has 1-Gb internet service. Only issue may be private areas for attendees. Using a headset would help alleviate issues	4/2/2020 9:40 AM
72	No.	4/2/2020 9:40 AM
73	Yes it would due to lack of internet at our homes.	4/2/2020 9:39 AM
74	No, I have already completed an online cohort course.	4/2/2020 9:29 AM
75	No	4/2/2020 9:23 AM
76	Yes, because we don't have a web cam.	4/2/2020 9:22 AM
77	no	4/2/2020 9:20 AM
78	No, I've participated in an on-line cohort course in the past.	4/2/2020 9:08 AM
79	I believe it would work but I like being with people . I fill this is how I learn the best	4/2/2020 9:08 AM
80	There were no issues with this so far. I enjoyed learning from home.	4/2/2020 9:07 AM
81	I do not have a webcam, but I do finally have high speed fiber optic internet installed at home.	4/2/2020 9:00 AM
82	Yes, as we do not have webcams at this moment	4/2/2020 8:58 AM
83	no	4/2/2020 8:55 AM
84	No	4/2/2020 8:52 AM
85	The only issue that I can foresee is if my company does not allow for a particular app to be installed or a link not to be opened. Skype would be the best option and maybe an open link to click on the answers?	4/2/2020 8:50 AM
86	no	4/2/2020 8:47 AM
87	No, we have the technical capabilities for online participation.	4/2/2020 8:47 AM
88	no	4/2/2020 8:31 AM
89	No. We have the resources in office.	4/2/2020 8:27 AM
90	No, I could do this.	4/2/2020 8:26 AM
91	No, I've taken online courses through IAAO in the past and used the webcam proctoring tools successfully.	4/2/2020 8:25 AM
92	no	4/2/2020 8:19 AM
93	Working remotely has slowed just about every process of assessing. It seems like education may need to be put on hold until these the processes become more routine.	4/2/2020 8:19 AM
94	no	4/2/2020 8:18 AM
95	No, not a problem	4/2/2020 8:10 AM
96	yes a lack of equipment	4/2/2020 8:10 AM
97	I would be able to participate with no problems with technology.	4/2/2020 8:03 AM
98	Would prefer live instruction and classroom setting.	4/2/2020 8:03 AM
99	No	4/2/2020 7:59 AM
100	No, our staff is setup very well with technology needs	4/2/2020 7:43 AM
101	No. I believe our office could handle the technology requirements if necessary.	4/2/2020 7:43 AM
102	At home the webcam usage is fine. However, at the job additional equipment will need to be purchased.	4/2/2020 7:42 AM
103	no	4/2/2020 7:39 AM

Impact of the COVID-19 on IAAO Members

104	I think that is a great idea.	4/2/2020 7:35 AM
105	n/a	4/2/2020 7:28 AM
106	No	4/2/2020 7:23 AM
107	No	4/2/2020 6:54 AM
108	No; these tools are available to me during this time	4/2/2020 6:47 AM
109	No, my home computer has a webcam.	4/2/2020 6:38 AM
110	no webcam please	4/2/2020 6:37 AM
111	No	4/2/2020 6:35 AM
112	Not sure.	4/2/2020 6:27 AM
113	No	4/2/2020 6:16 AM
114	yes, I don't have webcam on office computer monitors	4/2/2020 6:11 AM
115	No	4/2/2020 5:28 AM
116	Not for me. I have recently taken online college courses with the same requirements, so I am fully prepared for this.	4/2/2020 3:40 AM
117	Not everyone has access to internet.	4/2/2020 2:02 AM
118	NO	4/1/2020 11:52 PM
119	Yes. the current system does not work through our network here in Australia.	4/1/2020 10:51 PM
120	I need to reserve my opinion on this once we have time to participate and form an opinion at that time.	4/1/2020 9:45 PM
121	No	4/1/2020 8:32 PM
122	I prefer to be in class with an instructor. You get instant answers. It gets explained. On line courses in which you have to click for each sentence or paragraph takes to long. If questions, no quick response. Computer program problems have caused my quiz answered wrong. Then have to take part of class over again.	4/1/2020 8:18 PM
123	I do not have access to any online video technology at my office.	4/1/2020 8:16 PM
124	I don't know until I see how it works exactly. Sounds like it should work.	4/1/2020 8:07 PM
125	I am something of a computer-nerd. I'm not worried about being limited by technology issues. What is an issue, however, is that I have several State Certified General Appraiser licenses, and several of the states won't grant me CE hours for the on-line version of the IAAO courses. I typically use the classroom hours I gain from our "Advanced Assessor School" for CE for my MAI designation, CAE designation, AND State licenses.	4/1/2020 7:58 PM
126	No but I need to purchase a web cam	4/1/2020 7:38 PM
127	No	4/1/2020 7:23 PM
128	I could never understand having an exam after taking the course. No one can remember the material. Just show how to refer to the right book to get the information.	4/1/2020 7:12 PM
129	Nope. I haven't tried setting up a webcam, but I could probably figure it out.	4/1/2020 7:09 PM
130	I'm set but some of my peers were not set up for telework. I would like a scanner and wireless printer and a laptop (to be used as a second monitor) if this lasts longer.	4/1/2020 7:00 PM
131	No	4/1/2020 6:52 PM
132	No	4/1/2020 6:43 PM
133	No	4/1/2020 6:41 PM
134	No	4/1/2020 6:35 PM
135	bandwith or stable internet with the uptick in video conferencing	4/1/2020 6:24 PM

Impact of the COVID-19 on IAAO Members

136	No.	4/1/2020 6:13 PM
137	No.	4/1/2020 5:54 PM
138	No, I have been enrolled as an online student at the University of Florida for over four years. All tests are done through a proctoring service.	4/1/2020 5:44 PM
139	No	4/1/2020 5:42 PM
140	No	4/1/2020 5:34 PM
141	No. I have the requisite tech to fully participate in online learning.	4/1/2020 5:34 PM
142	I don't believe so.	4/1/2020 5:27 PM
143	no	4/1/2020 5:26 PM
144	NO	4/1/2020 5:16 PM
145	no	4/1/2020 5:11 PM
146	FINE	4/1/2020 5:03 PM
147	no	4/1/2020 4:45 PM
148	no	4/1/2020 4:45 PM
149	no. I have taken several online cohort classes that require a proctor during the exam. I do hope more classes are offered online. I was scheduled to do a workshop and of course that was cancelled. like to see online workshops	4/1/2020 4:45 PM
150	I was just thinking about this question today. I'm not sure how that would work if taking a test at home. I guess there would have to be some sort of honor code. My expectation was that these would have to be put off until everything blows over and we get back to normal.	4/1/2020 4:44 PM
151	Maybe, I don't feel comfortable with web cam	4/1/2020 4:44 PM
152	Yes. Either they get it or they dont. The comprehensive exam and the case studies will still weed out anyone who potentially cheated along the way.	4/1/2020 4:36 PM
153	No	4/1/2020 4:36 PM
154	No , I have taken other IAAO classes and had to do this.	4/1/2020 4:35 PM
155	I only have an iPhone so that doesn't seem compatible with your requirements.	4/1/2020 4:33 PM
156	Having a webcam could be a problem.	4/1/2020 4:30 PM
157	No	4/1/2020 4:30 PM
158	Not sure	4/1/2020 4:30 PM
159	No.	4/1/2020 4:27 PM
160	no issues	4/1/2020 4:24 PM
161	No	4/1/2020 4:18 PM
162	No I'm all set w great equipment and a nice home office	4/1/2020 4:15 PM
163	No	4/1/2020 4:13 PM
164	No	4/1/2020 4:10 PM
165	No	4/1/2020 4:07 PM
166	I would still like to see face to face classes as this is where you can interact with your peers. on line only teaches the material. The web cam could be an issue for many people in rural American.	4/1/2020 4:07 PM
167	When working from home we all need to use our own laptop's or PC's so it would be on a case by case basis.	4/1/2020 4:06 PM
168	i do not have a webcam on my laptop	4/1/2020 4:06 PM

Impact of the COVID-19 on IAAO Members

169	No, the cost savings from travel outweighs the technology costs, and I believe we all will need the technology for other purposes going forward as well.	4/1/2020 4:04 PM
170	We have no webcams on our computers	4/1/2020 4:04 PM
171	No. What we want is to eliminate travel time of more than a day or two. Hence the need for more online courses that are required for designation.	4/1/2020 4:00 PM
172	yes. I do not have webcams on my work devices	4/1/2020 3:57 PM
173	Some computers need more hardware.	4/1/2020 3:54 PM
174	No	4/1/2020 3:54 PM
175	no	4/1/2020 3:52 PM
176	This would not be a hindrance.	4/1/2020 3:48 PM
177	NO.	4/1/2020 3:48 PM
178	Yes, we do not have that option.	4/1/2020 3:47 PM
179	No	4/1/2020 3:47 PM
180	I stated I would be interested in the live on-line, cohort, self-study courses for my staff, especially with the stay at home situation, but I got from another county that IAAO has an third party vendor doing the exams and the exams questions did not match the answers. Until IAAO corrects sending out exams to third parties I'm not sure I'll allow my staff to take one of those online or selfstudy courses. I have 8 that could take courses currently and especially when they are working from home and can't attend a live course. IAAO needs to do better.	4/1/2020 3:45 PM
181	No.	4/1/2020 3:45 PM
182	The only complication I would have is not having webcam.	4/1/2020 3:40 PM
183	No	4/1/2020 3:40 PM
184	No	4/1/2020 3:39 PM
185	The absence of a webcam would be a hinderance	4/1/2020 3:35 PM
186	Yes, we have ordered Notebooks for employees to take home and all vendors are sold out and we only got one in and the others are on backorder. Some employees are using their personal computers to remote in.	4/1/2020 3:34 PM
187	No hindrance. From an office perspective, you save travel, food and lodging costs.	4/1/2020 3:31 PM
188	No	4/1/2020 3:29 PM
189	No	4/1/2020 3:29 PM
190	Don't currently have webcams	4/1/2020 3:29 PM
191	No	4/1/2020 3:29 PM
192	I do not.	4/1/2020 3:29 PM
193	Maybe	4/1/2020 3:28 PM
194	Yes, not all employees have a webcam	4/1/2020 3:28 PM
195	I have small children at home currently. Even working remotely is a challenge.	4/1/2020 3:26 PM
196	Possibly. Many of our workstations do not have webcams.	4/1/2020 3:25 PM
197	I do not think so, however, I prefer to have the class in person and the instructor on site. Makes for better crosstalk and sharing of ideas and opinions.	4/1/2020 3:25 PM
198	No	4/1/2020 3:25 PM
199	Yes, I do not have access to a webcam at home.	4/1/2020 3:25 PM
200	no	4/1/2020 3:24 PM

Impact of the COVID-19 on IAAO Members

201	No	4/1/2020 3:22 PM
202	Not sure on the cam thing	4/1/2020 3:21 PM
203	no	4/1/2020 3:20 PM
204	Hard to tell since I have never taken an online exam. As long as the exam is the same as paper it should be fine.	4/1/2020 3:20 PM
205	Currently waiting on a webcam. They are not readily available right now.	4/1/2020 3:20 PM
206	no hinderance	4/1/2020 3:20 PM
207	If i do while in office, ok. My computer at home is older, older programs, systems.	4/1/2020 3:19 PM
208	NO	4/1/2020 3:18 PM
209	yes, don't have a webcam system or room in the budget currently.	4/1/2020 3:17 PM
210	No	4/1/2020 3:17 PM
211	No. I think I have all the technological tools I need, including a webcam.	4/1/2020 3:16 PM
212	No	4/1/2020 3:15 PM
213	No, that tech is fairly common.	4/1/2020 3:15 PM
214	I don't think it would be a problem so long as I know the requirements in advance	4/1/2020 3:14 PM
215	No.	4/1/2020 3:14 PM
216	No	4/1/2020 3:13 PM
217	No	4/1/2020 3:13 PM
218	No, I have a camera integrated in my desktop and our office started using Zoom today for all of us working remotely	4/1/2020 3:13 PM
219	no	4/1/2020 3:12 PM
220	not sure	4/1/2020 3:12 PM
221	No	4/1/2020 3:12 PM
222	No. I plan to retire in autumn 2020.	4/1/2020 3:12 PM
223	Yes. I would have to purchase the cam.	4/1/2020 3:11 PM
224	Yes, I am from rural West Virginia, and we do not have the necessary technology requirements.	4/1/2020 3:11 PM
225	hinderance.	4/1/2020 3:11 PM
226	no	4/1/2020 3:09 PM
227	It very well could be. My home computer does not have a camera set up on it. My work tablet has such a camera but it must be at work so that I can work thru it on a virtual desktop at home.	4/1/2020 3:09 PM
228	No	4/1/2020 3:08 PM
229	no	4/1/2020 3:08 PM
230	No, this method of course work allows for flexibility that I have found beneficial	4/1/2020 3:08 PM
231	finance	4/1/2020 3:08 PM
232	no.	4/1/2020 3:07 PM
233	no	4/1/2020 3:07 PM
234	I currently have access to a laptop provided by the town.	4/1/2020 3:05 PM
235	No	4/1/2020 3:05 PM
236	no	4/1/2020 3:04 PM
237	No	4/1/2020 3:03 PM

Impact of the COVID-19 on IAAO Members

238	Probably not.	4/1/2020 3:03 PM
239	No.	4/1/2020 3:03 PM
240	No	4/1/2020 3:03 PM
241	No	4/1/2020 3:01 PM
242	Yes, we are already having these issues with our older pc's and laptops.	4/1/2020 3:01 PM
243	No, i welcome these technological advancements.	4/1/2020 3:00 PM
244	no	4/1/2020 3:00 PM
245	It is possible but I would hope not.	4/1/2020 3:00 PM
246	I think we could make it work without too many extra expenses.	4/1/2020 3:00 PM
247	Yes. In rural areas such as this, internet speed and connection problems exist; many times there are disconnections on a frequent basis.	4/1/2020 2:59 PM
248	No	4/1/2020 2:59 PM
249	no hinderance	4/1/2020 2:59 PM
250	No, I have those capabilities already.	4/1/2020 2:59 PM
251	Yes. I have been a certified appraiser for over 30-years and on-line continuing education is readily available which includes testing. The testing is thorough, timed and requires passage to achieve the hours. On-line proctoring is overkill.	4/1/2020 2:59 PM
252	No. I use a laptop with camera and mic built in.	4/1/2020 2:58 PM
253	I worry about losing my internet connection on a timed test. Also losing previous answers on test.	4/1/2020 2:58 PM
254	I don't think we have webcams at work right now except in some laptops.	4/1/2020 2:57 PM
255	I'm not sure. I don't see a web cam on my monitor, so it might be.	4/1/2020 2:57 PM
256	I have a home computer, web access, and a web cam so I don't anticipate any issues.	4/1/2020 2:57 PM
257	no.	4/1/2020 2:56 PM
258	Our work terminals do not have a cameras. Also depending on the platform on if there is a software installation is needed this may not be allowable in some jurisdictions.	4/1/2020 2:56 PM
259	We could probably make that work.	4/1/2020 2:56 PM
260	yes we have nothing in place for video conferencing in our office	4/1/2020 2:56 PM
261	No. I don't know if we'd be allowed a webcam at work, and I don't have one at home, but could get one.	4/1/2020 2:55 PM
262	no	4/1/2020 2:55 PM
263	yes no webcam	4/1/2020 2:55 PM
264	NA	4/1/2020 2:54 PM
265	no	4/1/2020 2:54 PM
266	I don't have a webcam but would be willing to acquire one, especially if it would help me reach educational goals.	4/1/2020 2:54 PM
267	Yes would use. I just took and completed my first one like this and it went well. All for it for us and good for everyone as an option. The department money savings from food, travel and hotel are huge and allow for more education.	4/1/2020 2:53 PM
268	Yes. No webcam available in my office.	4/1/2020 2:53 PM
269	No	4/1/2020 2:53 PM
270	no.	4/1/2020 2:53 PM

Impact of the COVID-19 on IAAO Members

271	No	4/1/2020 2:52 PM
272	Yes. We do not have web cams, and am not sure of the cost to acquire them.	4/1/2020 2:52 PM
273	I think IAAO's closed book exams are antiquated. Other professional organizations allow open book as that is real world. Given time constraints you pretty much either know the material or you don't anyway.	4/1/2020 2:52 PM
274	Our current lack of a webcam could be an issue.	4/1/2020 2:52 PM
275	No	4/1/2020 2:51 PM
276	No. Have some technology on order and should be implemented within 2 weeks.	4/1/2020 2:50 PM
277	No, it would not be a hinderance. It would be welcomed.	4/1/2020 2:49 PM
278	I do better with paper exams	4/1/2020 2:49 PM
279	I don't think so	4/1/2020 2:49 PM
280	Not at this time.	4/1/2020 2:49 PM
281	No	4/1/2020 2:47 PM
282	maybe	4/1/2020 2:47 PM
283	somewhat but if it is readily available and user friendly at all levels then conforming may not be too burdensome	4/1/2020 2:47 PM
284	We have sufficient technology	4/1/2020 2:46 PM
285	No, would be good.	4/1/2020 2:46 PM
286	yes at this time; we do not have the needed technology	4/1/2020 2:46 PM
287	We do not have the technology available at this time.	4/1/2020 2:45 PM
288	No	4/1/2020 2:45 PM
289	No	4/1/2020 2:44 PM
290	I do not have the ability work from home with the phone I currently have, does not have the google app store, the storage space is full, etc. This hinders my ability to access my work from a remote location.	4/1/2020 2:44 PM
291	no	4/1/2020 2:44 PM
292	No	4/1/2020 2:44 PM
293	NO	4/1/2020 2:44 PM
294	No.	4/1/2020 2:44 PM
295	No	4/1/2020 2:43 PM
296	no	4/1/2020 2:42 PM
297	Hinderance - not for me but for other less techie people. Take home exams should replace webcam exams. Without the person being physically in the room the proctoring doesn't have as much weight.	4/1/2020 2:42 PM
298	no	4/1/2020 2:42 PM
299	No	4/1/2020 2:41 PM
300	No, most people are tech savvy.	4/1/2020 2:41 PM
301	yes. county equipment is outdated	4/1/2020 2:40 PM
302	no	4/1/2020 2:40 PM
303	no	4/1/2020 2:40 PM
304	No	4/1/2020 2:40 PM

Impact of the COVID-19 on IAAO Members

305	No.	4/1/2020 2:39 PM
306	Not at this time	4/1/2020 2:39 PM
307	Yes	4/1/2020 2:39 PM
308	NO Not that I can think of now	4/1/2020 2:39 PM
309	no	4/1/2020 2:38 PM
310	yes	4/1/2020 2:38 PM
311	Many people do not use webcams. That requirement might make people decide they would rather meet in person. Personally I like online classes.	4/1/2020 2:38 PM
312	No. We have the tools required to complete such a task.	4/1/2020 2:38 PM
313	Not for me but I see it for rural areas with limited band width and some of the religious groups that shun technology.	4/1/2020 2:38 PM
314	yes	4/1/2020 2:38 PM
315	No	4/1/2020 2:38 PM
316	No	4/1/2020 2:37 PM
317	No.	4/1/2020 2:37 PM
318	No	4/1/2020 2:37 PM
319	No.	4/1/2020 2:37 PM
320	no	4/1/2020 2:37 PM
321	Currently we do not have webcams so that could be an issue	4/1/2020 2:37 PM
322	Minor hindrance but we can adapt if that becomes the norm.	4/1/2020 2:37 PM
323	No	4/1/2020 2:36 PM
324	no	4/1/2020 2:36 PM
325	no	4/1/2020 2:36 PM
326	No but some adaptation will be required.	4/1/2020 2:36 PM
327	No.	4/1/2020 2:36 PM
328	No.	4/1/2020 2:35 PM
329	No	4/1/2020 2:35 PM
330	FEW COMPUTERS WITH WEBCAMS AVAILABLE FOR COURSE WORK. THOSE IN OFFICE ARE PRIMARY COMPUTERS OF INDIVIDUALS WHO WOULD HAVE TO STOP WORK TO ALLOW USE OF THEIR WORK COMPUTER.	4/1/2020 2:35 PM
331	No	4/1/2020 2:34 PM
332	Our county HR dept. is able to proctor exams. I also believe that the IAAO holds a set of standards and anyone that is a member of IAAO should be able to proctor an exam for another person.	4/1/2020 2:34 PM
333	no	4/1/2020 2:34 PM
334	yes, county laptops have webcams.	4/1/2020 2:34 PM
335	No, if the online class was in a good learning environment. The office would be a difficult place to attend it. I believe these classes are best suited for a home office.	4/1/2020 2:33 PM
336	should be alright	4/1/2020 2:33 PM
337	yes and it will be easier for candidates	4/1/2020 2:33 PM
338	I'm not needing any IAAO courses.	4/1/2020 2:33 PM

Impact of the COVID-19 on IAAO Members

339	no	4/1/2020 2:33 PM
340	no	4/1/2020 2:33 PM
341	No	4/1/2020 2:33 PM
342	We are equipped to handle this.	4/1/2020 2:33 PM
343	No	4/1/2020 2:32 PM
344	Trying to source a webcam for the office, so is everyone else in town.	4/1/2020 2:32 PM
345	No. Our current hardware and software would generally work.	4/1/2020 2:32 PM
346	This should not be an issue as I have the resources to do exams online with webcam capabilities	4/1/2020 2:32 PM
347	I find the need for a webcam to be over burdensome and a hinderance.	4/1/2020 2:32 PM
348	I do not have a webcam at home or in the office. I could not participate in this type class.	4/1/2020 2:32 PM
349	No	4/1/2020 2:32 PM
350	no	4/1/2020 2:31 PM
351	No. I took the 101 pilot. It all worked fine.	4/1/2020 2:31 PM
352	No, we all have laptops with webcams and attend several conference calls.	4/1/2020 2:31 PM
353	no, have done such classes in the past and it is not that taxing.	4/1/2020 2:31 PM
354	No. Would only need a webcam	4/1/2020 2:31 PM
355	No, being younger in this profession, I can make accommodations and if the requirements are obtainable, I have the desire to complete them (getting software/ hardware)	4/1/2020 2:31 PM
356	No.	4/1/2020 2:31 PM
357	Our desktop computers don't have webcams.	4/1/2020 2:31 PM
358	no	4/1/2020 2:31 PM
359	Yes, we do not have webcams to be able to do the proctoring.	4/1/2020 2:30 PM
360	No. We are all working remotely right now with laptops/webcams while being able to have video chats as a team.	4/1/2020 2:30 PM
361	I do not have a home webcam at the current time. I do not believe we have webcams at our office either.	4/1/2020 2:30 PM
362	No	4/1/2020 2:29 PM
363	Yes and no. It should not be a hindrance, but I just completed 102 and I am having a very difficult time accessing the final exam.	4/1/2020 2:29 PM
364	No	4/1/2020 2:29 PM
365	no	4/1/2020 2:29 PM
366	No	4/1/2020 2:29 PM
367	Not at all, I did one of the exams online with webcam recording it and it will be a great solution in this circumstances	4/1/2020 2:29 PM
368	no	4/1/2020 2:29 PM
369	NA	4/1/2020 2:29 PM
370	No webcam available	4/1/2020 2:29 PM
371	No, internet access is readily available in my jurisdiction.	4/1/2020 2:29 PM
372	no	4/1/2020 2:29 PM
373	This would not be a hindrance in participation.	4/1/2020 2:29 PM

Impact of the COVID-19 on IAAO Members

374	We will see what the future holds.	4/1/2020 2:29 PM
375	No.	4/1/2020 2:28 PM
376	Yes- based on current office configuration I would not be able to facilitate this type of course	4/1/2020 2:28 PM
377	no	4/1/2020 2:28 PM
378	No	4/1/2020 2:28 PM
379	No	4/1/2020 2:28 PM
380	NO	4/1/2020 2:28 PM
381	No, my current home office set-up would allow participation in this.	4/1/2020 2:28 PM
382	No.	4/1/2020 2:27 PM
383	I'm not sure.	4/1/2020 2:27 PM
384	Other online vendors have periodic quizzes and final exams that require a passing grade to move on within the course.	4/1/2020 2:27 PM
385	Not sure.	4/1/2020 2:27 PM
386	no	4/1/2020 2:27 PM
387	possible would have to be low bandwidth and easy to access	4/1/2020 2:27 PM
388	This wouldn't be a problem for me at home as I have a web camera built into my desktop. At work I do not have a camera but could bring in my laptop which has one.	4/1/2020 2:27 PM
389	no its a good idea even if we were not under lock down by the government.	4/1/2020 2:27 PM
390	On the contrary, more online training and interaction when not feasible is a fortunate tool.	4/1/2020 2:26 PM
391	no	4/1/2020 2:26 PM
392	no	4/1/2020 2:26 PM
393	No	4/1/2020 2:26 PM
394	No	4/1/2020 2:26 PM
395	No	4/1/2020 2:26 PM
396	I believe we have this capability	4/1/2020 2:26 PM
397	No.	4/1/2020 2:26 PM
398	No	4/1/2020 2:26 PM
399	No	4/1/2020 2:26 PM
400	NO	4/1/2020 2:26 PM
401	Not to me personally. But many of our staff don't have home PCs. The younger generation get by with phones. So that would limit their ability to participate from home.	4/1/2020 2:26 PM
402	No, technology is available	4/1/2020 2:26 PM
403	No	4/1/2020 2:26 PM
404	Not all at. I have taken many online courses and have had just a minor tech glitch but it was resolved quickly. At the time, we only has networked based emails so all emails went to the office which I could not access. All member should have work and personal web based email which is used by IAAO. We are now on Google mail so it is no longer an issue for me personally.	4/1/2020 2:26 PM
405	N/A	4/1/2020 2:26 PM
406	no issues	4/1/2020 2:26 PM
407	no	4/1/2020 2:25 PM

Impact of the COVID-19 on IAAO Members

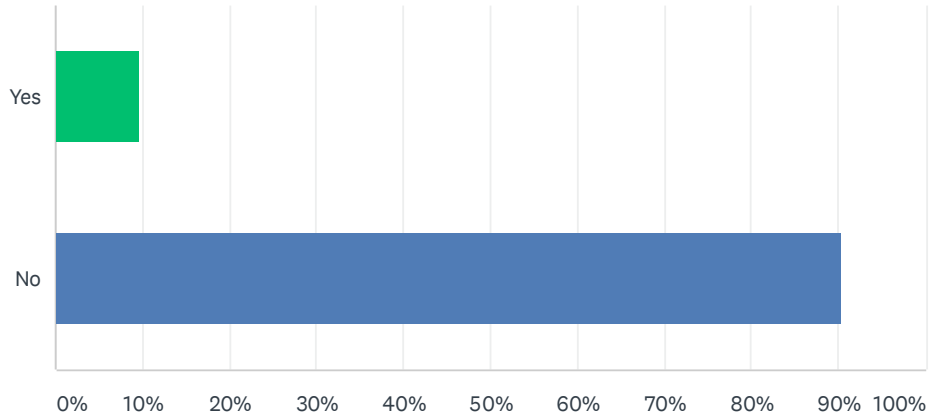
408	No.	4/1/2020 2:25 PM
409	We currently don't have a webcam but could get one if classes are available	4/1/2020 2:25 PM
410	NO	4/1/2020 2:25 PM
411	NO	4/1/2020 2:25 PM
412	No	4/1/2020 2:25 PM
413	no	4/1/2020 2:25 PM
414	no, innovative technology will foster learning	4/1/2020 2:25 PM
415	no, i have adequate access to technology	4/1/2020 2:25 PM
416	possibly. We do not currently possess a web cam	4/1/2020 2:24 PM
417	I don't care anything about taking a class at the present time. We are trying to get thru the day to day tasks.	4/1/2020 2:24 PM
418	No.	4/1/2020 2:24 PM
419	No, I do not believe it would be a hinderance. I am currently enrolled to start a class in just a couple of days and I have all the technology necessary to complete the class from my remote location or from my office.	4/1/2020 2:24 PM
420	No I do not because education is enhancing remote access	4/1/2020 2:24 PM
421	no hinderance	4/1/2020 2:24 PM
422	No	4/1/2020 2:24 PM
423	No	4/1/2020 2:24 PM
424	no	4/1/2020 2:23 PM
425	no	4/1/2020 2:23 PM
426	No	4/1/2020 2:23 PM
427	No	4/1/2020 2:23 PM
428	n/a	4/1/2020 2:23 PM
429	No	4/1/2020 2:23 PM
430	no webcam	4/1/2020 2:23 PM
431	nope	4/1/2020 2:23 PM
432	Definitely. Our work computers are not equipped with webcams so it wouldn't be possible.	4/1/2020 2:23 PM
433	no	4/1/2020 2:23 PM
434	no	4/1/2020 2:23 PM
435	No it has been done here once already.	4/1/2020 2:23 PM
436	Unfortunately not everyone has a webcam to utilize for an exam.	4/1/2020 2:22 PM
437	No	4/1/2020 2:22 PM
438	no	4/1/2020 2:22 PM
439	No. I don't anticipate this being a hindrance.	4/1/2020 2:22 PM
440	no	4/1/2020 2:22 PM
441	No. However, we have had multiple complaints about the need to set up proctor if it cannot be done remotely.	4/1/2020 2:22 PM
442	Yes, I have been looking into getting a webcam but is cost prohibitive at this moment.	4/1/2020 2:22 PM
443	Not interested	4/1/2020 2:22 PM

Impact of the COVID-19 on IAAO Members

444	no	4/1/2020 2:21 PM
445	No	4/1/2020 2:21 PM
446	It would not hinder me. My jurisdiction has provided excellent technology tools.	4/1/2020 2:21 PM
447	n/a	4/1/2020 2:21 PM
448	No	4/1/2020 2:21 PM
449	No	4/1/2020 2:21 PM
450	no	4/1/2020 2:21 PM
451	No	4/1/2020 2:21 PM
452	no	4/1/2020 2:21 PM
453	No	4/1/2020 2:21 PM
454	no	4/1/2020 2:20 PM
455	yes, lack of high speed at home is a problem	4/1/2020 2:20 PM
456	do not have webcam.	4/1/2020 2:20 PM
457	No	4/1/2020 2:20 PM
458	No	4/1/2020 2:20 PM
459	no	4/1/2020 2:20 PM
460	Potentially. I live out in the county... my internet is intermittent	4/1/2020 2:20 PM
461	It would be a problem for me after the virus impact as I will not have the computing tools to video conference.	4/1/2020 2:20 PM
462	No	4/1/2020 2:20 PM
463	No	4/1/2020 2:20 PM
464	No, I have a webcam on my laptop.	4/1/2020 2:20 PM
465	No	4/1/2020 2:20 PM
466	no, no hindrance.	4/1/2020 2:19 PM
467	No	4/1/2020 2:19 PM

Q10 Do you anticipate applying for a scholarship to attend an IAAO meeting or educational course in 2020?

Answered: 548 Skipped: 11



ANSWER CHOICES	RESPONSES	
Yes	9.67%	53
No	90.33%	495
TOTAL		548

Q11 What resources can IAAO make available to assist you during the COVID-19 crisis?

Answered: 353 Skipped: 206

Impact of the COVID-19 on IAAO Members

#	RESPONSES	DATE
1	none that I can think of	4/7/2020 5:15 PM
2	Resources and Best Practices for working remotely	4/7/2020 12:00 PM
3	Not sure	4/7/2020 4:46 AM
4	I'm not sure	4/6/2020 10:18 PM
5	Sharing jurisdictional challenges and solutions as a result of COVID-19	4/6/2020 8:17 PM
6	Make all courses available by request.	4/6/2020 1:37 PM
7	IAAO is doing a great job with information and assistance	4/6/2020 9:07 AM
8	This COVID-19, we have never experience such a think, probably going forward, have a plan to assist others who may have completed their IAAO course make up or plan.. just in case. Hopefully have classes online for those who missed their class week in the early parts of the year.	4/6/2020 8:04 AM
9	website	4/6/2020 6:46 AM
10	Develop more of the courses to be self study.	4/5/2020 8:59 PM
11	None I can think of.	4/3/2020 2:43 PM
12	Educational, technical, and advocacy assistance.	4/3/2020 1:50 PM
13	I cant think of anything right now. But thanks for asking.	4/3/2020 1:38 PM
14	Nothing I know of.	4/3/2020 1:16 PM
15	Continue with updates by email. New ways of field inspections regarding protective measures.	4/3/2020 12:44 PM
16	reduced cost online educational resources	4/3/2020 12:36 PM
17	Suggestions of what software, apps, or services are out there that can be utilized to get our office ready to work from home in the event of mandatory quarantine.	4/3/2020 12:32 PM
18	Get your Librarian replaced. She was such an asset and I anticipate that one of our "make-work" projects will need the Librarian's assistance.	4/3/2020 12:28 PM
19	Affect of virus on real estate market.	4/3/2020 11:07 AM
20	On line webinar	4/3/2020 9:13 AM
21	Free online USPAP for members. I pay a high membership fee due to my CAE designation and I don't get any benefits that I can use. I am thinking of dropping my membership.	4/3/2020 9:09 AM
22	think you are doing good job already	4/3/2020 8:08 AM
23	IAAO has always been proactive. None at this time	4/3/2020 7:51 AM
24	at this time none....however, when this has passed, the availability of courses in my jurisdiction sooner rather than later would help	4/3/2020 7:39 AM
25	Data, sharing information about how other governmental jurisdictions will be handling their revaluation duties and how they are handling those due to covid-19	4/3/2020 7:04 AM
26	None	4/2/2020 9:48 PM
27	Not sure	4/2/2020 9:26 PM
28	Keep us updated on trends in what everyone is doing.	4/2/2020 9:06 PM
29	Providing digital version of Fair & Equitable was an unexpected value.	4/2/2020 8:13 PM
30	Make sure the annual conference is safe and sanitary. People in the service business (especially after returning to work) tend to work even when sick. IAAO needs to makes sure (and not just take hotel staff's word) that extra measures are going to take place. NO BUFFET. NO FINGER FOOD unless individually wrapped. Only full service food and beverages. The virus will still be alive and well this fall, and maybe worse. If it surges again in the fall, cancel the 2020 conference.	4/2/2020 6:40 PM

Impact of the COVID-19 on IAAO Members

31	How does uniformity align with an uneven economic collapse?	4/2/2020 6:27 PM
32	Continue as you have - notifying of events, courses, webinars etc	4/2/2020 5:00 PM
33	Keep the communications coming	4/2/2020 4:53 PM
34	none	4/2/2020 3:55 PM
35	None	4/2/2020 3:54 PM
36	I was registered for the GIS conference in Louisville that got cancelled. I would be interested in webinars that cover some of the topics that were on the agenda. I am particularly interested in the application of drones in the assessment industry.	4/2/2020 2:48 PM
37	Changes in Industry, Market, News, Current Issues	4/2/2020 2:18 PM
38	I think the best thing would be to keep up and running. If you reasonably anticipate an increase in demand for library services or research consider shifting resources (e.g. from conference planning). Also, consider doing something in place of conference or meeting cancellations (I hope we'll be good for Sept). I don't know what that might be but happy to help with the brainstorming. Perhaps multiple smaller multi-media events, online tradeshow?	4/2/2020 2:03 PM
39	Awareness articles with real information	4/2/2020 1:21 PM
40	Personally I'm busy with 331 right now. It is going well.	4/2/2020 12:58 PM
41	online coursework	4/2/2020 12:26 PM
42	Hhhmm - I'll think about this one . . .	4/2/2020 12:14 PM
43	None at this time.	4/2/2020 11:41 AM
44	I am most interested in data relating to impacted commercial properties	4/2/2020 11:39 AM
45	Specific and ongoing communication on valuation during a pandemic.	4/2/2020 11:38 AM
46	Anything that would help a small rural county to utilize technology to send and receive signed documents.	4/2/2020 11:02 AM
47	So far so good	4/2/2020 10:55 AM
48	None known at this time.	4/2/2020 10:52 AM
49	Not sure at this time	4/2/2020 10:34 AM
50	More GIS.	4/2/2020 10:24 AM
51	All good so far	4/2/2020 10:16 AM
52	I feel I am well supported without any additional services.	4/2/2020 10:08 AM
53	Continue (and grow) the online resources at the Library. Create expert networks for various issues that arise. Reduce course costs, and continue to make online learning available and affordable, so isolated people (and rural states) have access to educational opportunities.	4/2/2020 10:07 AM
54	I'm truly unsure. This is new territory and I am not sure that I know what our profession needs at the moment. Getting back to normalcy will be a huge moral booster. After changing our social lives so significantly, it will make normal day to day life that much sweeter when we are past this.	4/2/2020 10:06 AM
55	Senior Housing and hotel market data and resources.	4/2/2020 10:04 AM
56	Not sure	4/2/2020 9:55 AM
57	The online forums are great. Help education coordinators with online teaching platform options and support them so they can keep their scheduled offerings of IAAO courses. Make online final exams available so they can do it all from remote.	4/2/2020 9:40 AM
58	None that I can think of.	4/2/2020 9:40 AM
59	We really do not need any assistance other than all of the members to stay safe.	4/2/2020 9:39 AM
60	Free training/webinars to keep our employees busy would be great.	4/2/2020 9:23 AM

Impact of the COVID-19 on IAAO Members

61	Nothing different than what the regular site offers.	4/2/2020 9:22 AM
62	None at this time	4/2/2020 9:20 AM
63	General statistics or sources of information concerning real estate activity and market value trends.	4/2/2020 9:08 AM
64	Just continue sending us updates on issues	4/2/2020 9:08 AM
65	I think IAAO has done a great job with communication in regards to the classes we were already signed up for. I look forward to taking more of what is available online.	4/2/2020 9:07 AM
66	For the moment I am just trying to finish up the assessment roll.	4/2/2020 9:00 AM
67	Unknown	4/2/2020 8:58 AM
68	None	4/2/2020 8:52 AM
69	none	4/2/2020 8:47 AM
70	I think just keep doing what you do.	4/2/2020 8:31 AM
71	talking points for IAAO members to use when sending written communication to our supervisors (often non-assessors like city managers) to justify: Why assessors are essential. Why assessors are valuable to good government. How assessing staff gains knowledge and perspective by taking IAAO education offerings and how that in turn benefits the entire organization. The value of IAAO designations.	4/2/2020 8:26 AM
72	Free webinars or online tutorials would be helpful to give to the support staff so that they have something do to from home or in the office while they wait for other work.	4/2/2020 8:25 AM
73	not sure yet	4/2/2020 8:19 AM
74	share how different communities are dealing with valuation issues throughout the country.	4/2/2020 8:19 AM
75	Advice- sharing what's happening nationwide	4/2/2020 8:18 AM
76	Market Impact Data	4/2/2020 8:10 AM
77	At this time I have what I need, but will remember to reach out if that is needed.	4/2/2020 8:03 AM
78	Technology seminars on setting up remotely and working from home.	4/2/2020 8:03 AM
79	I have been following the blogs from other members and this has been helpful for real time experiences	4/2/2020 7:43 AM
80	None at this time.	4/2/2020 7:43 AM
81	In Arkansas, for recertification we do not have to take the exam for the IAAO courses. Due to the COVID-19, classes have been cancelled. Several of us need 30 hours of recertification by June 1, 2020. Any help would be of great assistance.	4/2/2020 7:42 AM
82	Maybe some I & E and sales data after this thing has passed! Ha Ha!	4/2/2020 7:35 AM
83	Just continue to send out communications that keep us informed. Thank you	4/2/2020 7:28 AM
84	Updated info through email	4/2/2020 7:23 AM
85	More courses offered online for our staff to be able to take without traveling.	4/2/2020 6:54 AM
86	Continuing to share what others are doing and providing guidance for how assessors can approach valuation and messaging to property owners during this time	4/2/2020 6:47 AM
87	Waiving fees since many will now be paying for such services out of pockets. Jurisdictions will be low on discretionary funds.	4/2/2020 6:38 AM
88	Letting us know what other jurisdictions are doing concerning the deadlines for certifying data	4/2/2020 6:37 AM
89	Nothing	4/2/2020 6:35 AM
90	Until the quarantines are lifted, I can't think of anything.	4/2/2020 6:27 AM
91	?	4/2/2020 6:16 AM

Impact of the COVID-19 on IAAO Members

92	new home computer with two monitors	4/2/2020 6:11 AM
93	Offering more online courses would be amazing.	4/2/2020 3:40 AM
94	none	4/2/2020 2:02 AM
95	A little to early to comment. I am looking at doing your online subjects - https://www.iaao.org/store/SearchResults.aspx?searchterm=webinar&searchoption=ALL . but I will have to try external to our work IT network.	4/1/2020 10:51 PM
96	Opinions on IAAO standards for Assessors related to challenges of Covid 19 for Assessors. There are plenty of opinions to go around subject to how each state, or local jurisdiction is handling things. I'd like to see the IAAO come back with clear applications of our IAAO standards for guidance	4/1/2020 9:45 PM
97	Nothing	4/1/2020 8:18 PM
98	The blogs are helpful. Everyone shares information.	4/1/2020 8:16 PM
99	Allow new members to join for free for the remainder of 2020. For those who already join, give them an education credit equal to their membership fee to be used by the end of 2021.	4/1/2020 8:07 PM
100	I recently attended a COVID-19 joint-webinar with the IAAO, AI, ASA and Farm Managers. It was excellent. They stated that IAAO was rapidly developing on-line versions of its courses. That will be extremely helpful. I read the daily information-sharing blog. It, too is excellent in keeping me current. My feeling is that the IAAO is doing a good job in providing resources to its members.	4/1/2020 7:58 PM
101	Keep up the good work. I have been planning an Assessor's conference for this August. Now I'm open to ideas on how we might proceed. Our state also canceled live training we were supporting and would be open to ideas on this as well. Could we get a discount on a large online training opportunity while some of us are confined to home?	4/1/2020 7:23 PM
102	Just keep gathering data, because at some point it might come in handy.	4/1/2020 7:09 PM
103	Research assistance.	4/1/2020 6:59 PM
104	online educational resources	4/1/2020 6:52 PM
105	Not sure	4/1/2020 6:43 PM
106	Sharing what solutions other jurisdictions have implemented.	4/1/2020 6:41 PM
107	none	4/1/2020 6:24 PM
108	Provide accurate information about COVID-19 and its effect on real estate.	4/1/2020 6:13 PM
109	I will be fine; just take care of others.	4/1/2020 5:54 PM
110	Hard to say	4/1/2020 5:44 PM
111	Just information - tones of it.	4/1/2020 5:42 PM
112	News stories regarding assessment in light of Covid crisis how other jurisdictions are handling problems.	4/1/2020 5:34 PM
113	Can't think of anything now.	4/1/2020 5:34 PM
114	Access to more self study courses!	4/1/2020 5:27 PM
115	We need to know how to value based upon this interruption of business. The golf course was shut down for 2 months during 2020, valuation date 1/1/21, sales up to 6/30/20, is there a discounted value and how to you defend it.	4/1/2020 5:26 PM
116	THE FORUMS HAVE BEEN GREAT, GLAD THEY WERE IN PLACE BEFORE THIS ALL STARTED. IT REALLY ALLOWS FOR INTERCOMMUNITIATION	4/1/2020 5:16 PM
117	Your continued newsletters addressing the issues at hand. Although we may not know the complete impact for some time yet. Always appreciate IAAO's professionalism and guidance.	4/1/2020 5:11 PM
118	NO IDEA	4/1/2020 5:03 PM
119	none right now...	4/1/2020 4:45 PM

Impact of the COVID-19 on IAAO Members

120	I can't think of any other than figuring out how to proctor exams of students working from home.	4/1/2020 4:44 PM
121	Na	4/1/2020 4:44 PM
122	None	4/1/2020 4:36 PM
123	Any free basic instruction would be outstanding for our entire office.	4/1/2020 4:33 PM
124	More online appraisal classes.	4/1/2020 4:30 PM
125	Make classes available to take online with a teacher so you can ask questions.	4/1/2020 4:30 PM
126	Not sure	4/1/2020 4:30 PM
127	Report how tax appraisers are doing their field work now.	4/1/2020 4:27 PM
128	classes for staff as mentioned above would be great..	4/1/2020 4:22 PM
129	I have two big solar projects and this is all new to our town. Any info would be appreciated regarding PILOTS. Thanks	4/1/2020 4:15 PM
130	Online classes or webinars, as you have suggested.	4/1/2020 4:10 PM
131	Education	4/1/2020 4:07 PM
132	Provide a group office membership, so that more staff have the ability to do training's at a reduced membership rate.	4/1/2020 4:06 PM
133	I'm good for now but if this goes long term all the on-line training you can come up with will be beneficial.	4/1/2020 4:04 PM
134	n/a	4/1/2020 4:04 PM
135	Guidance on options for equalization boards who won't be able to meet in person.	4/1/2020 4:00 PM
136	Any guidelines that could be helpful as we pull thru this pandemic	4/1/2020 3:54 PM
137	the discussion forums are extremely helpful because it allows me to hear how others are dealing with the crisis, what their challenges and successes have been.	4/1/2020 3:54 PM
138	None right now-perhaps in the future communication medium on how other departments are being impacted and coping with the virus as it pertains to what we do.	4/1/2020 3:52 PM
139	SOME ADVICE ON ABBREVIATING FIELD WORK.	4/1/2020 3:48 PM
140	There are enough now for me.	4/1/2020 3:47 PM
141	Online courses and self studies developed, maintained and scored by IAAO not third parties.	4/1/2020 3:45 PM
142	unsure.	4/1/2020 3:45 PM
143	Training on spreadsheets for protest hearings possibly webinar for all of my appraisers. And anything useful and helpful on values.	4/1/2020 3:40 PM
144	None	4/1/2020 3:40 PM
145	Keep doing what you're doing. We are all just trying to get by.	4/1/2020 3:39 PM
146	What affect this has on reassessments nationwide.	4/1/2020 3:36 PM
147	Make information available on issues that we will be faced with in the coming weeks. In a format like USPAP Advisory Opinions or FAQ - Frequently Asked Questions.	4/1/2020 3:34 PM
148	Keep up the good communications to the membership.	4/1/2020 3:31 PM
149	None	4/1/2020 3:29 PM
150	Thoughts and Prayers which oddly enough is TP	4/1/2020 3:29 PM
151	IDK	4/1/2020 3:29 PM
152	None at this time.	4/1/2020 3:29 PM
153	None	4/1/2020 3:29 PM

Impact of the COVID-19 on IAAO Members

154	Unk	4/1/2020 3:28 PM
155	Any	4/1/2020 3:26 PM
156	Information specific to Texas on how to facilitate appeal hearings and tax collection operations remotely.	4/1/2020 3:25 PM
157	N/A	4/1/2020 3:25 PM
158	Nothing	4/1/2020 3:25 PM
159	None that I can think of right now.	4/1/2020 3:25 PM
160	Affordable education	4/1/2020 3:22 PM
161	Not sure	4/1/2020 3:21 PM
162	my department is working on this already	4/1/2020 3:20 PM
163	Training on how to handle the anticipated appeals for FY2021. Focusing on adjusting for the down time as it relates to stableized income and expenses.	4/1/2020 3:20 PM
164	I'm good for now	4/1/2020 3:20 PM
165	Not sure right now, overwhelmed.	4/1/2020 3:19 PM
166	NONE, AT THE MOMENT. WE ARE PRETTY MUCH FOCUSED ON KEEPING ENOUGH PEOPLE IN THE OFFICE TO MAN THE PHONES.	4/1/2020 3:18 PM
167	I think we are ok right now	4/1/2020 3:17 PM
168	More access to online courses or articles that I could potentially take or read which would serve as relevant work activity while working remotely.	4/1/2020 3:16 PM
169	None	4/1/2020 3:15 PM
170	Work from home forums. What works what doesn't, best practices from offices that work from home regularly could be helpful.	4/1/2020 3:15 PM
171	None	4/1/2020 3:14 PM
172	Any advice appreciated!	4/1/2020 3:13 PM
173	Keep track as a kind of clearing house for data on what all states and counties are doing during this crisis.	4/1/2020 3:13 PM
174	Perhaps guidance as to how this massive economic impact during 2020 should affect roll values a/o 1/1/2020. Should it be just to the values a/o 1/1/2021???	4/1/2020 3:13 PM
175	not sure	4/1/2020 3:12 PM
176	On-line certifications for CIAO RES designations	4/1/2020 3:12 PM
177	None.	4/1/2020 3:12 PM
178	None now. Just trying to survive and get work done.	4/1/2020 3:11 PM
179	IAAO has been great! I do not have any requests or recommendations. I am concerned about IAAO going toward on-line classes.	4/1/2020 3:11 PM
180	continue offering courses to prep for Designation.	4/1/2020 3:11 PM
181	none	4/1/2020 3:09 PM
182	Toilet paper and hand sanitizer. Can't find it anywhere.	4/1/2020 3:09 PM
183	None at this time.	4/1/2020 3:08 PM
184	As always the library!	4/1/2020 3:07 PM
185	information sharing on a daily basis	4/1/2020 3:07 PM
186	as stated above about tech available for such circumstances as having to work from home and still effectively interact with the team.	4/1/2020 3:05 PM

Impact of the COVID-19 on IAAO Members

187	not sure this is so new and shocking	4/1/2020 3:04 PM
188	Keep the IAAO Covid 19 Community Connect Page	4/1/2020 3:03 PM
189	IAAO Connect is a great resource, especially during times like this.	4/1/2020 3:03 PM
190	None for now.	4/1/2020 3:03 PM
191	N/A	4/1/2020 3:01 PM
192	You are doing more than enough, nothing comes to mind right now. God Bless you all at this very difficult time for our country.	4/1/2020 3:00 PM
193	No need to provided anything for myself currently	4/1/2020 3:00 PM
194	Not sure I need anything right now.	4/1/2020 3:00 PM
195	As much technical advice as possible online.	4/1/2020 2:59 PM
196	Unknown	4/1/2020 2:59 PM
197	webinars addressing the analysis of market conditions, economic obsolescence calculations if the taxpayer does not provide any documentation	4/1/2020 2:59 PM
198	The information we've received so far has been great. Maybe some practical application stuff could be very helpful. Things like how local jurisdictions are doing their work in this environment. How do they do sales reviews without an on-site review & interview of the homeowner, how are they doing local level appeals without in-person capabilities, etc.? These types of issues and many more are being discussed in IAAO Connect but not everyone participates in that. Maybe turn some of those into articles for email & social media distribution?	4/1/2020 2:59 PM
199	Remove on-line proctoring. It is very uncomfortable to most and the same goals can be achieved without thus reducing cost.	4/1/2020 2:59 PM
200	Making Connect and IAAO home buttons on both screens, so we can switch back and forth seamlessly.	4/1/2020 2:58 PM
201	Current manuals for IAAO 102, 300, 331, so we can start pre-studying material.	4/1/2020 2:58 PM
202	I'm not really sure. We don't even know if we will be here next week. They are talking like we might be furloughed if the virus continues to worsen in our county.	4/1/2020 2:57 PM
203	So far so good! You all have been very responsive to the pandemic situation and I appreciate the fact that your organization is always on the forefront of current issues.	4/1/2020 2:57 PM
204	open up old webinars to the membership at free or reduced prices.	4/1/2020 2:56 PM
205	Data on how the pandemic is affecting value and economic development	4/1/2020 2:56 PM
206	free webinars that can be easily accessed	4/1/2020 2:56 PM
207	Add to the online courses and keep up the webinar and the open forum and library.	4/1/2020 2:55 PM
208	N/A	4/1/2020 2:55 PM
209	don't know	4/1/2020 2:55 PM
210	It would be nice to see some statistical data showing real estate market and economy trend analysis instead of the COVID-19 case statistics.	4/1/2020 2:54 PM
211	Continue to do what your doing, your doing an awesome job.	4/1/2020 2:54 PM
212	Online classes if we are going to be quarantined for an extended period.	4/1/2020 2:54 PM
213	Well, nothing immediate but if IAAO can look into real life staffing issues. I mean an into the weeds look/report... that finds out what jurisdictions are not doing that they are required and/or should be doing it would shed light on a huge issue that we are not doing acceptable at. Possibly failing to level of unsuccessful office/department. This of course is a longer term issue to fix than immediate.	4/1/2020 2:53 PM
214	Not sure.	4/1/2020 2:53 PM
215	We are good so far	4/1/2020 2:53 PM

Impact of the COVID-19 on IAAO Members

216	Political support.	4/1/2020 2:53 PM
217	Forums for offices to discuss ideas concerning addressing the virus.	4/1/2020 2:52 PM
218	Nothing at the moment.	4/1/2020 2:51 PM
219	Valuation modeling course online, otherwise, IAAO is doing a good job in communicating with members. Thank you.	4/1/2020 2:49 PM
220	technology	4/1/2020 2:49 PM
221	Unsure.	4/1/2020 2:49 PM
222	More opportunities to take classes geared towards designation.	4/1/2020 2:47 PM
223	continue to provide updated information	4/1/2020 2:47 PM
224	Online courses	4/1/2020 2:46 PM
225	Online exams for Courses.	4/1/2020 2:46 PM
226	Prayer!!!	4/1/2020 2:44 PM
227	I am pretty sure there are other members who may know what kind of resources are available to assist during the Covid-19 crises. I have not accessed the website due to the extent of work we have here in Salt Lake	4/1/2020 2:44 PM
228	not sure	4/1/2020 2:44 PM
229	There are no resources that I can think of at this time. My only challenge is affording and being able to take classes and have exams proctored.	4/1/2020 2:44 PM
230	seeing what other jurisdictions are doing for taxpayers demands for reductions and deadline extensions	4/1/2020 2:43 PM
231	Tips and tricks for working at home. Programs or dodads that people have found useful. Dealing with kids at home. Eg white noise to drown out the kids running around. How to explain to them or the spouse that working from home means "working" - pretend I'm not here.	4/1/2020 2:42 PM
232	Continue doing what your doing.	4/1/2020 2:41 PM
233	You have already with online course for my staff.	4/1/2020 2:41 PM
234	information about how others are coping	4/1/2020 2:40 PM
235	data on commercial impact	4/1/2020 2:40 PM
236	N/A	4/1/2020 2:40 PM
237	Nothing ... I'm good.	4/1/2020 2:39 PM
238	n/a	4/1/2020 2:39 PM
239	None that I can think of.	4/1/2020 2:39 PM
240	not sure	4/1/2020 2:38 PM
241	none at this time	4/1/2020 2:38 PM
242	Put out statements noting the seriousness of the disease and the health risk to appraisers. Not everyone is listening.	4/1/2020 2:38 PM
243	Please continue to provide industry specific material that can help us all continue to learn and grow in our profession.	4/1/2020 2:38 PM
244	On the ground observations on the real and personal property fronts and any value shifts, fake news being brought in by tax reps.	4/1/2020 2:38 PM
245	Unknown	4/1/2020 2:37 PM
246	Unsure.	4/1/2020 2:37 PM
247	Just general information on how other jurisdictions are working through this crisis.	4/1/2020 2:37 PM

Impact of the COVID-19 on IAAO Members

248	Results of this survey would be interesting.	4/1/2020 2:37 PM
249	webinars on how to conduct business remotely would be timely and helpful.	4/1/2020 2:36 PM
250	Continued articles, forums, editorials on the changing economic landscape and assessment approaches to help deal with the current challenges.	4/1/2020 2:36 PM
251	??	4/1/2020 2:35 PM
252	INCREASE NUMBER OF ONLINE COURSES/WORKSHOPS BY MORE THAN RECENT ONE OR TWO OFFERINGS	4/1/2020 2:35 PM
253	I do not need any resources at this time.	4/1/2020 2:34 PM
254	N/A	4/1/2020 2:34 PM
255	Stay in touch, make sure good ideas are shared.	4/1/2020 2:34 PM
256	n/a	4/1/2020 2:33 PM
257	values in dealing with an economic impact	4/1/2020 2:33 PM
258	keeping in touch as we're in a virtual environment	4/1/2020 2:33 PM
259	unknown	4/1/2020 2:33 PM
260	Market disruptions like the current one require a higher level of competency than our local jurisdiction currently has available to it. The IAAO could be proactive by giving guidance on the resources available to make market valuations local jurisdictions will most certainly face.	4/1/2020 2:33 PM
261	What you have is adequate	4/1/2020 2:33 PM
262	If field work must stop because of the crisis, I will explore education packets in which I can lead training with staff....with emphasis on general approaches, and specific to our County.	4/1/2020 2:33 PM
263	Communicate with our assessor about other offices that are better equipped to handle something like this and have prepared their staff with technology to work at home.	4/1/2020 2:32 PM
264	Perhaps best practices or successes in meeting the challenges of our new working environment.	4/1/2020 2:32 PM
265	Make webinars available to individuals for a lesser fee. Our jurisdiction has to submit them to our state oversight agency for approval along with a \$75 fee.	4/1/2020 2:32 PM
266	Currently I am satisfied with the resources IAAO is offering.	4/1/2020 2:32 PM
267	More online classes and make classes that were canceled give refunds. I had a class canceled in Tennessee and I cannot get my money back.	4/1/2020 2:32 PM
268	Helpful ways to utilize current technology. Examples of other offices using technology to perform their duties- examples of all different types of offices: big and small.	4/1/2020 2:32 PM
269	If this continues longer than anticipated - through the summer - making more courses available online would be good.	4/1/2020 2:31 PM
270	None that I can think of.	4/1/2020 2:31 PM
271	continued communication.	4/1/2020 2:31 PM
272	Online training will be very helpful	4/1/2020 2:31 PM
273	Make 112/ 311/ Instructors Workshop able to be completed online	4/1/2020 2:31 PM
274	Communication. Keep us abreast of what is going on in the IAAO community.	4/1/2020 2:31 PM
275	Keep in touch.	4/1/2020 2:31 PM
276	N/A	4/1/2020 2:31 PM
277	None that I can think of.	4/1/2020 2:30 PM
278	Free webinars. Everyone is stuck at home, opening up past webinars to watch for free and having daily free webinars would also be great. Or have daily online live chat groups for an hour or so to allow people to discuss issues and challenges with other members. We are mostly all	4/1/2020 2:30 PM

Impact of the COVID-19 on IAAO Members

at home and don't have much interaction with many people. It would be a great way to stay connected.

279	resources to assist in analysis of commercial property types	4/1/2020 2:30 PM
280	online courses & webinars	4/1/2020 2:29 PM
281	How to host webinars, live stream meetings, etc. What apps and technology is needed	4/1/2020 2:29 PM
282	Make more courses available online to spend the time improving ourselves	4/1/2020 2:29 PM
283	n/a	4/1/2020 2:29 PM
284	None needed	4/1/2020 2:29 PM
285	None that I can think of at the moment	4/1/2020 2:29 PM
286	Rescheduling the GIS/Valuation Technologies conference for later this year.	4/1/2020 2:29 PM
287	Continued knowledge that we are seeing with people from across the nation sharing and working together on. I would love to see an increase in the IAAO connect area for people in our field to reach out and share ideas. I think a lot of people have not used this great feature as much as they have now and I hope it continues to grow to be used for everyday normal operations as well, into the future	4/1/2020 2:29 PM
288	on line classes	4/1/2020 2:29 PM
289	Ongoing tracking of events. What did we know and when. Isolation of potential impacts to various RE markets. Specifically as we work retro appeals, was there any impact as of x y z assessment date. Thanks!	4/1/2020 2:28 PM
290	The online forum has been an awesome resource! Kudos to whoever thought of that one. :)	4/1/2020 2:28 PM
291	Webinars, and educational opportunities	4/1/2020 2:28 PM
292	Free courses and webinars. "Valuation in a declining market"	4/1/2020 2:28 PM
293	Reduce the cost of classes!	4/1/2020 2:27 PM
294	See answer to #9.	4/1/2020 2:27 PM
295	None that I can think of at this time.	4/1/2020 2:27 PM
296	none at this time that i can think of	4/1/2020 2:27 PM
297	F+E publications, webinars and increased online course availability.?	4/1/2020 2:26 PM
298	releasing details of this survey	4/1/2020 2:26 PM
299	Lets wait and see how long this draws out.	4/1/2020 2:26 PM
300	Toilet Paper!	4/1/2020 2:26 PM
301	Thank you for all of the support and information that you already have available on your website and the informative emails and blogs. Online classes possible?	4/1/2020 2:26 PM
302	Unknown.	4/1/2020 2:26 PM
303	Survey of Best Virtual meeting software for Formal Complaints	4/1/2020 2:26 PM
304	Online Training for Staff in 2 Hour Increments	4/1/2020 2:26 PM
305	ALL SET	4/1/2020 2:26 PM
306	Nothing I can think of at the moment.	4/1/2020 2:26 PM
307	I don't have any resource needs at this time.	4/1/2020 2:26 PM
308	Continue all resources to the best of your ability.	4/1/2020 2:26 PM
309	More intermediate and advanced on line courses. I fall into a rut where the classes are not on line and not offered in my area so it gets difficult	4/1/2020 2:26 PM
310	online educational offerings. possible reduced cost of the courses to help with funding issues.	4/1/2020 2:26 PM

Impact of the COVID-19 on IAAO Members

311	dont know	4/1/2020 2:25 PM
312	Free informational online classes for office personnel, to keep everyone using this time wisely. Excel, Word, assessing topics.	4/1/2020 2:25 PM
313	Updates and forum with issues other assessment professionals are experiencing	4/1/2020 2:25 PM
314	The online blog is a good resource.	4/1/2020 2:25 PM
315	low cost / budget webinars	4/1/2020 2:25 PM
316	Online training for all Property Tax Appraisers at the same rate, member or not. Only myself and one of the appraisers I supervise are members. Depending on how long this crisis lasts, online CE maybe the only option.	4/1/2020 2:25 PM
317	responses to this survey	4/1/2020 2:25 PM
318	Money.	4/1/2020 2:24 PM
319	none at the moment	4/1/2020 2:24 PM
320	online classes	4/1/2020 2:24 PM
321	Best practices for educating the public on valuation impacts due to COVID-19 on effective assessments dates as of 01/01/2020. The potential lowering of values due to COVID-19 won't impact these assessments which is hard for property owners to accept.	4/1/2020 2:24 PM
322	Online courses	4/1/2020 2:24 PM
323	Scholarships for education classes	4/1/2020 2:24 PM
324	none	4/1/2020 2:23 PM
325	Make course availability online.	4/1/2020 2:23 PM
326	We're good right now	4/1/2020 2:23 PM
327	emails are great!	4/1/2020 2:23 PM
328	A cae exam manual as it is tough to study and stay focused. Would like to lesson the stress and focus on what is on the test instead of memorizing everything.	4/1/2020 2:23 PM
329	?	4/1/2020 2:23 PM
330	Communicating any industry changes, market data, etc.	4/1/2020 2:22 PM
331	Beer credits.	4/1/2020 2:22 PM
332	NOT SURE	4/1/2020 2:22 PM
333	none	4/1/2020 2:22 PM
334	possibly an educational resource "officer," someone to speak to about distance learning options during this crisis.	4/1/2020 2:22 PM
335	None	4/1/2020 2:22 PM
336	Keep us aware of what other states are doing in regards to extending legal deadlines, halting or altering reassessment orders, etc.	4/1/2020 2:21 PM
337	Enhance the offerings of the library.	4/1/2020 2:21 PM
338	USPAP Mass Appraisal update	4/1/2020 2:21 PM
339	Combination of data by localities by size of parcel counts.	4/1/2020 2:21 PM
340	Just continue to keep us updated with industry trends	4/1/2020 2:21 PM
341	Asprin	4/1/2020 2:21 PM
342	None	4/1/2020 2:21 PM
343	love the fair and equitable - really good info regardless of what country you are working in.	4/1/2020 2:21 PM
344	None	4/1/2020 2:21 PM

Impact of the COVID-19 on IAAO Members

345	N/A	4/1/2020 2:20 PM
346	the online forum is helping a lot.	4/1/2020 2:20 PM
347	Recommend staff work from home	4/1/2020 2:20 PM
348	I'll be taking 171 while out on maternity leave in the very near future	4/1/2020 2:20 PM
349	I can't think of anything, thank you for asking.	4/1/2020 2:20 PM
350	None at this time.	4/1/2020 2:20 PM
351	Continue communicating and post the results of this survey.	4/1/2020 2:20 PM
352	anything on-line	4/1/2020 2:19 PM
353	I think the push for increased online education is the right move	4/1/2020 2:19 PM